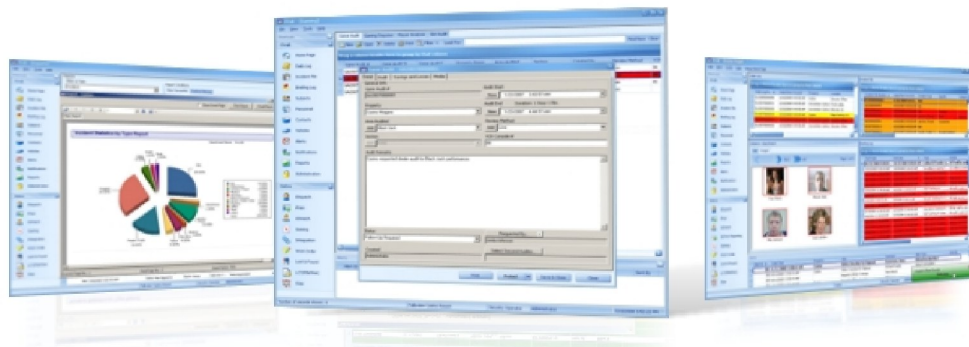# iTrak®

Gaming Module

Flexible

- Maintains existing iTrak security and drop downs
- User defined customizable fields
- Game audit, disputes, player analysis and slot audit sections

Cost Efficient

- Client/server architecture provides a single centralized database for multiple properties

Powerful

- Customizable game violations, areas and sections with multiple player analysis, results and types
- Supports game audits across multiple supervisors and game related staff
- Provides detailed violation and duration information
- Player analysis linked to iTrak subject database for full player details and history
- Player analysis offers breakdown types, average bets, house advantage and results

Comprehensive Reporting

- Complete reporting, including detail, statistics, game audit violations and dealer error reports
- Single report generation including all related game areas, violations and sections

In today's fast paced gaming environments performing game audits, player analysis and slot audits requires a detailed and consistent methodology for accurately evaluating gaming staff, performing detailed player analyses and auditing slot machines. Surveillance and other personnel tasked with entering, reviewing and analysing gaming floor activities need a tool that provides easy and efficient entry, reporting, statistics and results. The iTrak Gaming module delivers a complete standardized system for performing game audits, gaming disputes, player analyses and slot audits.

With a consistent reporting methodology, the game audit and disputes modules provide selection of area audited (i.e. game), section audited (i.e. pit), review method (live vs. CCTV), VCR console number, audit date, start and end time, duration (auto calculated), audit remarks, violations by employee with applicable supervisor or pit boss and violations committed. The disputes module also allows operators to perform detailed player disputes requested from the floor to determine if an error has been committed by the dealer, patron or if there indeed was no error committed. All audit violations are fully customizable to individual casino requirements.

Analysing and rating players can be a time consuming task that needs to be completed on either a routine or periodic basis. These analyses provide required information to ensure that a casino is maximizing the cost/benefit ratio of their players. The player analysis module delivers a tool to track a players gaming history including total trips, lifetime win/loss and average bet habits. Armed with this information, a casino is better able to review the cost/benefit ratio of their players and proceed accordingly.

The slot audit module provides detailed auditing and verification of vendor slot machine service/openings for EPROM versions, checksum, ID, serial number, machine seals and related information for machine openings and closings. This ensures a detailed record is kept of all openings and closings and related staff interaction with slot machines.

Based on the existing iTrak technology and user interface, the Game Audit module allows operators to quickly get up and running and learn new features in no time.

Identifying the Future ®

REQUIREMENTS

iTrak Client Software
- Microsoft® Windows 2000
- Microsoft® Windows XP
- Microsoft® Windows 7
- Internet Explorer 5.5 or higher

iTrak Client Hardware
- Pentium III 800MHZ or higher
- 512 MB RAM (1 GB recommended)
- 100 MB available disk space
- SVGA Monitor capable of a minimum of 800x600 resolution
- Network Card (Networked installations)
- DVD-ROM Drive
- Mouse

SQL Server Software
- Microsoft® Windows 2000 Server
- Microsoft® Windows 2003 Server
- Microsoft Windows 2008 Server

SQL Server Software
- Pentium 4 2.0 GHz or higher
- 1 GB RAM (2 GB recommended)
- 350 MB available disk space
- SVGA Monitor capable of a minimum of 800x600 resolution
- Network Card (Networked installations)
- CD-ROM Drive
- Mouse

Microsoft® SQL Server™ 2000
- Microsoft Windows ® 2000 Server
- Microsoft SQL Server 2000 installed

Microsoft® SQL Server™ 2005
- Microsoft Windows ® 2000 Server
- Microsoft SQL Server 2005 installed

Microsoft® SQL Server™ 2008
- Microsoft Windows ® 2000 Server
- Microsoft SQL Server 2008 installed

* SQL licences are not included in the price of the software.

Part Numbers

Gaming Module require the purchase of iTrak Enterprise or iTrak Lite.

**30-1405A
iTrak Enterprise: Gaming Module
(Supports Existing iTrak CALs)
Multi-Property SQL Platform**

**30-1405B
iTrak Lite: Gaming Module
(Supports Existing iTrak CALs)
Single-Property SQL Platform**

iView Systems undertakes a continuous and intensive product development program to ensure that its software and systems perform to the highest standards. As a result, the specifications in this document are subject to change without notice.

iViewSYSTEMS