



Pace Software

YES Shop Management

Building a Ticket with Activant

The two main ways to use Activant to build a ticket are: having a job kit trigger or going directly to Activant from a ticket.

When we go to Activant using either of these ways, as long as we are decoding the vin, Activant will recognize the vehicle that we are trying to find information on.

Our first example will be using the Job Kits.

Click on “Job Kits”



Job Kits - Edit/View
 Use this screen both to construct a job kit for later use on a service order and to use an existing kit on a service order. A kit can be put together in the same way a service order is billed out. Use the space bar to select which lines should go onto the service order.

Job Kit: Brake Service Control #20329 Invoice #-1 Edit Customer

Part Number	Description	Total
FBS	Front Brake Service Includes: Remove Wheels & Inspect Brake System, Resurface Brake Rotors, Clean Caliper Slides, Replace Brakes Pads, Bleed Hydraulic System And Road Test.	78.0000
MR	MACHINE BRAKE ROTOR	18.0000
#RBS	REAR WHEEL BRAKE SERVICE INCLUDES: Remove wheels and Inspect brake system, resurface brake drums, clean backing plates, replace brake shoes, bleed hydraulic system, adjust parking brake and road test.	78.0000
MD	MACHINE DRUM	16.0000
RT	ROTATE TIRES	7.5000
#PART	Activant Brake Parts Lookup	.0000
<i>Subtotal for Brake Service</i>		<i>197.50</i>

Auto Open
 All Closed
 All Open

\$197.50 Billed time: 6.90 Actual Time: .00

Add to Service Order Cancel

For this example we are going to choose our Brake Service job kit by either double clicking with the mouse or hitting the space bar to choose it.

We then click “F10-Insert on Service Order”

We then see our options. For this example we are going to use “Front Brake Service.”

Activant is set as a trigger so we can go directly to Activant.

Click “Add to Service Order”

LaserCat - [PartExpert]

Lookup View Items Setup Window Help

2000 CADILLAC SEVILLE V8-279 4.6L DOHC OREILLY (Pri.)

PartExpert® LaborExpert® Parts & Labor InterChange® Tire-By-Size™ Service Intervals+™

Brakes & Wheel Bearings F Brk Pads/Shoes,Rotors/Drums All Lines... Cov. Lists...

Part Description	Part Number	QOH	PC	Core	List	Sell	Cost	Yrs	Q00
CARDONE INDUSTRIES									
1. FLT REB CALP w/PAD BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON	16-4720	NIF	1					98-01	
2. FRT REB CALP w/PAD BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON	16-4721	NIF	1					98-01	
<input checked="" type="checkbox"/> 3. F PREM SEMI MET PADS OE REC MATERIAL	MKD753	5	1		69.95	74.50	24.05	98-03	0
WAGNER									
4. F PAD SENSOR WIRE	EWS110	NIF	1			98-02	
5. F PREM SEMI MET PADS THERMO QUIET OE SEMI-METALLIC INCL INST HARDWARE KIT	MX753	NIF	1			98-01	
6. F DISC BRAKE ROTOR UNIQUE DESIGN REDUCES POTENTIAL FOR CRACKING	BD125618	NIF	2					97-02	
7. FLT REB CALP w/PAD THERMO QUIET BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON	TQM25606	NIF	1	30.00	157.60	157.60		98-01	
8. FRT REB CALP w/PAD THERMO QUIET BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON	TQM25607	NIF	1	30.00	157.60	157.60		98-01	
ACTIVANT INFORMATION									
9. F MIN LINING THCKNES ABOVE RIVET HEAD	.030	NIF	1					81-04	
10. F MX PARALEL VARIATN	.0005	NIF	1					76-02	
11. F RUNOUT LIMIT	.002	NIF	1					92-04	
12. F MACHINE TO LIMIT	1.224	NIF	1					92-04	
13. DISCARD FR ROTOR AT	1.209	NIF	1					92-04	
14. F CLP MT TORQ FT LBS CALIPER ASSEMBLY TO KNUCKLE	137	NIF	1					92-04	
15. F CLP MT TORQ FT LBS CALIPER TO BRACKET	20	NIF	1					92-02	
ACTIVANT INFORMATION									
RELATED ITEMS	BRAKE SPRING PLIERS/MIT, BLEEDER WRENCH, PISTON CLAMP, BRK ADJ TOOL, HEX/TORX BIT, BRAKE CLEAN, BRAKE FLUID, DISC BRAKE QUIET, GREASE, SHOP RAGS, HAND CLEANER, REPAIR MANUAL								

For Help, press F1

Activant is now showing us the parts our shop uses and it is only showing brake parts for the specified vehicle we are working on.

