# THE ANATOMY OF A LANDING PAGE.

Inbound Certification Class #6

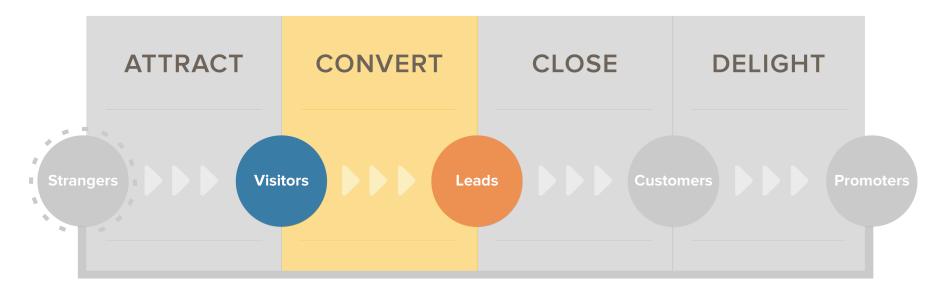
## HubSpot Academy

# #INBOUND

# AGENDA

Landing pages and inbound marketing
 How to build landing pages that convert visitors to leads
 What great landing pages look like and how to analyze them
 Key takeaways and resources

### Inbound Methodology





# LANDING PAGES AND INBOUND MARKETING.

# What is a landing page?

# DEFINITION OF A LANDING PAGE:

A website page specifically designed to **convert visitors** into **leads**.

# Landing pages are your digital sales reps.





# Landing pages are sales reps that work 24/7.

#### I'll give you something

If you give me something

# How do landing pages work?

**Jot down on a piece of paper:** The last 3 times you submitted your email address.

What did you get in return? Were you satisfied?



## How do landing pages technically work?

## **TECHNICAL DETAILS OF CONVERSIONS**

Download your FREE	Contacts	Tutorial 🕨 Overview Video					
copy today!	i≣ All lists	•				Q Search	
First Name *							
Chris	Name	Created On	Recent Conversion	Email	Company	Add New Contact	
.ast Name *	Mark Kilens	3/26/2014	Provide us with your f	mkilens@hubspot.com	HubSpot	Import Contacts	
LoDoloe	Johnny Garc	es 3/22/2014	Basic Inbound Imple	jgarces@hubspot.com	HubSpot		
Email * clodolce@hubspot.com	Dee Dee De	Kenessey 3/15/2014	Download Whitepaper	ddekenessey@hubs	HubSpot	5,624 Total contacts	
Company Name *	Sarah Bedrid	ck 3/14/2014	Ask the Experts	sbedrick@hubspot.c	HubSpot	6h ago	
HubSpot	Nick Salvator	riello 3/10/2014	HubSpot Certificatio	nsalvatoriello@hubs	HubSpot	Last contact added	
Vhat is Your Biggest Analytics Challenge Optional)	Brittany Mate	m 3/8/2014	Ask the Experts	bmatern@hubspot.c	HubSpot	Manage Contact Lists Group your contacts into ultra targeted segments.	
	Kyle Geiste	3/8/2014	HubSpot Certificatio	kgeiste@hubspot.com	HubSpot	Manage Email Send the kinds of emails you	
	Isaac Moche	3/5/2014	Customer Example	imoche@hubspot.com	HubSpot	contacts love to read.	
~	Lindsay Thib	eault 3/4/2014	Customer Example	lthibeault@hubspot	HubSpot	<ul> <li>Manage Workflows         Let workflows handle your m             valuable routine tasks.     </li> </ul>	
Download Now	Chris LoDolo	ce 3/1/2014	Customer Example	clodolce@hubspot.c	HubSpot	Forms Make better forms, gather m	
Main Making Driver Data	Rachel Moor	e 2/27/2014	HubSpot Certificatio	rmoore@hubspot.com	HubSpot	data, convert more contacts.	
Ninja Metrics - Privacy Policy	Jillian Day	2/22/2014	HubSpot Certificatio	jday@hubspot.com	HubSpot	<ul> <li>Manage Settings Bend the universe to your will Start with your software.</li> </ul>	

