



# DCA 4.x Install Instructions

PageTrac Support

# Installing your 4.x DCA

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## Please follow these instructions for installing your 4.x DCA:

1. Find a properly networked computer or server, with internet access, running one of the following operating systems: Windows Server 2003 / or 2008 (Highly Recommended), Windows XP, Windows Vista.
2. Verify that you have sufficient Windows access privileges to install software on this computer system.
3. Ensure that you have the .NET Framework v2.0 / SP2 or greater installed on this computer system. You can download the “.NET Framework” install package from:
  - [.NET Framework 3.5 SP1](#) (recommended)
  - [.NET Framework 2.0 SP2](#) (minimum)
4. Download the DCA installation package from:  
<http://pagetrac.com/packages/Printer%20DCA%204.0.4.15511.msi>
5. Run the install package on the designated computer system and at the end of the installation wizard you will see a screen asking for a Server and PIN Code.
  - SERVER: [pagetrac.com](http://pagetrac.com)
  - Copy and paste the following code into your “Pin Code” field and click on the Activate button.  
  
**XXXX-XXXX**

*Using this activation code will require authentication via port 80 or 443 to our server (PageTrac.com).*
6. Once you have activated the DCA a configuration screen will load. Please select or add the desired IP range and addresses you wish to scan.
7. Click the “test” button and ensure that a successful transmission occurred before clicking the “save” button.
8. For configuring advanced proxy settings please click on advanced options under the file menu.

## Instructions for installing a DCA on Windows Vista, Windows 7, or Windows Server 2008

Windows Server 2008, Vista, and Windows 7 implement a new feature called User Account Control (UAC), which can cause installation problems with the DCA and/or the DCA Health Check service. These issues can be avoided by using the following procedures.

**Note:** If UAC is turned off, you do not need to use these special instructions.

After downloading the DCA installation file (DCA\_Install.msi):

1. Right click on the DCA\_Install.msi file and select Properties.
2. Under the Compatibility tab, click to enable the Run as Administrator check box.
3. Proceed to installing the DCA.

After the DCA is installed, repeat steps 1 and 2 above for the following two files:

- C:\Program Files\Data Collector Agent\DCAService.exe
- C:\Program Files\Data Collector Agent\Support\DCAServiceHC.exe

*If you have any problems or questions, don't hesitate to contact PageTrac support at:*

*[support@pagetrac.com](mailto:support@pagetrac.com)*

*or 866-980-TRAC (8722).*