Activant also shows us if we have any of those parts in stock. In this example we see we have 5 sets of these brake pads in stock so we will check the box next to that part to take it from our inventory and put on the ticket we are working on.

LaserCat - [PartExpert]

Lookup View Items Setup Window Help

2000 CADILLAC SEVILLE V8-279 4.6L DOHC OREILLY (Pri.)

PartExpert® LaborExpert® Parts & Labor InterChange® Tire-By-Size™ Service Intervals+™

Brakes & Wheel Bearings F Brk Hydraulics

Part Description	Part Number	QOH	PC	Core	List	Sell	Cost	Yrs	Q00
CARDONE INDUSTRIES									
1. F LT REB CALP w/HDWR	18-4720	NIF	1					98-02	
w/METAL PISTON - EXC MOUNTING BRACKETS									
2. F LT REB CALP w/HDWR	18B4720	NIF	1					98-02	
w/MOUNTING BRACKET - w/METAL PISTON									
3. F RT REB CALP w/HDWR	18-4721	NIF	1					98-02	
w/METAL PISTON - EXC MOUNTING BRACKETS									
4. F RT REB CALP w/HDWR	18B4721	NIF	1					98-02	
w/MOUNTING BRACKET - w/METAL PISTON									
5. F LT REB CALP w/PAD	16-4720	NIF	1					98-01	
BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON									
6. F RT REB CALP w/PAD	16-4721	NIF	1					98-01	
BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON									
O'REILLY/BRAKEBEST									
7. F CALIPER KIT	CK35885	NIF	2					80-04	
2 1/2" BORE									
8. F BRAKE HOSE	BH380907	NIF	1					94-04	
LEFT									
9. F BRAKE HOSE	BH380908	NIF	1					94-04	
RIGHT									
WAGNER									
10. F BRAKE HOSE	F140117	NIF	1					93-04	
LEFT									
11. F BRAKE HOSE	F140118	NIF	1					93-04	
RIGHT									
12. F LT REB CALP w/PAD	TQM25606	NIF	1	30.00	157.60	157.60		98-01	
THERMO QUIET									
BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON									
13. F RT REB CALP w/PAD	TQM25607	NIF	1	30.00	157.60	157.60		98-01	
THERMO QUIET									
BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON									
ACTIVANT INFORMATION									
14. F CLP MT TORQ FT LBS	137	NIF	1					92-04	
CALIPER ASSEMBLY TO KNUCKLE									
15. F CLP MT TORQ FT LBS	20	NIF	1					92-02	
CALIPER TO BRACKET									
ACTIVANT INFORMATION									
* IMPORTANT NOTICE *				USE OEM RECOMMENDED FLUID TYPE OR EQUIVALENT CHECK FLUID LEVEL - DO NOT OVERFILL					

For Help, press F1

We also need to replace a brake hose so we move on by clicking the right arrow to go to brake hydraulics in order to find the proper brake hose.

LaserCat - [PartExpert]

Lookup View Items Setup Window Help

2000 CADILLAC SEVILLE V8-279 4.6L DOHC OREILLY (Pri.)

PartExpert@ LaborExpert@ Parts & Labor InterChange@ Tire-By-Size™ Service Intervals+™

