



# WOOF!

News & notes from Gemini Dogs

training • doggie daycare • boarding • grooming

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**It's time to update our records...Please complete and return the attached page as soon as possible.**

First and foremost, we want to take a moment to THANK YOU for your continued support and referrals! We are so happy to have the honor of caring for your dogs. They truly bring joy to us every day...we are proud to have so many dedicated customers, and we love being a part of your dog's life. This July marks Gemini's 23<sup>rd</sup> year in business, and my 8<sup>th</sup> year as the business owner. Happy Birthday to us, and thanks for being part of it all!

**Using Our Barcode Scanner:** It is very important that you scan your dog's key tag when you drop off and when you pick up. This is a security system for your dog! Use of the scanner also increases our ability to serve you better, but its main function is to make sure that we have accurate records of which dogs and how many dogs have entered and subsequently left the building with their owners on a given day. We provided you with two key tags so that you can pass one on to anyone else who may have permission to pick up your dog. And yes, please, we need to know if someone other than the usual person will be picking up your dog; this is for your dog's safety and security, and our peace of mind. If someone else needs to pick up your dog and they do not have a key tag, we may just ask them to provide us with some information from your file, such as your contact info, spouse name, dog info, etc. We may also request a driver's license to verify their identity if they are unfamiliar to us. If you ever forget your key tag, we can check your dog in/out manually; just ask! And if you never received or have lost your key tags, just let us know and we will issue you a new set.

**Health Notifications:** It is extremely important for the health and safety of all of our dogs that you keep us informed about any changes to your dog's health. Please alert us right away of any medical issues, including; diarrhea, coughing, minor cuts/scrapes, goopy eyes, limping, out-of-the-ordinary blood work results, etc. We especially want to know about any condition that required a veterinary visit, medication, or further testing. Please note that it is important to communicate with us right away if you notice anything out of the ordinary in regard to your dog's health or behavior, as often we may notice things that can help contribute to your dog's veterinary/behavioral diagnosis. We also want to ensure that you understand the importance of clear and immediate communication with management regarding any possibility of a contagious condition such as intestinal parasites, conjunctivitis, kennel cough, skin conditions, or any symptom which may indicate the possibility of your dog being contagious to other dogs. Our goal is always 100% containment, and we want to be sure that we notify other dog owners right away if they should be watching for any particular signs/symptoms. By the way, did you know that Gemini Dogs now offers an official Health Guarantee? If your dog becomes ill or injured at our facility while your dog is current on all vaccines/fecal exams, we will typically cover all medical costs relating to that illness/injury. Anytime you have a health concern, always contact us right away so that we can address the situation and resolve it quickly.

Dog Name: \_\_\_\_\_

Breed: \_\_\_\_\_

Color/Markings: \_\_\_\_\_

### **Emergency Contact Info**

Please list all phone numbers where you, your partner/spouse, and your emergency contact can be reached:

Your Name: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_ Home: \_\_\_\_\_

Spouse/Partner Name: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_ Home: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_ Home: \_\_\_\_\_

### **Vaccinations**

Please confirm your dog's vaccine/fecal expiration dates. If out of date, do you have an appointment scheduled?

No, my dog is up-to-date currently  Yes, we have an appointment scheduled for: \_\_\_/\_\_\_/\_\_\_

- Rabies expires on: \_\_\_/\_\_\_/\_\_\_
- Distemper expires on: \_\_\_/\_\_\_/\_\_\_
- Kennel Cough expires on: \_\_\_/\_\_\_/\_\_\_
- Fecal expires on: \_\_\_/\_\_\_/\_\_\_

### **Veterinarian**

Please confirm which animal hospital your dog is currently a client of: \_\_\_\_\_

### **Extraordinary Measures**

If an emergency occurs and you cannot be reached, what would you like us to do?

Do whatever you would do if it was your own dog Signature: \_\_\_\_\_

Do whatever the vet thinks is absolutely necessary Signature: \_\_\_\_\_

Offer minimal medical support until I can be reached Signature: \_\_\_\_\_

Do not treat my dog medically without my permission Signature: \_\_\_\_\_

### **Birth Date**

Please confirm your dog's birthdate: \_\_\_/\_\_\_/\_\_\_ Is your dog Spayed/Neutered?  Yes  No

### **Behavior**

Have you noticed any recent behavior changes in your dog?  No  Yes (explain below)

### **Medications**

Is your dog currently taking:  Heartworm Preventative  Flea/Tick Preventative

Is your dog currently taking any other medication or dietary supplements?

