Instructions for use SONICflex quick 2008 - REF 1.005.9311 SONICflex quick 2008 L - REF 1.005.9310



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User instructions

User instructions

Dear User

Congratulations on purchasing this KaVo quality product. By following the instructions below you will be able to work smoothly, economically and safely.

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Symbols

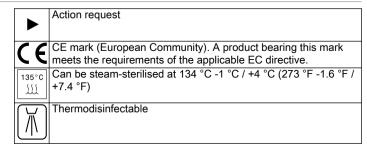


Refer to the chapter on Safety/Warning symbol



Important information for users and service technicians

User instructions 6



Target group

This document is intended for dentists and their assistants. The section on starting up is also intended for service technicians.

2 Safety

2.1.1 Description of safety instructions: Warning symbol



Warning symbol

2.1.2 Description of safety instructions: Structure



The introduction describes the type and source of the hazard.

This section describes the potential consequences of non-observance.

The optional step includes necessary measures for hazard prevention.

2.1.3 Description of safety instructions: Description of danger levels

The safety instructions listed here, together with the three levels of danger will help avert property damage and injury.



↑ CAUTION

CAUTION

indicates a hazardous situation that can cause damage to property or mild to moderate injuries.



↑ WARNING

WARNING

indicates a hazardous situation that can cause death or serious injury.



↑ DANGER

DANGER

indicates a hazardous situation that can directly cause death or serious injury.

2.2 Safety instructions



↑ WARNING

Hazard to the care provider and patient.

In case of damage, irregular noise during operation, excessive vibration, atypical heating or when the tip cannot be firmly held.

Stop working and contact service support.



↑ CAUTION

Injury or damage due to wear.

Irregular operating noise, excessive or very low vibrations, or if the instrument tip becomes loose.

► Stop work and seek service support.



↑ CAUTION

Premature wear and malfunctioning from improper storage during long periods of nonuse.

Reduced product life.

The medical device should be cleaned, serviced and stored in a dry location, according to instructions, before long periods of nonuse.



Note

When the SONICflex is in the holder, the torque wrench should be placed on the tip to protect against injury.

The following individuals are authorized to repair and service KaVo products:

- Technicians at KaVo branches throughout the world
- Technicians specially trained by KaVo

To ensure proper function, the medical device must be set up according to the reprocessing methods described in the KaVo Instructions for Use, and the care products and care systems described therein must be used. KaVo recommends specifying a service interval at the dental office for a licensed shop to clean, service and check the functioning of the medical device. This service interval depends on the frequency of use and should be adjusted accordingly.

Service may only be carried out by KaVo-trained repair shops using original KaVo replacement parts.

2.2.1 Safety instructions: SONICflex tips



↑ CAUTION

Risk of injury and infection when changing the SONICflex tips.

This can substantially endanger the user.

► To test, use and remove the SONICflex tips, use a glove or other finger protection.



Note

We recommend replacing the SONICflex tips every 9-12 months.



Note

Regularly check the wear of the tip with the tip test card (Mat. no. 1.001.6958).



The tips may break from continuous stress or damage (such as being dropped on the floor or being bent). Therefore, check the tip to see if it is safe before each use by applying a slight amount of pressure with your thumb or index finger.

For an additional safety check, mechanically apply approx. 10 N (1 kg) to the tip without operating the device.

3 Product description



SONICflex quick 2008 (Mat. no. 1.005.9311)



SONICflex quick 2008 L (Mat. no. 1.005.9310)

The SONICflex is a dental handpiece that complies with ISO 15606. The vibration is generated by a rotating steel sleeve. In connection with the different KaVo tips, an oscillating elliptical tip movement is generated for the respective application. The internal water cooling (spray cooling) prevents the treatment field from heating up, and keeps the treatment surface clean.



Note

The device should be operated with the described operating pressure. After starting, the intensity can be regulated using the foot switch at maximum drive pressure.