## **TECHNICAL DETAILS OF CONVERSIONS**

Mark Kilens			+ Add/Remove from Lists	🖾 Opt Out of	Email	✓ Close as	Customer	î Delet
	First Touch 8 Months Ago		Last Touch <b>7 Hours Ago</b> Form Submission	L	ifecycle St <b>.ead</b> ince Mar 26	-		
	Showing All 46 Interacti	•						\$\$ v
← Return to All Contacts	March	Ó	Feedback				6	
Contact Details	1 Property Change 1 Form Submission		Show Submission Details - Wed Mar 26,	2014 at 3:14pm			Updated F	Properties
Overview	2 Website Visits		Became a Lead					
Properties	4 List Memberships		Wed Mar 26, 2014 at 3:14pm					
Lists			Training   HubSpot and 11 other pa	ages			Standar	0
Workflows			Show Pages Viewed - Wed Mar 28, 201	4 at 3:07pm			Page Typ	e
Property History			Show all 8 interactions from March	h				
Contact Research								
Search in Google	February		Training   HubSpot and 16 other pa	ages			Standar	d Page
	5 Website Visits		Show Pages Viewed - Tue Feb 25, 2014	4 at 2:40pm			Page Typ	
Public Contact URL			Training I Jub Onet and 0 other new				Ctandar	d Dogo
https://app.hubspot.c			Training   HubSpot and 9 other page Show Pages Viewed - Thu Feb 13, 2014	-			Standar Page Type	0
Contacts Settings			Training   HubSpot and 6 other pages Viewed - Tue Feb 11, 2014	jes			Standar Page Type	d Page
			Show all 5 interactions from Febru	Jary				



Landing pages are your digital sales reps.

Landing Page				
Votility.		0 O O		
Essential Guide to Member Engagement		Get Your Copy Now! First Name *		
	Learn how to better engage your members, increase participation, and empower them to take action!			
Essential Guide to:	Trade associations, advocacy groups, and chambers of commerce all have one thing in commonThey need to increase member engagement! But how?	Email (we will keep your email completely private) *		
Member Engagement	Coming up with creative ways to engage members and increase participation is challengingso, we have some ideas for you!	WebSite *		
	Learn the best practices and creative ways to engage members with our new ebook "The Essential Guide to Member Engagement".	Type of Organization: *		
	In this member engagement guide you will learn:	-Choose One-		
	<ul> <li>How member engagement works</li> <li>The Top 5 reasons why members don't engage!</li> <li>How to utilize the member advocacy tri-</li> </ul>	-Choose One-		
Vocsity	fecta: Educate, Engage, Empower Download the FREE ebook day!	Download Now!		



Landing	g Page	Get Your Copy Now!		
Votility.		First Name *		
Learn how to better engage	de to Member jement je your members, increase wer them to take action!	Email (we will keep your email complete private) *		
Essential Guide to: Construction Member Engagement Construction Con	<ul> <li>Trade associations, advocacy groups, and chambers of commerce all have one thing in common. They need to increase member engagement! Buthow?</li> <li>Coming up with creative ways to engage distribution is challengings, we have some ideas for use of the best practices and creative ways to engage members with our new barged for the Elevential Guide to Member Logagement?</li> <li>Instein the best practices and creative ways to engage members with our new barged members with our new barged for the Elevential Guide to Member Logagement?</li> <li>Instein the best practices and creative ways to engage members with our new barged members with our new barged member engagement guide you will learn.</li> <li>How nember engagement works</li> <li>The Top S reasons why members dont engage.</li> <li>How to utilize the member advocacy trifteta: Educate, Engage, Empower</li> </ul> Dounload the FREE ebook tay!	WebSite * Type of Organization: * -Choose One- Role at Organization * -Choose One-		
		Download Now!		



Why is it so important to the Inbound Methodology to convert visitors to leads?



Converting unknown visitors to known leads provides you the necessary information to begin fostering a relationship.



### Not having landing pages is like going on a blind date and never asking for your date's name.





Inbound concepts boost website conversions:

Inbound marketers double the average site conversion rate of non-inbound marketers, from 6% to 12% total.

