## **SANDERSON**

## **Job Description**

Job Title Technical Analyst

#### Location

Nelson, Lancashire or Coventry, West Midlands.

#### Employer

Sanderson Multi-Channel Solutions Ltd

Salary and Benefits Competitive

#### **Business Overview**

Sanderson is a market leader in software solutions for multi-channel retailers. Businesses which operate across multiple sales channels require sophisticated flexible software to manage their day-to-day operations and Sanderson has over 25 years' experience of developing and delivering Award-Winning solutions for companies operating in retail, ecommerce, mail order and wholesale sectors.

Sanderson Multi-Channel Solutions Ltd is part of the Sanderson Group plc, a public company whose shares are listed on the Alternative Investment Market ('AIM') of the London Stock Exchange.

#### **Job Summary**

This is a unique and exciting opportunity for a highly capable Technical Analyst with skills in both business and technical analysis to join the Professional Services Team in the fast growing multi-channel software business of an established public company. This Technical Analyst role would suit someone who relishes variety and is looking to continue to develop their consultative career by supporting the strategic development and growth of our multi-channel retail business.

## **Overall application/projects**

Developing full lifecycle solutions for the retail market. Our solutions offering includes the back office side, taking orders/warehouse distribution and finance, pick & pack, as well as front end including key areas such as; mail order, retail EPOS and full Ecommerce. We are currently experiencing a high demand for our multi-channel solutions, which is contributing to the growth of our business.

#### **Daily Duties**

- Working with customers to produce specifications, to enable our Development team to develop solutions from and deliver back to our customers.
- Work independently, or as part of a team for larger projects and deliveries, with a designated Project Manager.
- Must be confident in taking work on as directed by the Project Management Office and reporting back on progress or asking for assistance/guidance if required.
- Must also have good analytical, problem solving and negotiation skills, especially when talking to clients regarding the solution directly.
- Provide excellent levels of consultancy through, direct consultancy tasks, training, advice and guidance and general solutions services
- It is also important to maintain a focus on commercial implications, whilst addressing clients requests when agreeing the solution.

#### **Essential Skills**

- Minimum of 5 years experience in delivering project tasks/deliverables.
- Javascript, XML and Web Services
- Excel (Advance)
- Crystal reports and/or other reporting solutions
- SQL scripts and SQL server
- Retail, back-office and Ecommerce environment
- Experience of having worked in Software House environment
- Excellent communication skills (written and verbal)
- Sage 50 and 100.

• BI reports, SSIS, SSRS.

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## **Desirable Skills**

- Uniface 8/9
- .NET ASP or PHP
- C, C++ or C#
- Experience of Payment Services integration
- Prince II and ITIL

## **Benefits**

- Competitive Salary
- Contributory pension scheme with salary exchange option
- Private medical insurance and permanent health insurance
- Life assurance
- Car allowance
- Fuel card
- Laptop and mobile phone

## **Interview process**

Once CV's are collated and reviewed against set scoring criteria, a telephone interview will be held for maximum of 30 minutes. Once all telephone interviews are complete and reviewed, there will be further interviews held in our offices in Nelson, Lancs. If deemed necessary, a final interview stage will be held to meet other senior managers and MD.

Please submit your CV and cover letter to: Kathy Astell recruitment@sanderson.com