3.1 Purpose - Intended use

Purpose:

This medical device is

- Only intended for dental treatment. Any other type of use or alteration to the product is impermissible and can be hazardous.
 The SONICflex can be used in conjunction with KaVo tips for plaque removal, prophylaxis, endodontics, periodontology, surgery and conservative dentistry.
- A medical device according to relevant national statutory regulations.

Proper use:

According to these regulations, this medical device may only be used for the described application by a knowledgeable user. The following must be observed:

- the applicable health and safety regulations
- the applicable accident prevention regulations
- these instructions for use

According to these regulations, it is the responsibility of the user to:

- only use equipment that is operating correctly.
- use the equipment for the proper purpose,
- protect him or herself, the patient and third parties from danger, and
- avoid contamination from the product.

3.2 Technical data

Drive pressure	2.5 (29) to 4.2 (44) bar (psi)
Air consumption	20 – 40 NL/min
Water use	30 - 50 ml/min
Frequency	6 – 6.5 kHz
Recommended pressure	0.1 - 2 N

The SONICflex can be mounted on all MULTIflex couplings.

- Oscillation level 1 = 120 +/- 15 μm
- Oscillation level 2 = 160 +/- 15 μm
- Oscillation level 3 = 240 +/- 15 μm



↑ CAUTION

Observe the SONICflex recommended setting.

Non-compliance with the recommendations can endanger the patient.

▶ When using level 3, the recommended settings must be observed.

3.3 Transportation and storage conditions

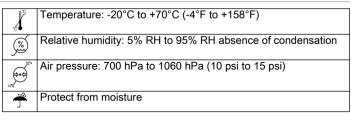


↑ CAUTION

It is hazardous to start up the medical device after it has been stored strongly refrigerated.

This can cause the medical device to malfunction.

Prior to start-up, very cold products must be heated to a temperature of 20°C to 25°C (68°F to 77°F).



4 First use



↑ WARNING

Hazard from nonsterile products.

Infection danger to the care provider and patient.

 Before first use and after each use, prepare and sterilise the medical device if needed

The SONICflex can be used in conjunction with KaVo tips for plaque removal, prophylaxis, endodontics, periodontology, surgery and conservative dentistry.

The amount of water needs to be set on the dental unit so that the instrument tip sprays the water with the proper oscillating intensity. It is important to remove all the plaque to ensure satisfactory oral hygiene and thorough periodontological treatment. The vibration cleaning of the SONIC-

flex is gentle, fast and easy to use. Using the neighbouring tooth for support makes the technique easier and and offers easier guidance. The instrument must be guided back-and-forth easily, gently and quickly. The instrument is placed on the side of the tooth and guided parallel to the tooth. The instrument should be moved parallel to the surface of the tooth and not the edge to prevent forming notches in the tooth substance. Professionals recommend polishing the tooth surface with the KaVo prophylaxis head using the provided rubber cup and a fine paste to improve the effect of caries prophylaxis.

4.1 Check the water volume



↑ CAUTION

Overheating of the tooth due to lack of cooling water. Thermal damage to the dental pulp.

Adjust the water amount for the spray cooling to a minimum of 30 cm³/min!

4.2 Connecting to devices



↑ CAUTION

Damage from soiled and moist cooling air.

Contaminated and moist cooling air can cause malfunctions and lead to premature bearing wear.

Make sure that the supply of cooling air is dry, clean and uncontaminated according to ISO 7494-2.



4.3 Attaching the MULTIflex and MULTIflex LUX coupling

 Screw the MULTIflex LUX/MULTIflex LED coupling onto the turbine hose and tighten with the wrench.

4.4 Check O-rings



↑ CAUTION

Missing or damaged O-rings.

Malfunctions and premature failure.

► Make sure that all O-rings are on the coupling and undamaged.

Number of available O-rings: 5

4.5 Check pressures



A minimum drive pressure of 2.5 bar (36 psi) is required for operating the SONICflex. A higher drive pressure will be reduced automatically inside the SONICflex. The air consumption is approximately 20-40 NI/min. Insert the test manometer (**Mat. no. 0.411.8731**) between the MULTIflex coupling and the SONICflex.