Brakes & Wheel Bearings F Brk Hydraulics

Part Description	Part Number	QOH	PC	Core	List	Sell	Cost	Yrs	Q00
CARDONE INDUSTRIES									
<input type="checkbox"/> 1. F LT REB CALP w/HDWR w/METAL PISTON - EXC MOUNTING BRACKETS	18-4720	NIF	1					98-02	
<input type="checkbox"/> 2. F LT REB CALP w/HDWR w/MOUNTING BRACKET - w/METAL PISTON	18B4720	NIF	1					98-02	
<input type="checkbox"/> 3. F RT REB CALP w/HDWR w/METAL PISTON - EXC MOUNTING BRACKETS	18-4721	NIF	1					98-02	
<input type="checkbox"/> 4. F RT REB CALP w/HDWR w/MOUNTING BRACKET - w/METAL PISTON	18B4721	NIF	1					98-02	
<input type="checkbox"/> 5. F LT REB CALP w/PAD BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON	16-4720	NIF	1					98-01	
<input type="checkbox"/> 6. F RT REB CALP w/PAD BOLT-ON READY - SEMI-METALLIC PADS - w/METAL PISTON	16-4721	NIF	1					98-01	
O'REILLY/BRAKEBEST									
<input type="checkbox"/> 7. F CALIPER KIT 2 1/2" BORE	CK35885	NIF	2					80-04	
<input type="checkbox"/> 8. F BRAKE HOSE LEFT	BH380907	NIF	1					94-04	
<input checked="" type="checkbox"/> 9. F BRAKE HOSE RIGHT	BH380908	NIF	1					94-04	
WAGNER									
<input type="checkbox"/> 10. F BRAKE HOSE LEFT	F140117	NIF	1					93-04	
<input type="checkbox"/> 11. F BRAKE HOSE RIGHT	F140118	NIF	1					93-04	
<input type="checkbox"/> 12. F LT REB CALP w/PAD THERMO QUIET BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON	TQM25606	NIF	1	30.00	157.60	157.60		98-01	
<input type="checkbox"/> 13. F RT REB CALP w/PAD THERMO QUIET BOLT-ON READY - SEMI-MET PADS - OE METAL PISTON	TQM25607	NIF	1	30.00	157.60	157.60		98-01	
ACTIVANT INFORMATION									
<input type="checkbox"/> 14. F CLP MT TORQ FT LBS CALIPER ASSEMBLY TO KNUCKLE	137	NIF	1					92-04	
<input type="checkbox"/> 15. F CLP MT TORQ FT LBS CALIPER TO BRACKET	20	NIF	1					92-02	
ACTIVANT INFORMATION									
* IMPORTANT NOTICE *				USE OEM RECOMMENDED FLUID TYPE OR EQUIVALENT CHECK FLUID LEVEL. DO NOT OVERFILL.					

For Help, press F1

We check the box to bring the brake hose over to the ticket.

LaserCat - [LaborExpert]

Lookup View Items Setup Window Help

2000 CADILLAC SEVILLE V8-279 4.6L DOHC OREILLY (Pri.)

PartExpert® LaborExpert® Parts & Labor InterChange® Tire-By-Size™ Service Intervals+™