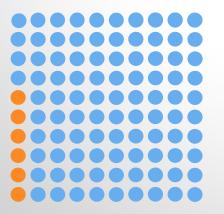
2013 State of Inbound Marketing

## **INBOUND MARKETING AND LANDING PAGES**

Inbound Marketers on average generate 2x more leads than non-inbound marketers

#### NON-INBOUND MARKETERS

100 monthly visitors at 6% = 6 visitors converting to leads



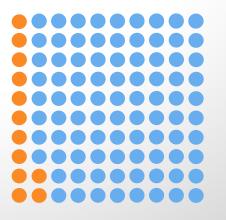
#### Website visitors



Website visitors converted to leads

#### INBOUND MARKETERS

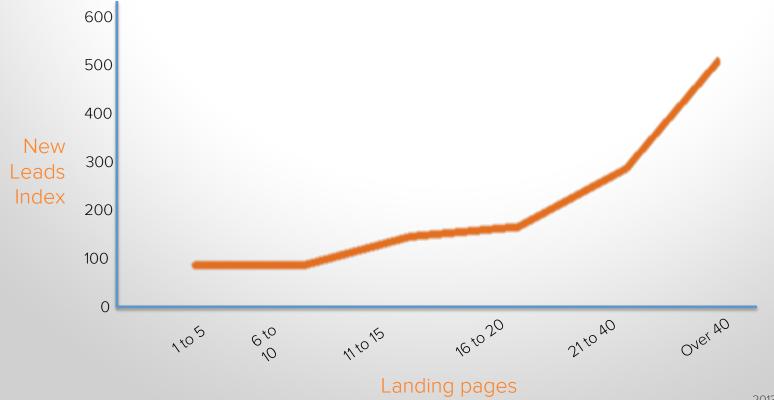
100 monthly visitors at 12% = 12 visitors converting to leads



Website visitors

Website visitors converted to leads

### IMPACT OF NUMBER OF LANDING PAGES ON LEAD GENERATION



2013 State of Inbound Marketing

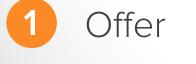
## Marketers see a



# increase in leads when increasing landing pages from 10 to 15.

## HOW TO BUILD LANDING PAGES THAT CONVERT VISITORS TO LEADS.

### **ELEMENTS TO A HIGH QUALITY LANDING PAGE:**











# DEFINITION OF AN OFFER:

A present or proffer (something) for (someone) to accept or reject as so desired.

# DEFINITION OF A LANDING PAGE OFFER:

Something offered by an organization that has perceived value to website visitors other than the core products or services the organization sells.

### LANDING PAGES AND OFFERS

GO TOGETHER LIKE

## PEANUT BUTTER AND JELLY.

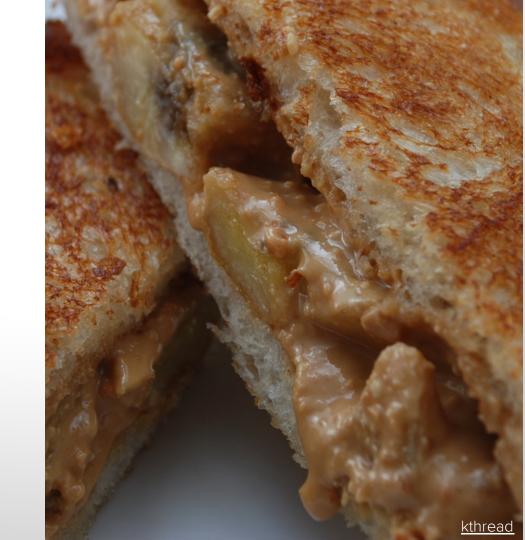


# OR

## LANDING PAGES AND OFFERS

GO TOGETHER LIKE

### PEANUT BUTTER AND BANANAS.



# OR

# LANDING PAGES AND OFFERS

GO TOGETHER LIKE

### PEANUT BUTTER AND FLUFF.



# OR

# LANDING PAGES AND OFFERS

GO TOGETHER LIKE

### PEANUT BUTTER AND NUTELLA.





# OFFERS

Above all else your landing page and offer must be in harmony with what your persona is looking for based on where they are in the **buyer's journey.** 



# 71-89%

Videos

Images

Maps

14011

Of purchase decisions start with a search engine.

I'm Feeling, Google Search

These searchers are looking for content/ information to solve a problem or fulfill a need — they are typically not ready to buy from you.