Pressure displayed:

- Drive air T.R. 2.5 to 4.2 bar (36 to 61 psi)
- Return air R.L. < 0.4 bar (6 psi)
- Spray air Sp.L. = max. 2 (29) bar (psi)
 Spray air not required, however.
- Water W.: 1.0 to 2.0 bar (15 to 29 psi)

5 Operation

5.1 Attaching SONICflex



↑ CAUTION

Ensure that the SONICflex is tightly seated on the coupling.

If the SONICflex unintentionally comes off the coupling during treatment, it can endanger the patient and user.

 Before each treatment, pull on the SONICflex to see if it is securely seated in the coupling.

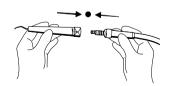


↑ CAUTION

Imprecise coupling especially during the afterglow period.

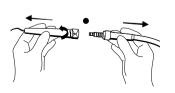
Imprecise coupling can destroy the high-pressure bulb of a MULTIflex (LUX) coupling or reduce its life.

Make sure that the coupling is precise.



Place the SONICflex precisely on the MULTIflex/MULTIflex LUX coupling and push it to the rear until it locks audibly.

5.2 Removing SONICflex



 Hold the MULTIflex / MULTIflex LUX coupling tightly, and pull the SONICflex forward while twisting slightly.

5.3 Inserting SONICflex tip



↑ CAUTION

Hazard from a tip which has been incorrectly inserted in the torque wrench.

This may result in a risk of injury for the user.

► When inserting the tip into the torque spanner, make sure that the tip's end always faces into the opening of the torque spanner.



Note

In view of the substantial liability risks, we recommend using exclusively original KaVo SONICflex tips.





Insert the desired tip with the tip end pointing down into the torque wrench and screw it into the handpiece by turning it clockwise.

The torque wrenches are for changing the working tips of the SONICflex and protect against injury. The torque wrench can be screwed in more quickly by holding it at the rear, thin grip area ①. The large diameter ② helps tighten and remove it.

Note

The tip is properly gripped when the torque wrench slips.



Note

When the SONICflex is in the holder, the torque wrench should be placed on the tip to protect against injury.

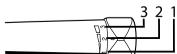
5.4 Removing SONICflex tip



► Insert/attach the torque wrench in/on the SONICflex and unscrew the tip anticlockwise.

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5.5 Power setting



Use the control ring of the SONICflex to set performance levels 1, 2, and 3.

5.6 Regulating spray



Turn the spray ring on the MULITflex (LUX)/ MULTIflex LUX coupling in order to regulate the water content. The water volume can be regulated by selecting different stop positions.

Turn clockwise to reduce the water volume

Operation 36

and anticlockwise to increase the volume.

6 Preparation methods according to ISO 17664



Note

The following preparation procedure applies for the SONICflex instrument, torque wrench and nozzle needle.

6.1 Preparations at the site of use



↑ WARNING

Hazard from nonsterile products.

There is a risk of infection from contaminated medical devices

- Take suitable personal protective measures.
- ► Remove all residual cement, composite or blood without delay.

- The medical device must be dry when transporting it to the site of reprocessing.
- Do not place it in a solution or the like.
- Reprocess the medical device as soon as possible after treatment.
- Remove the tip from the SONICflex using the torque wrench.

6.2 Cleaning



↑ CAUTION

Malfunctions from cleaning in the ultrasonic unit.

Defects in the product.

► Only clean manually or in a thermodisinfector.

6.2.1 Cleaning: Manual cleaning - external

Accessories required:

- Tap water 30 °C ± 5 °C (86 °F ± 10 °F)
- Brush, e.g. medium-hard toothbrush



 Brush it off under running tap water using for example a mediumhard toothbrush.

Prepare the tip according to the manufacturer's instructions for use.

