



iDispatch[®]

Security Dispatch System



Flexible

- Enter, track, print, schedule and assign dispatches
- Automatically create daily logs from individual dispatches
- Complete officer status
- Available as a conventional installed software platform or delivered via Software-as-a-Service (SaaS)

Powerful

- Integration with existing personnel and contacts
- Drag and drop officer assignment

Dispatch

- Complete in progress, pending and officer status views
- Full dispatch, arrival and clear times and codes
- Easily dispatch officers nearest the scene for quickest response
- Urgent, high, normal and low dispatch levels
- Customizable emergency levels
- Full dispatch history
- Work flow and permissions to manage dispatch application consistent with existing iTrak platform

Comprehensive Reporting

- Support for export to PDF, Microsoft Excel, Word and Crystal Reports

Multi-site computer aided security dispatch environments, require optimization for rapid response times and high system reliability. Since time is of the essence, a computer aided dispatch system must also provide accurate and efficient data entry and officer assignment and management.

The iDispatch Security Dispatch System provides an easy to use software tool designed to improve security officer dispatch entry and workflow. In addition, the dispatch system provides a real-time view of all current activity with full officer status and assignment.

With the iDispatch system, personnel availability, status and location are immediately visible for efficient deployment and dispatch detail tracking.

iDispatch delivers a complete dispatch solution integrated within the iTrak Incident Reporting and Risk Management platform taking advantage of existing personnel, location and daily log reporting. By direct integration into the iTrak platform, the initial information for a daily log is automatically populated and can be escalated to a full blown incident.

Available officers can be assigned to future or pending dispatches by simply dragging and dropping them onto the appropriate dispatch, with radio assignment at time of shift change. A dispatch can then be cleared when the assigned officers, primary or assisting, have arrived on scene and have completed their assignments. Arrival and clearance codes can then be assigned with auto dispatch closure based on dispatch clearance.

Augmenting the full workflow and status features in iDispatch is the ability to transfer call information collected during the dispatch directly and automatically into a full incident report via the daily log. Any updates made by the dispatch operators on reopened calls will be automatically transferred to the daily log subject to any company policies.

The iDispatch module delivers a full featured security dispatch system to enter, track, schedule and assign officers, while providing for complete time tacking and clearance across multiple locations and delivering fully integrated daily log and incident reporting.

REQUIREMENTS

iTrak Client Software

- Microsoft® Windows XP
- Microsoft® Windows 7
- Internet Explorer 7.0 or higher (IE 9.0 recommended)

iTrak Client Hardware

- Pentium 4 or higher
- 1 GB min. req. (2+ GB recommended)
- 1 GB available disk space
- 1024 X 768 resolution or higher
- Network Card (Networked installations)
- Mouse

SQL Server Software

- Microsoft® Windows 2003 Server
- Microsoft Windows 2008 Server

SQL Server Hardware

- Pentium 4 2.4 GHz or higher
- 2 GB RAM (4+ GB recommended)
- 5+ GB available disk space (RAID, SCSI with 10+ GB free space)
- 1024 X 768 resolution or higher
- Network Card (Networked installations)
- Mouse

Microsoft® SQL Server™ 2005

- Microsoft SQL Server 2005 installed

Microsoft® SQL Server™ 2008

- Microsoft SQL Server 2008 installed

* SQL licences are not included in the price of the software.

Part Numbers

16-1000A

iPass Enterprise: Visitor Management Software - 1 Property, 5 client CALs, 1 Dymo LabelWriter Printer, 250 Badges, 90 Day SSA Multi-Property SQL Platform

16-1001A

iPass Enterprise: Client Package - 5 Client CALs Multi-Property SQL Platform

16-1002A

iPass Enterprise: Client Package - 10 Client CALs Multi-Property SQL Platform

16-1003A

iPass Enterprise: Licensed Property Expansion - 1 Property, 1 Dymo LabelWriter Printer, 250 Badges Multi-Property SQL Platform

16-1004A

iPass Enterprise: Employee Web Portal Multi-Property SQL Platform

16-1005A

iPass Lite: Visitor Management Software - 1 Property, 1 client CAL, 1 Dymo LabelWriter Printer, 250 Badges Single-Property SQL Platform

16-1006A

iPass Lite: Visitor Management Software - Single CAL (5 Max.) Single-Property SQL Platform

iPass Module requires the purchase of iTrak Enterprise or iTrak Lite.

30-1415A

iTrak Enterprise: iPass Visitor Management Module (Supports Existing iTrak CALs), 5 CALs, 1 Dymo Label Writer

Printer, 250 Badges

Multi-Property SQL Platform

30-1415B

iTrak Lite: iPass Visitor Management Module (Supports Existing iTrak CALs), 1 Dymo Label Writer Printer, 250 Badges Single-Property SQL Platform

Recommended Hardware

35-1100A

iD Acquire Business Card/Driver's License Scanner

35-1101A

iD Acquire Business Card/Driver's License/Passport Scanner

35-1102A

iD Acquire Driver's License Magnetic Stripe Scanner

50-1005A

Web Camera

50-1100A

Bar Code Reader: Hand Held

50-1101A

Bar Code Reader: Stand Alone Multi Line

50-1200A

Electronic Signature Pen with 1.5" LCD: USB Interface

50-1201A

Electronic Signature Pen without LCD: USB Interface

50-1300A

Label Printer: Dymo LabelWriter 400 Turbo Label Printer

50-1301A

Label Printer: Zebra TLP 2844 Label Printer (includes USB Cable & 1 Ribbon 4.3")

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iView Systems undertakes a continuous and intensive product development program to ensure that its software and systems perform to the highest standards. As a result, the specifications in this document are subject to change without notice.