

DISABILITY SERVICES

STD/LTD CASE MANAGEMENT SERVICES

PERSONALIZED CARE FOR BETTER OUTCOMES

GENEX, the most experienced managed care provider, is also a recognized leader for managing disabilities. GENEX's national footprint of case management staff provides personalized care for STD/LTD claimants in most locations within the United States, Puerto Rico, and Canada.

Our extensive network of certified nurse case managers will meet claimants in their home and report on important elements that cannot be known without direct observation. The details gleaned from these expert reports aid in determining benefit eligibility, as well as proper claims management. Most importantly, they set the stage for medical case management and return-to-work planning.

Field and telephonic case management services are performed by trained staff with specific knowledge of the STD and LTD events. Onsite case managers obtain detailed observations to thoroughly understand the claimant's personal story and apply their expertise to the situation to achieve better outcomes and enable effective return to work.

Our nationwide vocational experts understand the subtle points of transferrable skills analysis and the requirements of accurate labor market survey data. They assess the situation and help individuals identify appropriate occupations when seeking new work. Professional assistance is provided to evaluate work site modifications and documentation of job requirements to ensure sustained return to work.

All of our
experts will
provide
testimony
that will meet
a Daubert
challenge.

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