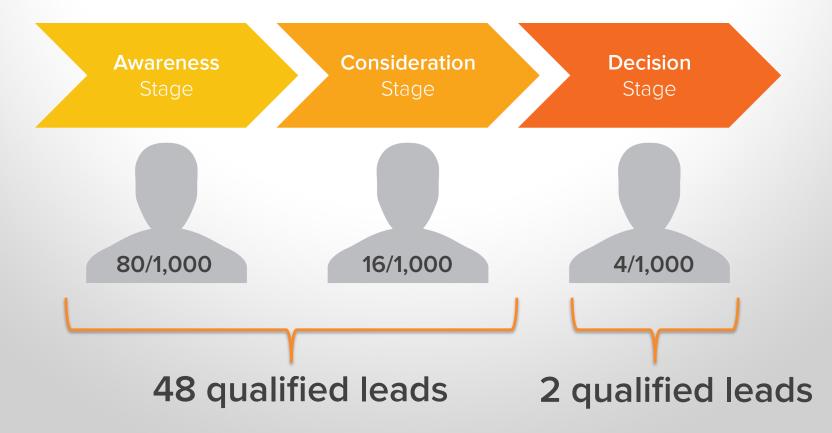
### LANDING PAGES AND THE BUYER'S JOURNEY



### LANDING PAGES AND THE BUYER'S JOURNEY



### 50% of leads are qualified but **not yet ready to buy**. (Source: Gleanster Research)



The businesses that are the best **educators** will be the most successful.

@MarkKilens

# Reference your buyer's journey guide.

BUYER STAGES	AWARENESS	CONSIDERATION	DECISION
User Behavior	Have realized and expressed symptoms of a potential prob- lem or opportunity	Have clearly defined and given a name to their problem or oppor- tunity	Have defined their solution strategy, method, or approach
Research & Info Needs	Research focused on vendor neutral 3rd party information around identifying problems or symptoms	Committed to researching and understanding all of the available approaches/methods to solving their defined problem or oppor- tunity	Researching supporting docu- mentation, data, benchmarks or endorsements to make or recom mend a final decision
Content Types	Analyst reports Research reports eGuides & eBooks Editorial content Expert content White papers Educational content	Comparison white papers Expert Guides Live interactions Webcase/podcast/video	<ul> <li>Vendor comparisons Product comparisons Case Studies Trial Download Product Literature</li> <li>Live Demo</li> </ul>
Key Terms	Troubleshoot Upgrade Issue Improve Resolve Optimize Risks Prevent	Solution Tool Provider Device Service Software Supplier Appliance	Compare Pros and Cons Vs. Benchmarks versus Review comparison Test
Example	I have a sore throat, fever, and I'm achy all over. What's wrong with me?	Ahal I have strep throat. What are my options for relieving or curing my symptoms?	I can see a primary care physician, ER, nurse or clinic. The ER costs \$\$\$, but are the fastest & I have insurance



# LANDING PAGES & BUYER PERSONAS

#### Persona Relevancy Factor

The offer on your landing page is relevant to **your** persona - not just **a** persona.

#### Persona Irrelevancy Factor

The offer on your landing page is irrelevant to **all** personas.

# PERSONA RELEVANCY FACTOR



# PERSONA IRRELEVANCY FACTOR

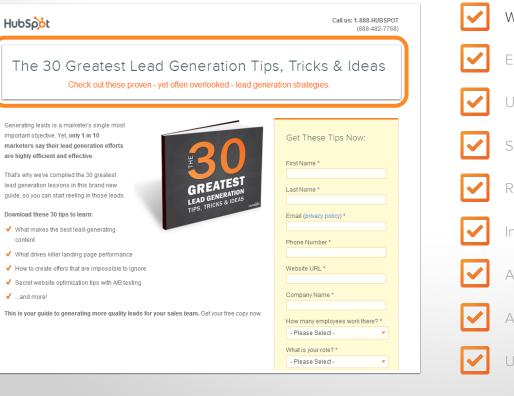




### LANDING PAGE BEST PRACTICES

- Write clear, concise, compelling headlines.
- Explain the value and importance of the offer to your persona
- Use bullet points to make information easily digestible.
- Select the appropriate number of form fields for your offer.
  - Remove navigation and all links.
- Include a relevant image, gif or short video.
- Add social media share icons.

- Add testimonials when relevant.
- Use industry awards and recognition.



