

**BUSINESS OPTIMIZATION** 

# Fact Sheet

# Proven Solutions That Improve Supply Chain Business Results





"Vocollect by Honeywell has a long, rich history as the leader in inventing and delivering innovative, high-quality voice solutions for mobile workers around the world. Vocollect's market-leading technology, products and services are the foundation of our ability to provide best-in-class workflow-optimized solutions. Vocollect Voice Solutions are purpose-built to solve key business challenges through process reengineering — resulting in dramatically improving our customers' business performance."

- Ron Kubera, Vice President & GM, Voice Solutions

#### Fast Facts About Vocollect by Honeywell

- Pioneered the use of voice in industrial settings with its 1987 inception in Pittsburgh, PA
- 75 patents issued to date
- Aquired by Honeywell Scanning & Mobility (HSM) September 2013
- Talkman® A700 Solution Launched in 2013, the first solution in the industry to offer voice and scanning together in a single form factor
- Nearly 2,000 customers with almost 1,000,000 users in 60 countries and over 35 languages
- More than \$5 billions' worth of goods are moved every day using Vocollect Voice®
- Vocollect PartnerNet Program is the leading global channel program in the voice industry with over 1,700 Vocollect Certified Professionals and voice experts
- Serving diverse industries, including:
  - Automotive
  - Clothing & Apparel
  - Beverage, Beer & Spirits
  - Department, Specialty, Discount and Mass Merchandising
  - Grocery
  - Pharmaceutical
  - Third Party Logistics (3PL)
  - Wholesale Distribution

### Fast Facts About Solution Components

- Vocollect Voice Software
  - » Five Enterprise Connector options seamlessly integrate with virtually any WMS/ERP system:
    - VoiceExpress® VoiceLink® VoiceInterface Objects®
    - VoiceDirect® and VoiceDirect® ERP for SAP®
  - » VoiceCatalyst® provides the launching point for implementing voice-enabled operations by seamlessly interweaving Vocollect VoiceApplications to voiceenable tasks and workflow execution
  - » VoiceCatalyst® and VoiceClient® Multi-Platform (MP) provides Vocollect Voice support on the leading industry platforms
  - » VoiceConsole® provides device, operator, configuration management and system diagnostics
  - » VoiceArtisan® Integrated Development Environment (IDE) enhances and configures customer-specific, voice-directed workflows
- Vocollect Hardware
  - » Talkman mobile computing appliances optimized for harsh industrial environments
  - » Vehicle Mount Talkman (VMT) leverages existing vehicle infrastructure
  - » Voice-recognition optimized headsets, purpose-built for industrial environments
- Professional Services and Support

## Solving Business Issues That Impact Your Supply Chain — The Vocollect by Honeywell Value Engagement Process

Every one of our customer engagements begins by developing an understanding of your business challenges. We begin by identifying key business drivers, such as cost reduction initiatives, improving productivity, growing eCommerce needs, SKU proliferation, onboarding new workers for peak seasons and greater customer service enablement. This enables us to understand your priorities and ascertain potential implications for your mobile workforce. Once a business review is accomplished, we'll then perform an onsite walkthrough to observe existing workflow processes to identify operational opportunities where voice can provide positive business impact. We are then able to apply our best practice-driven industry expertise to recommend an optimal solution that will support your business goals.

#### A Selection of the Almost 2,000 Vocollect Voice Customers



#### Reinvent Your Results Without Disrupting Your Operations

Vocollect by Honeywell transforms your existing results without putting your day-to-day operations at risk. Contact us to find out what Vocollect Voice can do for you.

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Vocollect by Honeywell is the leading provider of innovative voice technology solutions that help companies with mobile workers run a better business. Together with a global team of over 2,000 Vocollect Certified Professionals, Vocollect enables companies to save more than \$20 billion annually through further optimization of operations, improving business decision capabilities, and delivering the industry's premier worker experience in challenging industrial environments to nearly one million mobile workers who move in excess of \$5 billion of products

million mobile workers who move in excess of \$5 billion every day.

Vocollect integrates with all major WMS and ERP systems and supports the industry's leading handheld computing devices. Visit us at www.vocollectvoice.com.

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