6.2.2 Cleaning: Automated external cleaning



KaVo recommends thermodesinfectors in accordance with EN ISO 15883-1 that are operated with alkaline cleaning agents at a pH value of max. 10 (e. g. Miele G 7781 / G 7881 – validation was performed with the "VARIO-TD" program, "neodisher® mediclean" cleaning agent, "neodisher® Z" neutralisation agent and "neodisher® mielclear" rinsing agent and extends only to the compatibility of materials with respect to KaVo products).

 For program settings as well as cleansers and disinfectants to be used, please refer to the Instructions for Use of the thermodisinfector (complying with max. pH value of 10). In order to prevent negative effects on the medical device, make sure that the interior and the exterior of the medical device are dry, and then lubricate immediately with care agents from the KaVo care system.

6.2.3 Cleaning: Manual cleaning - internal

Can only be done with KaVo CLEANspray or KaVo DRYspray.

- Cover the medical device with the KaVo CLEANpac bag, and place it on the corresponding care adapter. Press the spray button three times for 2 seconds each time. Remove the medical device from the spray attachment and let the cleaner work for one minute.
- Afterwards, rinse for 3-5 seconds with KaVo DRYspray.

See also: KaVo CLEANspray / KaVo DRYspray Instructions for Use



Note

KaVo CLEANspray and KaVo DRYspray for manual interior cleaning are only available in the following countries:

Germany, Austria, Switzerland, Italy, Spain, Portugal, France, Luxembourg, Belgium, Netherlands, United Kingdom, Denmark, Sweden, Finland and Norway.

In other countries, only automated interior cleaning with thermodisinfectors in accordance with ISO 15883-1.



Note

Do not place the tips in the drill bit bath, as the fine capillaries would corrode badly, making it impossible to rinse them under running water.

6.2.4 Cleaning: Automated internal cleaning



KaVo recommends thermodesinfectors in accordance with EN ISO 15883-1 that are operated with alkaline cleaning agents at a pH value of max. 10 (e. g. Miele G 7781 / G 7881 – validation was performed with the "VARIO-TD" program, "neodisher® mediclean" cleaning agent, "neodisher® Z" neutralisation agent and "neodisher® mielclear" rinsing agent and extends only to the compatibility of materials with respect to KaVo products).

 For program settings as well as cleansers and disinfectants to be used, please refer to the Instructions for Use of the thermodisinfector (complying with max. pH value of 10). In order to prevent negative effects on the medical device, make sure that the interior and the exterior of the medical device are dry, and then lubricate immediately with care agents from the KaVo care system.

6.3 Disinfection



↑ CAUTION

Malfunctioning from using a disinfectant bath or disinfectant containing chlorine.

Defects in the product.

► Only disinfect in a thermodisinfector or manually.

6.3.1 Disinfection: Manual disinfection - external



KaVo recommends the following products based on material compatibility. The microbiological efficacy must be ensured by the disinfectant manufacturer.

- Mikrozid AF Liquid made by Schülke & Mayr
- FD 322 made by Dürr
- · CaviCide made by Metrex

Consumables required:

Cloths for wiping off the medical device.

- Spray the disinfectant on a cloth, then thoroughly wipe down the medical device and leave the disinfectant to soak in according to the instructions from the disinfectant manufacturer.
- Follow the instructions for use of the disinfectant.

6.3.2 Disinfection: Manual disinfection - internal

The efficacy of manual internal disinfection must be demonstrated by the manufacturer of the disinfection agent. With KaVo products, use only disinfection agents that have been released by KaVo with respect to the compatibility of materials (e.g. WL-cid / made by ALPRO).

Immediately after internal disinfection, lubricate the KaVo medical device immediately with care agents from the KaVo care system.

6.3.3 Disinfection: Machine disinfection - external and internal



KaVo recommends thermodesinfectors in accordance with EN ISO 15883-1 that are operated with alkaline cleaning agents at a pH value of max. 10 (e. g. Miele G 7781 / G 7881 – validation was performed with the "VARIO-TD" program, "neodisher® mediclean" cleaning agent, "neodisher® Z" neutralisation agent and "neodisher® mielclear" rinsing agent and extends only to the compatibility of materials with respect to KaVo products).