Explain the value and importance of the offer to your personas

Use bullet points to make information easily digestible

Select the appropriate number of form fields for your offer

Remove navigation and all links

Include a relevant image, gif or short video

Add social media share icons

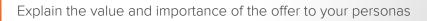
Add testimonials when relevant

Jse industry awards and recognition











Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



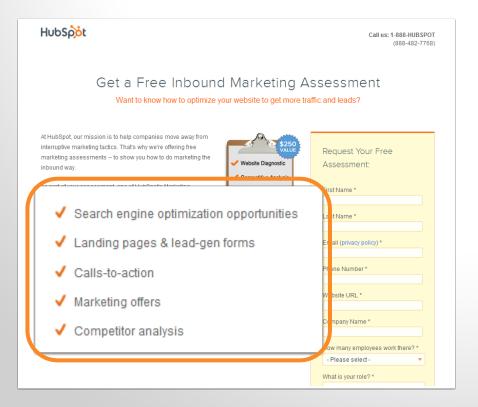
Include a relevant image, gif or short video





Add testimonials when relevant

Use industry awards and recognitio







Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video

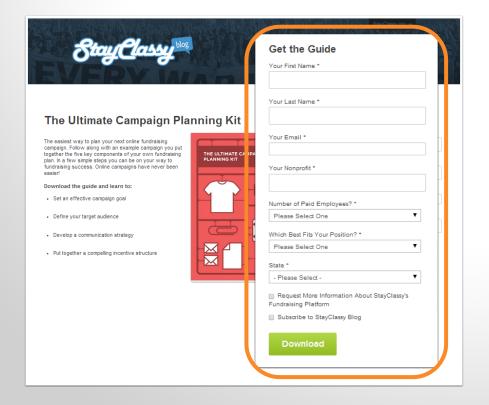


Add social media share icons



Add testimonials when relevant

Use industry awards and recognition









Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



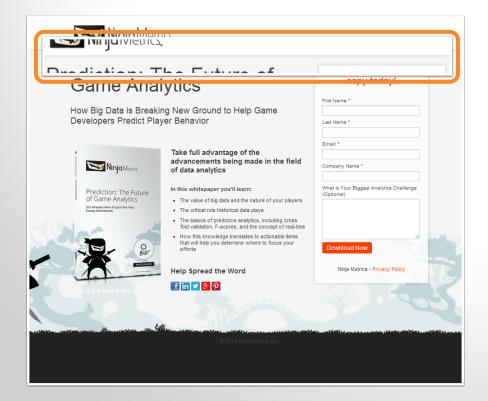
Add social media share icons

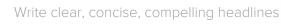


Add testimonials when relevant



Jse industry awards and recognition







Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



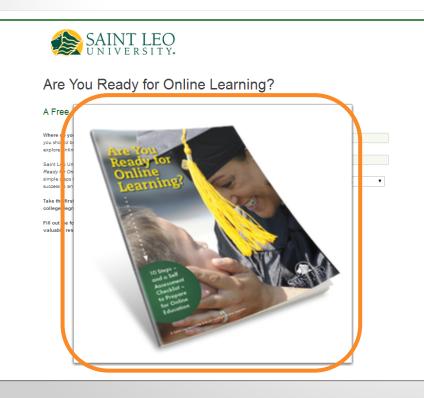
Add social media share icons



Add testimonials when relevant



Jse industry awards and recognition







Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video





Add testimonials when relevant

Use industry awards and recognitio

#### HubSpot

Call us: 1-888-HUBSPOT (888-482-7768)

#### Free Ebook: The Ecommerce Guide To Holiday Shopping & Marketing Strategies for successfully tackling the upcoming holiday season for ecommerce.

HOLIDAY

--- HubSport

The holiday season is, undoubtedly, an essential time of year for consumer-facing businesses. And ecommerce is no exception to this once-a-year opportunity.

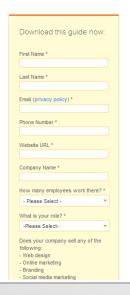
Retail stores may be able to fure consumers in by hanging snowflakes in the front window and sending out glossy sale circulars, but this kind of cosmetic marketing won't begin to cut it for competitors in the increasingly crowded ecommerce field.

This holiday season, savvy ecommerce firms will have find ways to put consumers' actual needs and desires at the center of their marketing plan.

