Newest Executive to Join the LNS Research Global Quality Advisory Council (GQAC) Announced

Ryan Fleser, Director of Operations, Daikin McQuay

Cambridge, MA <u>LNS Research</u>, The Global Quality Advisory Council (GQAC) is excited to announce one of the newest members to join: Ryan Fleser, Director of Operations at Daikin McQuay.

Welcoming the newest member, Matthew Littlefield, President and Principal Analyst at LNS Research mentioned, "We are excited about having Ryan as a part of the council. The goal of the council is to bring quality leaders from diverse backgrounds together to share best practices and learn from the research".

During a recent conversation with Ryan stated, "We are working on several strategic initiatives at Daikin

McQuay with the goal of delivering the highest quality products to our customers. The topics covered by the Global Quality Advisory Council around quality metrics, management systems, risk and compliance as well as process standardization, all align to the areas we would like to continually improve in our organization. I am looking forward to leveraging this platform for my own professional development as well as to effectively executive on some of our internal strategic initiatives."

The Global Quality Advisory Council (GQAC) exists to help members address quality challenges through though provoking research, benchmark data, and networking opportunities. The GQAC is unique to the industry with its focus on executives managing global quality.

About Daikin McQuay Daikin McQuay delivers engineered, flexible solutions for commercial, industrial and institutional HVAC requirements with reliable products, knowledgeable applications expertise and responsive support. As part of Daikin Industries, a Fortune 1000 company, Daikin McQuay is the largest air conditioning, heating, ventilating and refrigeration company in the world.

About LNS Research LNS Research provides advisory and benchmarking services to help Line-of-Business, IT, and Industrial Automation executives make critical business and operational decisions. It focuses on providing insights into the key business processes, metrics, and technologies adopted in industrial operations. LNS Research's current coverage areas include: EQMS, Manufacturing Operations Management, Asset Performance Management, Industrial Automation 2.0, and Sustainability.

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If you'd like more information about this global network, please connect with Natalie Tarutis at 617-614-7182 or Natalie.tarutus@Insresearch.com