 For program settings as well as cleansers and disinfectants to be used, please refer to the Instructions for Use of the thermodisinfector (complying with max. pH value of 10). In order to prevent negative effects on the medical device, make sure that the interior and the exterior of the medical device are dry, and then lubricate immediately with care agents from the KaVo care system.

6.4 Drying

Manual Drying

Blow off the outside and inside with compressed air until water drops are no longer visible.

Automatic Drying

The drying procedure is normally part of the disinfection program of the thermodisinfector.

Follow the instructions for use of the thermodisinfector

6.5 Care products and systems - Servicing



↑ CAUTION

Premature wear and malfunctions from improper servicing and care. Reduced product life.

► Perform proper care regularly!



Note

KaVo only guarantees that its products will function properly when the care products used are those listed as accessories, as they were tested for proper use on our products.



Note

If you are bothered by some oil leaking during the treatment, the technical set-up allows for switching from servicing with oil prior to sterilisation to once weekly servicing.

6.5.1 Care products and systems - Servicing: Torque wrench care

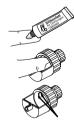


↑ CAUTION

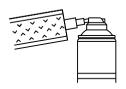
Malfunctions from cleaning in the ultrasonic unit.

Defects in the torque wrench.

► Do not place the torque wrench in ultrasonic cleaning devices.



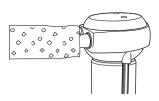
If the torque wrench runs roughly, it should be lubricated with silicone grease (Mat. no. 1.000.6403). The silicone grease is pressed into the torque wrench in the slots or grease pockets of the locking springs. Then place a small amount of grease on your fingertip, and press it into the torque wrench at the indicated location (see arrow). Then rotate the torque wrench and regrease if necessary.



6.5.2 Care products and systems - Servicing: Care with KAVOspray

KaVo recommends servicing the product once per week.

- Remove tip.
- Cover the product with the Cleanpac bag.
- Place the product on the cannula, and press the spray button for one second.



6.5.3 Care products and systems - Servicing: Care of the KaVo SPRAYrotor

KaVo recommends servicing the product once per week.

- ► Remove tip
- Place the product on the appropriate coupling of the KaVo SPRAYrotor and cover it with a Cleanpac bag.
- Servicing the product.

See also: Instructions for use KaVo SPRAYrotor

6.5.4 Care products and systems - Servicing: Care with KaVo QUAT-TROcare

Cleaning and care unit with expansion pressure for effective cleaning and care.



KaVo recommends servicing the product once per week.

Remove the tip.

Servicing the product.

See also: Instructions for use KaVo QUATTROcare

6.6 Packaging

Note

The sterilisation bag must be large enough for the handpiece so that the bag is not stretched.

The quality and use of the sterilisation packaging must satisfy applicable standards and be suitable for the sterilisation procedure!

Individually weld the medical device in the sterilised item packaging (such as KaVo STERIclave bags **Mat. no. 0.411.9912**)!



6.7 Sterilisation

Sterilisation in a steam sterilisor (autoclave) in accordance with EN 13060 / ISO 17665-1 (e.g. KaVo STERIclave B 2200 / 2200 P)





Premature weary and malfunctions from improper servicing and care. Reduced product life.

► Before each sterilisation cycle, service the medical device with Ka-Vo care products. However, if over-oiled, the SONICflex will differ from the guidelines.



↑ CAUTION

Contact corrosion due to moisture.

Damage to product.

Immediately remove the product from the steam steriliser after the sterilisation cycle!



Note

Remove the tips to be sterilized and dry the medical device.



The KaVo medical device has a maximum temperature resistance up to 138 °C (280.4 °F).