Download this ebook, and you can discover how to:

Buy and sell for humans







Write clear, concise, compelling headlines



Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



Add testimonials when relevant

Use industry awards and recognition

#### HubSpot

film M

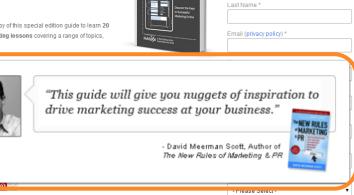
#### Free Ebook: The Ultimate How-to Marketing Guide

Downloaded by more than 54,000 marketers, this free guide unlocks invaluable advice from best-selling author David Meerman Scott



Wouldn't it be nice to have one, handy reference guide to learn it all?

Get your free copy of this special edition guide to learn 20 'how-to' marketing lessons covering a range of topics. including:



THE ULTIMATE

'HOW-TO' MARKETING

GUIDE

Download the Guide

First Name \*



Write clear, concise, compelling headlines



Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



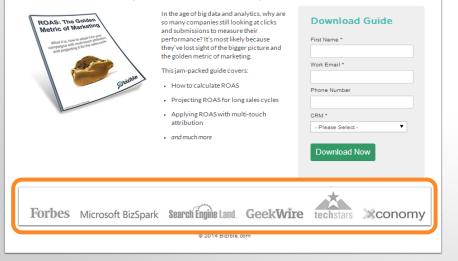
Add testimonials when relevant



#### bizible

# ROAS: The Golden Metric of Marketing

#### How to measure and optimize for return-on-ad-spend





Write clear, concise, compelling headlines



Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



Add testimonials when relevant



Use industry awards and recognition

# **WHAT GREAT LANDING PAGES LOOK LIKE AND HOW TO ANALYZE THEM.**

### LANDING PAGE EXAMPLES WITH PERFORMANCE METRICS

- 1 Business to business landing page example
- 2
  - Educational landing page example
- 3 Non-profit landing page example
- 4 Landing pages to analyze





# Prediction: The Future of Game Analytics

How Big Data is Breaking New Ground to Help Game Developers Predict Player Behavior



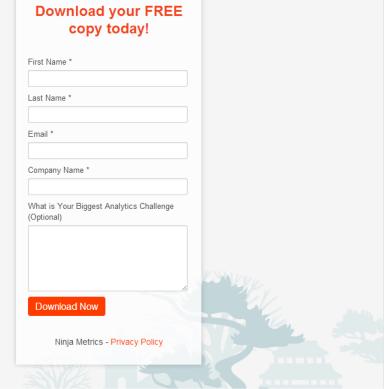
Take full advantage of the advancements being made in the field of data analytics

In this whitepaper you'll learn:

- . The value of big data and the nature of your players
- · The critical role historical data plays
- The basics of predictive analytics, including cross fold validation, F-scores, and the concept of real-time
- How this knowledge translates to actionable items that
   will help you determine where to focus your efforts

