

GlobalCollect Payment Solution for Trust International



Combining Trust International and GlobalCollect creates a Global e-commerce solution to enable connected hotels to accept prepayments for short-term or promotional offers. Leading hotel chains have already implemented this for their global customers and to benefit their member hotels.

Trust International

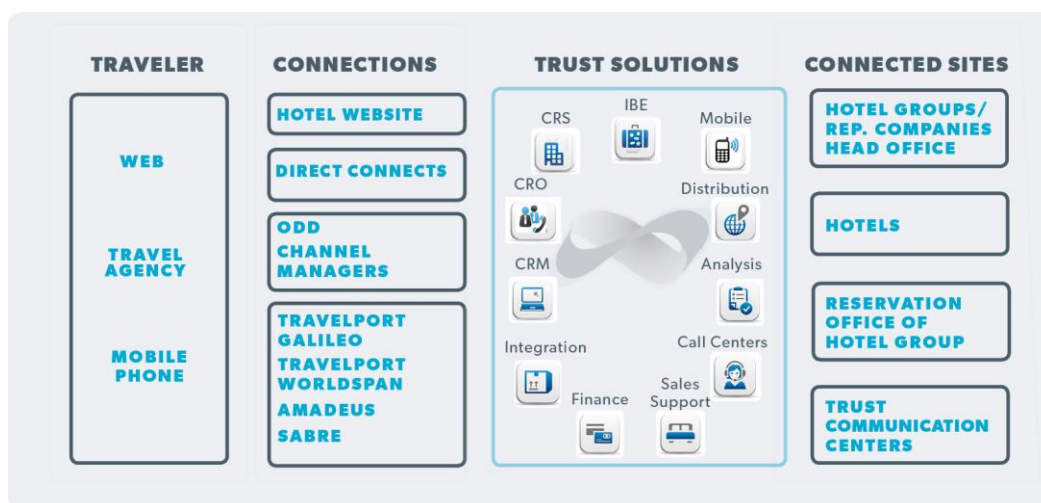
Trust international – one of the world’s leading CRS providers – connects hotels with all key markets – worldwide and in real-time. The possibilities are endless: 55 OTA Direct Connects, 48 PMS interfaces, Call Center Services in 10 languages, a toolkit for your customized Booking Engine as well as connectivity to CRM, Yield Management Solutions, Payment Processing and the industry’s leading GDS functionality. Whether your guests book via a travel agency, the internet, or by phone, Trust International is working in the background to provide your customers with all the information they need to book their desired hotel room via any channel and in their own languages, 24 hours a day.

Established in 1989 Trust International is renowned for its highly reliable reservation platform, continuous investment in systems and delivery of superior customer value.

GlobalCollect

GlobalCollect is the most knowledgeable global Payment Service Provider in the world, processing more than US\$14 billion in international e-commerce payments per year for more than 500 of the world’s most recognized e-commerce brands in the digital goods and services, travel, retail and video gaming industries, among many others. With nearly two decades of payments experience, we enable our clients to efficiently and securely accept payments from more than 170 countries in more than 170 currencies, using in excess of 150 local payment methods including all major credit and debit cards, direct debits, bank transfers, real-time bank transfers, eWallets, cash at outlets, prepaid methods, checks, and invoices.

Bridge to GlobalCollect



Within the IBE Trust | GuestBooker, a bridge to GlobalCollect is integrated.

This includes:

- The capturing of the card details
- Fraud (accepted, denied only)
- Reporting (failed, processed)
- PayPal

The plug-in explained

The plug-in is a connection development accelerator. It has been designed, built, tested and certified based on the best practices of both Trust International and GlobalCollect.

The checkout process is enriched with a payment product choice with complete handling via GlobalCollect, up to the point the hotel booking can be confirmed. This includes pending payments, fraud handling and error handling. Pre-built is the handling of all payment product families, with examples of the most used payment products.

The payment status is automatically updated into the order management system, and shown in the customer service dashboard.

With integrated functionality in IBE Trust/ Guestbooker

Payment Method	Plug-in implementation
Visa, Mastercard, Amex, Discover	Integrated
JCB, Maestro, Solo	Integrated
PayPal	Integrated
Fraud Management Tools	
Card fraud screening	Integrated
Card Verification(CVV)	Integrated
Payment Security	
PCI-DSS compliant (hosted solution)	Integrated
Tokenization	Integrated
Payment Types	
One-off	Integrated

Fraud service responses

A transaction can only have 2 statuses: failed or processed. The Trust system cannot handle a pending challenged fraud response.

GlobalCollect's page presentation

No Pages are hosted by GlobalCollect.

Single VS multiple GlobalCollect Merchant ID's

Trust International can handle multiple GlobalCollect accounts. The account needs to be provided by the merchant.

Reconciliation

The WR# report is not used by Trust International

More information:

You can find more information on the GlobalCollect – Trust solution:

<http://www.globalcollect.com/alliances>

<http://www.trustinternational.com/trustinternational/reliable-partnerships.htm>

Or contact the Alliances team at alliances@globalcollect.com