(Depending on the available autoclave,) select a suitable procedure from the following sterilisation processes:

- Autoclave with three times initial vacuum:
 - at least 3 minutes at 134 °C -1 °C / +4 °C (273 °F -1.6 °F / +7.4 °F)
- Autoclave using the gravitation method:
 - at least 10 minutes at 134 °C -1 °C / +4 °C (273 °F -1.6 °F / +7.4 °F) or alternatively
 - at least 60 minutes at 121 °C -1 °C / +4 °C (250 °F -1.6 °F / +7.4 °F)

6.8 Storage

Prepared products must be stored, protected from germs (as far as possible) and dust, in a dry, dark, cool room.

► Comply with the expiry date of the sterilised items.

7 Tools

Obtainable from the dentalmed. specialist supplier

Material summary	Mat. no.
Instrument stand 2151	0.411.9501
Cellulose pad 100 units	0.411.9862
Cleanpac 10 units	0.411.9691
Torque wrench	1.000.4887
Coupling	1.006.5966
Open-ended wrench	0.411.0892
Silicone grease	1.000.6403
Nozzle needle	0.410.0911
Insert for SONICflex	0.411.9902

Material summary	Mat. no.
(aVo CLEANspray 2110 P	1.007.0579
(aVo DRYspray 2117 P	1.007.0580
(aVo Spray 2112 A	0.411.9640
ROTAspray 2 2142 A	0.411.7520
QUATTROcare plus Spray 2140 P	1.005.4525
STERIclave bags	0.411.9912

No.	Tip type	Mat. no.
	Universal scaler	Mat. no. 1.005.8949
	Crescent scaler	Mat. no. 1.005.8950
7A	Perio scaler	Mat. no. 1.005.8951
	Perio extra long scaler	Mat. no. 1.006.1953
12A	Cem	Mat. no. 1.006.2021
	Cem attachment	Mat. no. 0.571.7142
16A	Retro cylinder, left	Mat. no. 1.006.2036

No.	Tip type	Mat. no.
17A	Retro cylinder, right	Mat. no. 1.006.2035
20A	Retro T-shape left	Mat. no. 1.006.2037
21A	Retro T-Form undercut	Mat. no. 1.006.2038
24A	Root planer, button, small left	Mat. no. 1.006.1957
25A	Root planer, button, small right	Mat. no. 1.006.1959
26A	Root planer, button, small universal	Mat. no. 1.006.1961
27A	Root planer, button, large perio	Mat. no. 1.006.1963
28A	Micro Torpedo shape mesial	Mat. no. 1.006.1965
29A	Micro Torpedo shape distal	Mat. no. 1.006.1967
30A	Micro small, hemispherical mesial	Mat. no. 1.006.1969
31A	Micro small, hemispherical distal	Mat. no. 1.006.1971

No.	Tip type	Mat. no.
32A	Micro large, hemispherical me-	Mat. no. 1.006.1973
	sial	
33A	Micro large, hemispherical dis-	Mat. no. 1.006.1975
	tal	
34A	Prep CAD-CAM mesial	Mat. no. 1.006.1977
35A	Prep CAD-CAM distal	Mat. no. 1.006.1979
42A	Cariex D 0.8, D 64	Mat. no. 1.006.1980
43A	Cariex D 1.2, D 64	Mat. no. 1.006.1981
45A	Seal conical, D 46	Mat. no. 1.007.1503
48A	Clean (brush holder)	Mat. no. 1.006.1982
	Clean brush no. 1 Refill	Mat. no. 1.004.4125
	Clean brush no. 2 Refill	Mat. no. 1.004.4126
	Clean brush no. 3 Refill	Mat. no. 1.004.4127
	Clean brush no. 4 Refill	Mat. no. 1.004.4128
	Clean brush no. 5 Refill	Mat. no. 1.004.4129