No  Yes (list below or attach a list)

Medication: \_\_\_\_\_ Dosage: \_\_\_\_\_ Frequency: \_\_\_\_\_

Administration: \_\_\_\_\_ for Treatment of: \_\_\_\_\_

### **Feeding**

Dry Brand: \_\_\_\_\_ Quantity: \_\_\_\_\_ Frequency:  AM  NOON  PM

Wet Brand: \_\_\_\_\_ Quantity: \_\_\_\_\_ Frequency:  AM  NOON  PM

Special Instructions: \_\_\_\_\_

*Please note whether you add warm water, mix in wet food, yogurt, pumpkin, etc.:*

Which meals do you provide for your dog to eat while attending daycare for the day?

AM  NOON  PM

How Do You Provide It?

Bag/Container Brought Each Day from Home

Bag of Food Left at Daycare for Use Every Day of Attendance

Extra Food Left at Daycare to be Used Only When I Request It

### **Payment Method**

Please confirm your preferred payment method:

Cash  Check  Credit Card (Last Four Digits of Card On File: \_\_\_\_\_ Expiration: \_\_\_\_/\_\_\_\_)

*We prefer to have a credit card on file for billing purposes, although you do not have to use it as your primary payment method. We accept all major credit cards. Our goal is to process credit cards once a week (although at times, we may wait for several weeks if your dog is attending sporadically, so that we can charge several days at once). Packages are automatically renewed by credit card when they expire.*

### **Regular Daycare Schedule**

Please confirm your dog's regular daycare schedule:

Mon  Tue  Wed  Thu  Fri  Sat  Sun

*Did you know that we are open every day of the year from 6am-10pm, weekends and holidays included?*

*We appreciate reservations for weekends, as it helps with planning our staffing; but advance reservations are not required; you can also make them the same day as your visit. Just come on in!*

### **Package Plan**

Please indicate which discount package you are currently using (or would like to start using):

My dog attends 5 days a week: 20-Day VIP (\$400 for 20 days) \$20/day

My dog attends 3 days a week: 20-Day (\$440 for 20 days) \$22/day

My dog attends 2 days a week: 10-Day (\$240 for 10 days) \$24/day

\_\_My dog attends 1 day a week: 5-Day (\$130 for 5 days) \$26/day

\_\_My dog attends sporadically, no specific days: No Package, Full Days \$28/day

\_\_My dog attends sporadically, no specific days: No Package, Half-Days \$18/day

### **Waiver**

We realize that you have previously signed a waiver digitally, but we would like to have hard-copies on file.

**Please have every person who may be on the facility property sign the waiver attached.**

### **P.S.**

As many of you already know, we recently lost our original Gemini Dog, "Dancer" to old age. She was the dog that started it all; Gemini Dogs would not even be here today if it weren't for her. She lived for almost 17 years, and in going through the very tough decision to help her pass on, I realized how much all of your dogs mean to me, too. I told Dancer to go and find her brother Tyler, and all of her friends from Gemini Dogs that have passed on before her...and I whispered their names in her ear.

The toughest part about this business is that we know dogs don't live forever. We have had the privilege of caring for so many dogs over the years, and we have loved them all. We just want to make absolutely sure that we do all that we can to help your dogs live a long, fulfilling, and happy life!

And when that time comes for your dog, please know that we will be here for you; we always want to know how your dog is feeling - even if they are no longer officially attending daycare. When your dog eventually heads off to the Rainbow Bridge, please know that we will always want to know when that time comes, so that we can say our own goodbyes, even if it is just in spirit.

We have a portion of our facility that you may not know about; it's called the "All Dogs Go To Heaven" wall...we paint clouds and paw prints and write the name of every Gemini Dog that is now waiting at the Rainbow Bridge...and those names serve as an ever-present reminder for us to enjoy the precious time we have on this earth with our dogs, and with yours!

Thank you again for choosing us to be a part of your dog's life,

Michelle Allen, Owner  
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