



ITRAK SOFTWARE SYSTEM OPTIONS



omnigo | MODULAR SOFTWARE SOLUTION

Omnigo's modular approach to software development and deployment allows our customers to continually customize their system's capability by selecting components to meet changes in their business. The core system, an economical entry point with commonly used functionality, is easily expanded through add-on modules and activation of advanced features within the app.

FEATURES INCLUDED IN ITRAK CORE SOFTWARE

BRIEFING LOG	Multifunctional module allowing for various types of communication with other system users.
DAILY LOG	Active list of all activity on a property with the ability to escalate documentation further.
INCIDENT RECORDS	Detailed incident records including people, location, incident type, and resolution.
CONTACTS	Database of professional contacts, such as vendors and outside agencies.
PERSONNEL	Access employee functions such as work history, training, qualifications, and attendance.
SUBJECTS	Access information on players and patrons, including trespassers and those ejected from a property.
VEHICLES	Vehicle information tracking, including make, model, and owner details.
ALERTS	Lists alerts internal to the system, such as overdue visits, and alerts from external integrations.
NOTIFICATIONS	Automated notifications to selected users and groups based on pre-configured events or activities.
STANDARD REPORTS	Various analytical reports in which report parameters have already been determined.

POPULAR ADD-ON FUNCTIONALITY

CASE MANAGEMENT	Manage the complete investigation lifecycle including all content and interactions with individuals.
COMMAND AND PLANNING	Coordinate resources around planned events or incident response using centralized pre-plans and real-time command capabilities
DISPATCH	Initiate, track, and record the assignment and response times of dispatched security officers
GUARD TOUR	Track progress of security officers completing scheduled guard tours using Omnigo Mobile App.
LOST AND FOUND	Manage lost and found items and processes such ticketing, warehousing, and disposal.
MOBILE APP	Visual interface and control of various Omnigo capabilities such as Alerts, Daily Log, and Incident Records.
PATRON MANAGEMENT	Scan visitor identification at point of entry and match against all known patrons in the database.
WORK ORDERS	Generate and track orders for preventative maintenance, repair, and component failure at the asset level.
VISITOR MANAGEMENT	Pre-register, register, custom badge, manage, and report on visitors entering and exiting facilities
VISITOR MANAGEMENT KIOSK	Provide visitors self-registration for buildings with high traffic or unsupervised lobbies.
VISITOR MANAGEMENT OUTLOOK PLUGIN	Register and manage visits in Outlook via real-time connection to iTrak Web Visitor Management module.

POPULAR ADD-ON FUNCTIONALITY

FACIAL RECOGNITION	Automatically alert security personnel when subjects are recognized and matched in the iTrak system.
LICENSE PLATE RECOGNITION	Automatically alert security personnel when vehicle plates are recognized and matched in the iTrak system.
AUDITS	Maintain surveillance audit results initiated by casino floor staff of patrons, dealers, and others
FINTRAC	Submit intelligence on suspected money laundering, terrorist financing, and threats to the FINTRAC.
IGNET PLUS	Extend alerting and investigative reach by sharing subject profile data with other companies using iTrak.
BI BY EXAGO	Analyze data from one or more locations and visualize trends using predefined or ad hoc reports and dashboards.



PROTECT THE PEOPLE AND PROPERTY AROUND YOU.



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