## **Climbers & Trekkers**

## GLOBAL # rescue



"I was panic stricken but lucky that morning. I had the benefits of the American Alpine Club Global Rescue Service at my fingertips. My partners leapt into action, calling for my rescue and preparing a heli landing pad on the glacier. That afternoon I was swept away by the rescue helicopter and in a hospital, breathing again."

Steve Swenson, Former President, American Alpine Club

Global Rescue is the leading provider of advisory, rescue and evacuation services to climbers and trekkers worldwide. From Everest to Aconcagua, Global Rescue has a long history of successful mountain, wilderness and backcountry rescues. The company's ability to perform a Field Rescue, no matter how remote, and evacuate a member back to their home hospital of choice, is unmatched.



#### Membership Benefits

#### **Medical Only**

- 24hr medical advisory services from critical care paramedics and in-house physicians
- Specialists at Johns Hopkins Medicine available in real-time
- Field Rescue from the point of illness or injury
- Evacuation back to the member's home hospital of choice
- Global network of medical Centers Of Excellence
- Deployable medical personnel in the case of hospitalization abroad
- Evacuation services provided up to \$500,000

#### **Security Upgrade**

- 24hr security advisory services from in-house security professionals, comprised of veterans of elite U.S. military units
- Extraction from the point of danger in a security emergency
- Evacuation back to the member's home country
- Deployable security teams
- Extraction services provided up to \$100,000

Membership plans start at \$119. Full pricing can be found here



### To get the most out of your Global Rescue membership, there are some important things to know:

- 1. Global Rescue is not an insurance company. We are a membership organization that provides advisory, rescue and evacuation services. As a result, Global Rescue must be contacted at the time of an incident and will provide the required services from this point onwards. Global Rescue is unable to reimburse members for rescue costs. If Global Rescue organizes and/or performs the rescue and the criteria below are met, there is not cost to the member.
- 2. For Global Rescue to cover the costs of a medical evacuation, the member must be ill or injured and require in-patient hospitalization. This determination is made by Global Rescue's medical team at the time of an incident. Global Rescue will never deny services to a member in need but, in cases where this threshold is not met, the member will be responsible for the cost of the evacuation. Global Rescue may ask the member for a credit card to cover the cost of these services.
- 3. Communication is critical in any backcountry or wilderness rescue situation. Global Rescue strongly recommends that members carry a satellite phone with them personally or at a minimum with a member of their group. The Global Rescue emergency number (1-617-459-4200) can be pre-programmed into the phone and it is helpful to let your partners and/or guides know that you have the service. It is also important to carry spare batteries for any extended trip.

# Frequently asked questions by climbers and trekkers:

- Q. Does Global Rescue place any restrictions on elevation or the use of technical climbing equipment?
- **A.** No, there are no restrictions on elevation or the use of technical climbing equipment.
- Q. Does my Global Rescue membership cover me wherever I am in the world?
- **A.** Yes, as long as you are more than 160 miles from home, with the exception of the Polar Regions. Members while traveling above 80° North or below 60° South are not covered under the standard membership.
- Q. Will I be evacuated if I have altitude sickness?
- **A.** In more severe cases, yes. However, the possession of a Global Rescue membership should not override common sense or personal responsibility. Any member suffering symptoms of Acute Mountain Sickness should not ascend any higher, should descend and contact Global Rescue as soon as possible. Global Rescue's medical teams are trained to assess members with symptoms of Acute Mountain Sickness and are supported by Global Rescue's staff physicians, including a leading authority on altitude related issues.
- Q. I am a member of the AAC, what Global Rescue benefits do I have?
- A. As an AAC member you are eligible for \$5,000 of Trailhead Rescue benefit. To be eligible, climbers must be beyond the trailhead. When climbing within the U.S., you may also qualify for the Domestic Medical Emergency Evacuation Insurance. For all international travel, individuals are recommended to upgrade to a full Global Rescue membership and AAC members will receive a 5% discount on the upgrade. Further details on the AAC rescue benefits can be found here

The full Global Rescue Member Services Agreement can be <u>found here</u>