Warranty Activation Checklist

ADAPTIVE
Adaptive Micro Systems LLC

The Adaptive 5-Year Peace of Mind Warranty is between Adaptive Micro Systems, LLC. and the Authorized Adaptive Selling Partner. **The Authorized Adaptive Selling Partner is responsible for the completion and submission of this Warranty Activation Checklist to Adaptive within 30 days of sign installation to activate the full 5-Year Warranty.**

Adaptive required that this Warranty Activation Checklist be completed and faxed, along with installation photographs, to Adaptive Technical Support at (414) 357-2029 or emailed with the installation photographs to Warranty@AdaptiveDisplays.com **within 30 days** of installation of the sign. **Failure to submit a completed form within this time frame will result in forfeiture of your warranty and the following warranty will apply**:

TYPE OF SIGN	WARRANTY WITH ACTIVATION	WARRANTY WITHOUT ACTIVATION
ALPHAECLIPSE	5 years	1 year
EXCITE	5 years	1 year
EZVIEW	5 years	1 year
ROADSTAR	5 years	1 year
STREETSMART	5 years	1 year

DEALER AND SIGN OWNER INFORMATION (*required*)

DEALER: _____   DEALER P.O.#: _____

SIGN MODEL: _____   MASTER SIGN SN: _____

ADAPTIVE CO/#: _____   SLAVE SIGN SN: _____

SIGN INSTALLATION SITE (*required*)

COMPANY NAME: _____ (SIGN OWNER)

CONTACT NAME: _____   EMAIL: _____

PHONE #: _____

ADDRESS: _____

CITY: _____   STATE: _____   ZIP: _____

INSTALL DATE: _____

SUB-CONTRACTED INSTALLATION (*leave blank if not applicable*)

SUB-CONTRACTOR: _____   PHONE #: _____

CONTACT NAME: _____

Refer to the sign's installation manual for guidelines, requirements, and technical specifications.

1. Mechanical installation (check each box that applies)

1a. ☐ Sign is securely attached to a mounting structure. The mounting structure is in accordance to Adaptive's installation instructions. _Check all that apply._

Sign mounting structure:	Sign Configuration:	Sign is facing:	Mounting method:
☐ Pole	☐ Master Only	☐ North	☐ Bolt
☐ Monument	☐ Master / Master	☐ South	☐ Rivets
☐ Wall	☐ Master / Slave	☐ East	☐ Sub-structure weld. **Sign lugs or sign were not used for grounding welding equipment.**
Other: _____		☐ West	☐ Other:

1b. ☐ A qualified individual has properly accounted for structural service loads such as wind, snow and seismic for the installation.

1c. ☐ Ventilation and minimum clearance requirements are incorporated in the design of the sign's mounting structure in accordance with Adaptive's installation instructions.
- A minimum of 7 square inches of ventilation (obstruction-free space) is required for every square foot of each sign face. Signs under 7 feet in height require 3.5 square inches of ventilation for every square foot of each sign face.
- The minimum air duct (vent) size is 7 square inches (equivalent to a 3 inch round vent).
- Ventilation air ducts are evenly spaced around the perimeter of the sign (top, bottom, and sides).
- A minimum 1-inch clearance is provided above and below the sign.
- A minimum 6-inch clearance is provided behind the sign.

1d. ☐ If the sign is painted or wrapped, it is in accordance with Adaptive's installation instructions. _Leave blank if not applicable._
- Top and back of sign are not painted or wrapped (it is not permissible to paint the top or back of the sign).
- Paint manufacturer's instructions for surface preparation of mill finish aluminum were followed.

1e. ☐ Water dripping from above is directed away from the sign's door seams. Water will not pool underneath or on top of sign.

1f. ☐ All doors and access points are properly secured.

