

4/28/97

Dear Larry,

I have had a long relationship with your insurance firm and feel it is important to express to you and especially to Leslie Burke a word of appreciation.

I work mainly with Leslie who has not only been courteous, very professional yet friendly, and always seems to take an interest in my situations. You are indeed fortunate to have someone of her talents working for the firm.

My company, Muller Enterprises Inc, has had to change carriers a few times over the years and most recently this past March. Leslie handled the change with ease