No.	Tip type	Mat. no.
	Clean brush no. 6 Refill	Mat. no. 1.004.4130
49A	Prep gold mesial	Mat. no. 1.006.1983
50A	Prep gold distal	Mat. no. 1.006.1984
51A	Prep ceram mesial	Mat. no. 1.006.1985
52A	Prep ceram distal	Mat. no. 1.006.1986
55A	Retro anterior tooth	Mat. no. 1.006.2039
56A	Retro finder left	Mat. no. 1.006.2040
57A	Retro finder right	Mat. no. 1.006.2041
	Retro plug left	Mat. no. 0.571.5601
	Retro plug right	Mat. no. 0.571.5611
58A	Bevel mesial	Mat. no. 1.006.1988
59A	Bevel distal	Mat. no. 1.006.1990
60A	Paro straight	Mat. no. 1.006.1934
61A	Paro left	Mat. no. 1.006.1935
62A	Paro right	Mat. no. 1.006.1936

No.	Tip type	Mat. no.
66A	Endo button large 117°	Mat. no. 1.006.1992
67A	Endo conical 125°	Mat. no. 1.006.1994
68A	Endo conical 112°	Mat. no. 1.006.1996
69A	Endo button small 117°	Mat. no. 1.006.1998
70A	Endo conical 117°	Mat. no. 1.006.2000
71A	Cariex TC 1.0	Mat. no. 1.006.2002
72A	Cariex TC 1.4	Mat. no. 1.006.2004
80A	Bone square cutting	Mat. no. 1.006.2006
81A	Bone sphere large, D 46	Mat. no. 1.006.2008
82A	Bone sphere large	Mat. no. 1.006.2010
83A	Bone saw sagittal	Mat. no. 1.006.2012
84A	Bone saw axial	Mat. no. 1.006.2014
85A	Bone elephant foot	Mat. no. 1.007.1624
86A	Bone scaler	Mat. no. 1.007.1625
87A	Bone saw blade	Mat. no. 1.007.1626

No.	Tip type	Mat. no.
	Bone saw blade refill	Mat. no. 1.006.1405
	Implant set	Mat. no. 1.006.2027
	Implant pin refill	Mat. no. 1.003.8168
	Swing set	Mat. no. 1.007.1142
	Swing 015 refill	Mat. no. 1.006.2042
	Swing 020 refill	Mat. no. 1.006.2043
	Swing 025 refill	Mat. no. 1.006.2044
96 A	Endo clean needle holder	Mat. no. 1.008.5164
	Endo clean needle white (015)	Mat. no. 1.006.2042
	Endo clean needle yellow (020)	Mat. no. 1.006.2043
	Endo clean needle red (025)	Mat. no. 1.006.2044
97 A	Prep crown round	Mat. no. 1.008.6384
98 A	Prep crown plain	Mat. no. 1.008.6386

8 Terms and conditions of warranty

The following warranty conditions apply to this KaVo medical device:

KaVo provides the end customer with a warranty of proper function and guarantees zero defects in respect of material and processing for a period of 24 months from the date of the invoice, subject to the following conditions:

In case of justified complaints, KaVo will honour its warranty with a free replacement or repair. Other claims of any nature whatsoever, in particular with respect to compensation, are excluded. In the event of default, gross negligence or intent, this shall only apply in the absence of mandatory legal regulations to the contrary.

KaVo shall not be liable for defects and their consequences that have arisen or may arise from natural wear, improper handling, cleaning or maintenance, non-compliance with operating, maintenance or connection instructions, calcination or corrosion, contaminated air or water supplies

or chemical or electrical factors deemed abnormal or impermissible in accordance with KaVo's instructions for use or other manufacturer's instructions. The warranty granted does not usually extend to lamps, light conductors made of glass and glass fibres, glassware, rubber parts, and the colourfastness of plastic parts.

All liability is excluded if defects or their consequences originate from manipulations or changes to the product made by the customer or a third party that is not authorised by KaVo.

Warranty claims will only be accepted if the product is submitted along with proof of purchase in the form of a copy of the invoice or note of delivery. The dealer, purchase date, type, and serial number must be clearly evident from this document.



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