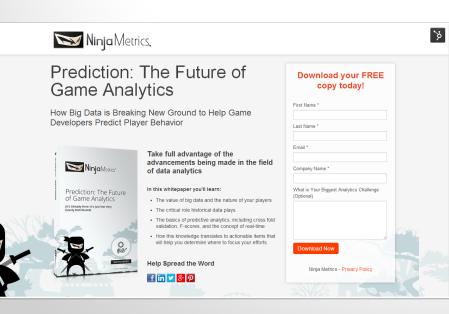
Help Spread the Word

#### f in ⊻ <mark>8 </mark>P

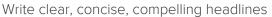


\$

# LANDING PAGES IN ACTION









Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video

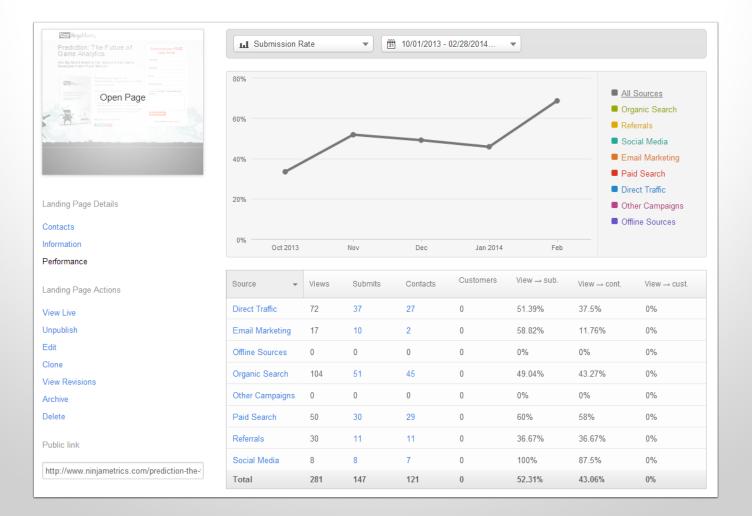


Add social media share icons



Add testimonials when relevant

Use industry awards and recognition





### LANDING PAGES IN ACTION



#### Are You Ready for Online Learning?

#### A Free 10-Step Guide to Download Now

Where do you begin? What are the things you should be thinking about as you explore online programs?

Saint Leo University's free e-book, Are You Ready for Online Learning, outlines 10 simple steps that can help prepare you for success in an online degree program.

Take the first step toward earning your college degree!

Fill out the form to download this valuable resource now >>



Request Information	
First Name	
Email	
Program of Interest	
AA in Business Administration	
Submit	

© 2014 Saint Leo University

# LANDING PAGES IN ACTION



#### Are You Ready for Online Learning?

#### A Free 10-Step Guide to Download Now

Where do you begin? What are the things you should be thinking about as you explore online programs?

Saint Leo University's free e-book, Are You Ready for Online Learning, outlines 10 simple steps that can help prepare you for success in an online degree program.

Take the first step toward earning your college degree!

Fill out the form to download this valuable resource now >>



© 2014 Saint Leo University



Write clear, concise, compelling headlines



Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



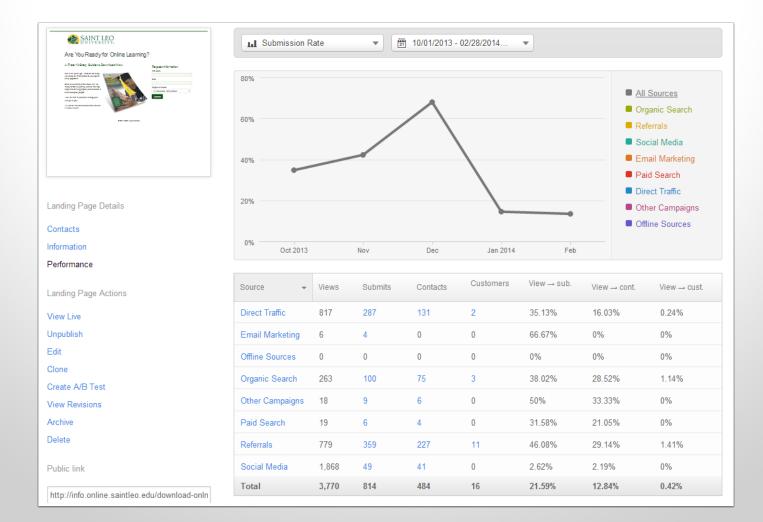
Add social media share icons



Add testimonials when relevant

**~** (

Jse industry awards and recognition





## LANDING PAGES IN ACTION



## LANDING PAGES IN ACTION





Write clear, concise, compelling headlines



Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



Add testimonials when relevant



Jse industry awards and recognition

Adren dag Philen blacky	LL Submission F	late	•	) 10/01/2013 -	02/28/2014	•		
Understanding Granging Gr Granging Granging G	40%						<ul><li>Org</li><li>Ref</li><li>Soc</li></ul>	<u>Sources</u> anic Search errals cial Media ail Marketing
Landing Page Details	20%						<ul> <li>Dire</li> <li>Oth</li> </ul>	d Search ect Traffic er Campaigns ine Sources
Information	0% Oct 2013		Nov	Dec	Jan 2014	Feb		
Performance								
Landing Page Actions	Source 👻	Views	Submits	Contacts	Customers	View $\rightarrow$ sub.	$View \to cont.$	$\text{View} \rightarrow \text{cust.}$
View Live	Direct Traffic	396	149	77	1	37.63%	19.44%	0.25%
Unpublish	Email Marketing	202	136	16	0	67.33%	7.92%	0%
Edit	Offline Sources	0	1	0	0	0%	0%	0%
Clone	Organic Search	978	389	343	0	39.78%	35.07%	0%
View Revisions Archive	Other Campaigns	6	1	1	0	16.67%	16.67%	0%
Delete	Paid Search	0	0	0	0	0%	0%	0%
Public link	Referrals	79	30	21	0	37.97%	26.58%	0%
	Social Media	51	17	9	0	33.33%	17.65%	0%
http://go.stayclassy.org/ultimate-campaign-	Total	1,712	723	467	1	42.23%	27.28%	0.06%