2. Electrical installation (check each box that applies)

2a. ☐ Verify all power and communication cables are routed, terminated, and secured in accordance with Adaptive's installation instructions.
- All conduit and cable entry points into the sign are weather-tight.
- Power and communication wiring is routed through separate conduits, unless fiber optic cabling is used.
- AC main terminals are tightened to Adaptive specifications.

2b. ☐ Ground lug is attached to an earth ground rod with a conductor according to NEC 250 and local codes.

2c. ☐ If surge and lightning protection was added, it was installed in accordance with NEC 280 & 285 and local codes. _Leave blank if not applicable._

2d. ☐ A qualified person verified wire size, circuit breakers, and incoming voltage meets the power requirements (at full brightness) according to Adaptive's installation instructions.

2e. ☐ All openings are properly closed to prevent ingress of contaminants.

2f. ☐ A dedicated _____ amp circuit has been used and is not shared by other devices.

3. Accessories (check each box that applies)

3a. ☐ All remotely mounted light sensor(s) face the same direction as the sign face (Excite & EzView only). *Leave blank if not applicable.*

3b. ☐ Temperature probe is mounted in a location where it can accurately measure ambient temperature as described in the Installation Manual. *Leave blank if not applicable.*

3c. ☐ Light sensor(s) / temperature probe connections are secured to the connector panel (Excite only). **Plug connectors have a 1/2 –turn lock nut that secures it to the panel creating a watertight connection.**

4. Connectivity (check each box that applies)

4a. ☐ AlphaNet or Ooh!Media software is installed on the PC that will send message content to the sign. Sign connectivity option installed: _____

4b. ☐ Wireless communication devices (transmitting and receiving) have a clear line-of-sight transmission path. Wireless transmission cannot be guaranteed, as the airwaves are public. Adaptive cannot be held accountable for interruptions in wireless transmissions. *Leave blank if not applicable.*

4c. ☐ Back-to-back kits installed and configured properly for Master/Slave or Master/Master configurations. *Leave blank if not applicable.*

4d. ☐ The sign's IP address is in the same range as the PC running AlphaNet or Ooh!Media (regardless of the connectivity option).

New IP address: _____	Factory IP address:	10.11.11.254
New Subnet Mask: _____	Factory Subnet Mask:	255.255.255.0
New Default Gateway: _____	Factory Default Gateway:	0.0.0.0

5. Sign functionality (check each box that applies)

5a. ☐ Time and date on sign face(s) and PC running sign software all match local time.

5b. ☐ Pre-loaded factory message content displays on the sign properly.

5c. ☐ Sign owner's message content is uploaded and displays on the sign properly. *Leave blank if not applicable.*

6. Customer training (check both boxes / REQUIRED FOR WARRANTY)

6a. ☐ Dealer has trained sign owner to use the programming software and how to create effective messages. Installer has validated sign owner's capability and answered questions.

6b. ☐ Sign owner acknowledged they are capable of operating the sign.
Sign owner initials: _____

7. Installation photographs included with Warranty Activation Checklist (check each box that applies **/ REQUIRED FOR WARRANTY)**

7a. ☐ Front view of display including ventilation.

7b. ☐ Side view of display showing structure and ventilation.

7c. ☐ Back view of the display showing structure and ventilation.

7d. ☐ Ground rod and ground stud connection.

7e. ☐ Wireless device line of sight. *Leave blank if not applicable.*

7f. ☐ Temperature probe / light sensor mounting location. *Leave blank if not applicable.*

8. Miscellaneous installation notes
Use the space provided to document any special installation instructions or methods used.

Sign owner signature _____ **Date** _____

Authorized Sales Partner signature _____ **Date** _____

I understand that failure to install Adaptive products in accordance with Adaptive's installation instructions, as well as failure to complete this form in its entirety to confirm installation was in accordance with Adaptive's installation instructions, may void this 5-year warranty.

To be completed by Adaptive Micro Systems Technical Services

Warranty expiration date: _____

Warranty contract ID: _____

Technical or Customer Service notes

_____

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