Brakes & Wheel Bearings Brake Hydraulics & Hardware B = \$85.00

	Labor Operations	Skill	Est.	Sell	Yrs
<input type="checkbox"/>	1. ADJUST BRAKES <i>DOES NOT include adjust parking brake</i>	B	0.3	25.50	97-02
	INSPECT BRAKE SYSTEM (COMPLETE)				
<input type="checkbox"/>	2. ALL WHEELS <i>Includes: Check hydraulic system & mechanical components. NOTE: If used in conjunction with any brake operations deduct necessary time</i>	B	0.6	51.00	97-01
<input type="checkbox"/>	3. * ADJUST BRAKES	B	0.2	17.00	97-02
<input type="checkbox"/>	4. * ADJUST PARKING BRAKE	B	0.2	17.00	97-01
<input type="checkbox"/>	5. * BLEED BRAKE SYSTEM	B	0.4	34.00	97-01
<input type="checkbox"/>	6. * TEST ANTI-LOCK BRAKE SYSTEM	B	0.8	68.00	97-01
	R&I & O/H BRAKE SYSTEM (COMPLETE)				
<input type="checkbox"/>	7. ALL WHEELS <i>Includes: Overhaul wheel cylinders &/or calipers. Replace shoes &/or pads. Clean, lube &/or replace brake hardware as necessary. Repack wheel bearings where applicable. Includes: Inspect Master Cylinder, all hoses & bleed system. Adjust brakes where applicable. DOES NOT include refinishing.</i>	B	3.8	323.00	90-02
<input type="checkbox"/>	8. + w/ABS add	B	0.2	17.00	97-00
	R&I & O/H CALIPER				
<input type="checkbox"/>	9. FRONT OR REAR, BOTH	B	1.8	153.00	97-01
<input type="checkbox"/>	10. FRONT OR REAR, ONE SIDE	B	1.0	85.00	97-01
<input type="checkbox"/>	11. + w/ABS add	B	0.2	17.00	97-01
<input type="checkbox"/>	12. * BURNISH (WHILE DRIVING) DISC ROTOR	B	0.5	42.50	97-01
<input type="checkbox"/>	13. R&R BRAKE FLUID RESERVOIR	B	1.5	127.50	00-04
	R&R BRAKE HOSE				
<input type="checkbox"/>	14. EACH ADDITIONAL	B	0.3	25.50	97-01
<input checked="" type="checkbox"/>	15. ONE	B	0.6	51.00	97-01
	R&R BRAKE PAD WEAR SENSOR				
<input type="checkbox"/>	16. EACH ADDITIONAL	B	0.3	25.50	98-02
<input type="checkbox"/>	17. ONE, FRONT OR REAR	B	0.6	51.00	98-02
	R&R BRAKE SYSTEM (COMPLETE)				
<input type="checkbox"/>	18. ALL WHEELS <i>Includes: Replace wheel cylinders, brake shoes &/or calipers & pads. Clean, lube &/or replace brake hardware as necessary. Repack wheel bearings where applicable. Inspect Master Cylinder, all hoses & bleed system. Adjust brakes where applicable. DOES NOT include refinishing.</i>	B	3.0	255.00	90-02
<input type="checkbox"/>	19. * BURNISH (WHILE DRIVING) DISC ROTOR	B	0.5	42.50	97-01
<input type="checkbox"/>	20. R&R BRAKE WARNING SWITCH	B	0.5	42.50	97-01
	R&R CALIPER				
<input type="checkbox"/>	21. FRONT OR REAR, BOTH	B	1.6	136.00	90-04

For Help, press F1

Since replacing the brake hose was not part of our job kit pricing we will need to add some labor. We go to Labor Expert. Right arrow to Brake Hydraulics. Check the box next to R&R one brake hose. Activant will calculate the cost based on our labor rate. Once completed, we click the green arrow.

Yes Management System - Service Order Billing Detail

File Edit Invoicing Customer Records Labor Codes Inventory Accounting Utilities Window Help

Time Clock Preview Print Reports Text Oil Sticker Job Kits Order Parts Recv Parts Alldata Activant Worldpac Wrenthead NAPA

Service Order Billing Detail BILL DONNER 941-755-6655 / 941-235-7751 Control 20094
 2000 CADILLAC SEVILLE SLS 4.6L V8 TPI DOHC Invoice 20069
 32V WAV 534 Show purch

Status
 A Unconfirmed

Hrs/Qty.	Part Number	Tech	Description	Estimate	Total	Vendor
1.20	FBS	GW	Front Brake Service Includes: Remove Wheels & Inspect Brake System, Resurface Brake Rotors, Clean Caliper Slides, Replace Brakes Pads, Bleed Hydraulic System And Road Test.		78.0000	
1.00	MKD753	GW	O'reilly/brakebest F Prem Semi Met Pads		74.5000	
1.00	*BB	GW	O'reilly/brakebest F Brake Hose		.0000	NAPA
.60	\$TRIB	GW	R&R Brake Hose One		51.0000	
Subtotal for Brake Service				.00	203.50	Subt

Auto Open
 All Closed
 All Open

Miles Since Last Visit 5126.0 \$203.50 Billed time: 1.80 Actual Time: .00

Add Labor Add Parts Add Text Tire Quote Edit Delete F7 - Totals F3 - Details History Images OK

Here we see all of the information that has been brought directly onto the ticket from Activant.