### **BIG**lytics

### Download the Ebook: Telecom Big Data 101

Biglytics helps businesses understand & leverage virtually any kind of data.

First Name \*

Submit

#### Put your Telecom in the lead

#### Leverage Big Data for competive advantage

Telecommunications has never been so crowded, competitive, (and frankly) as cuthroat as we find it today. To help your business gain a critical advantage, BigLytics offers a new Ebook - "Telecom Big Data 101".

#### Telecom Big Data 101:

- · Explains systemetized big data storage for telecoms
- Illustrates the difference between single-axis and multidimensional big data
- Shows how mined data informs processes
- · Demonstrates industry specific intuitive visual analysis tools

#### Sign up for our Ebook

Last Name *		
Company		
Email *		
What is your IT Budget		
- Please Select -		۲
Job Title		
Website		
Industry		
- Please Select -		۲
Number of Employees		
- Please Select -		۲
Annual Revenue		

h:BiGlytics	
Download the Ebook: Biographics helps businesses understan	
Put your Telecom in the lead	Sign up for our Ebook
Leverage Big Data for competive advantage	
Telecommunications has never been so crowded, competitive, (and family) as outbroat as we find it today. To help your business cain a critical	Last Name *
as outmost as we thin it today. To help your outwest gain a distoct edvantage, BigLytics offers a new Ebook - "Telecom Big Data 101".	
Telecom Rig Data 101:	Company
Explains systematized big data storage for telecome     Illustrates the difference between single-axis and multidimensional big	Frail *
data Show how mined data informs processes	5741 ·
<ul> <li>Demonstrates industry specific intuitive visual analysis tools</li> </ul>	What is your IT Budget
	- Please Select -
	Job Title
	Website
	ndultry
	- Please Select -
	Number of Employees
	- Please Select -
	Annual Revenue
	Submit

Write clear, concise, compelling headlines



Þ





Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



Add testimonials when relevant

Use industry awards and recognition

### Download Facebook For Business



Learn how to actually make money with Facebook marketing

\$





f in 🗾 8 👂

© 2014 HubSpot

	Download Fa	cebook For Business
	Fisitiane	Learn how to actually make money with
	Last name	Facebook marketing
	Ernall address	
	Company	AN INTRODUCTION
	What is your Industry?	TO FACEBOOK FOR
	- Please Select -	BUSINESS.
	Submit	
		A setup and strategy guide
		for marketers.
		Hubspit
	e in 💌 😒 🖗	
_		© 2014 HubBper





Þ

Explain the value and importance of the offer to your persona



Use bullet points to make information easily digestible



Select the appropriate number of form fields for your offer



Remove navigation and all links



Include a relevant image, gif or short video



Add social media share icons



Add testimonials when relevant

# KEY TAKEAWAYS AND RESOURCES.

# **KEY TAKEAWAYS**

- Inbound marketers covert 2x the amount of website visitors to leads.
- 2 Landing pages act as digital sales reps that gather information about visitors for marketing and sales to use for building relationships.
- 3 Landing pages and offers are co-dependent.
- 4 Successful Landing Pages require an in-depth understanding of your Buyer Personas and Buyer's journey.
- 5 All leads are not created equal.
- 6 Landing pages can not be successful alone, you must take into consideration the supporting infrastructure.
- 7 Conversion rates provide insight into the success of your landing pages.

# RESOURCES

How to Optimize Landing Pages for Conversions [eBook]

- 2 How to Add Social Media Share Icons & Setup Thank You Pages [eBook]
- 3 What You Can (and Should) Ask for on Your Landing Page Forms [blog post]
- 4 <u>Before and After: 3 Real-Life Landing Page Makeovers</u> [blog post]