



# Hosted Desktop Datasheet

Hosted desktop technology is an innovative new method for delivering desktops to end users. Part of the 'cloud computing' concept, a hosted desktop looks and acts exactly like a traditional PC but, instead of residing locally, all software and data are housed in state-of-the-art data centers. Hosted desktops offer numerous advantages in terms of cost savings, security, resilience, flexibility and reduced management.

## The Future of Computing

Hosted desktops are beginning to replace the traditional idea that all office staff must have a full PC sitting beneath their desks. Of course, in today's world businesses need their employees to have access to computers to communicate and to perform all manner of tasks. However, the way in which this can be facilitated is evolving.

Buying, setting up, and maintaining PCs is an expensive exercise, especially when you factor in the associated management time and costs. CloudC3 removes this headache by providing you with a hosted desktop environment, which you can connect to from anywhere via the internet – at home, abroad, or in the office. All you need is a PC, laptop, thin client, or mobile device and an internet connection. CloudC3 does the rest. Because we provide you with a full Windows environment with all the functionality you'd expect, you'd never know you weren't using a PC. Additional applications can be installed on demand, while we backup, manage, and support the hosted desktops for you, ensuring they're available 24 /7.

## Business Benefits

Hosted desktops bring a number of benefits, helping you to gain that vital competitive edge.

### Cut cost and CapEx

Rather than investing in depreciating assets, which require high CapEx initially and then continue to be a drain on your resources, choosing hosted desktops means you no longer have to on PC infrastructure or office applications. Instead, a transparent subscription-per-user model ensures predictable costs and great value for money.

### Connect anywhere, Remote Working

Wherever you are you can connect to YOUR hosted desktop – our networks allow you secure access from any location you wish. Meaning you can join colleagues as if you were in the office.

### No management necessary

Hosted desktops are easy to use and easy to deploy. We take care of things so you don't have to. With this type of infrastructure, there's no longer any need to worry about patching or administering your desktops, application compatibility or upgrades – we do all of that for you. We can even provide you with a pre-configured 'thin client', which just plugs in, connects and away you go. These simple hardware devices are extremely cost-effective and reliable as they have no moving parts.

**Save over 20%  
per user by  
switching to  
hosted desktops**

## Features

- > Windows 7 or 8.1 Environment
- > Full Virtual Machine Desktop
- > Graphics Acceleration
- > Microsoft Office 2013
- > Install your own Business Apps
- > Scale from 1-1000 Users

## Benefits

- > Accessible anytime, anywhere
- > Less expensive than traditional PCs
- > Hassle-free, with no administration
- > Safe, secure, and resilient
- > Supported 24/7
- > Available on demand

## More Cost-Effective

Reduce operational and capital costs by moving to hosted desktops. Expand resources to meet your needs instantly, so if your requirements or users change, you can change with them. You only pay for what you need and, not only will you save over 20% per desktop, but you will also have access to enterprise-class features including high availability, backup and restore, instant application deployment and many more.

**Reliability and uptime**

Our systems are built for 99.99% uptime with redundancy, multi-site failover and more. You need never be without your hosted desktop, nor do you need to worry about losing your data -our systems guarantee round the clock protection.

**Add resources, software on demand**

Scale resources up and down as you need them. Need more RAM or CPU? No problem, just click a button. Adding a new user or even a whole new branch office is immediate and painless; resources are delivered to you instantly. Likewise, if you want the latest version of Word or need to use Sage, the application will be immediately deployed to as many desktops as you like.

**Safe and secure**

With hosted desktops, you have much greater peace of mind over the security of your data. Because end users no longer have to house it themselves – and it isn't tied to specific hardware – sensitive company information is totally secure and cannot be lost, stolen or inadvertently erased.

**Never upgrade**

Technology is advancing at such speed that PCs and software are typically becoming obsolete as quickly as 12 months after purchase as they struggle to cope with the growing demands placed on them. Being part of ThinkGrid's infrastructure means you can access the most powerful systems and latest software available.

**A quick and simple way to cut costs**

Hosted desktops remove the burden of managing individual desktop environments in-house. Information is stored in our highly secure data center and delivered to you via any internet browser, so your own desktop with all of your applications and documents can be accessed wherever you are, whenever you want. Simply plug in to a broadband connection and you're ready to go. With hosted desktops working out at around 30% cheaper than regular PCs...

**Cut costs by around 30% while increasing productivity!**

**How does it work?**

A hosted desktop is a fully-functioning remote workstation. Instead of being held on local hardware, all software and data is housed in our state-of-the-art data centers. This data is then sent via the internet, to an end-user's workstation (such as a PC or thin client), while industry-standard encryption ensures that no information can be accessed by external parties. Keystrokes and mouse movements are then relayed from the workstation to our data centers. This is an entirely seamless process and the end user's Windows experience is identical to that offered by a traditional desktop PC, allowing interaction with the exact same applications in the exact same way. You 'd never notice the difference!

As a hosted desktop is no longer tied to specific hardware, it can be accessed 24 hours a day, 7 days a week, from anywhere with an internet connection and end-device – at the office, at home, an internet cafe, on the move. Since neither data nor processing reside locally, traditional PC hardware can be replaced by 'thin clients' – a device that itself does almost no work. As a result, thin clients are small, inexpensive, consume a fraction of the power of a PC, and need little to no maintenance.

In addition, C3 Cloud can complement hosted desktops with other services, such as hosted VOIP, hosted Exchange, and hosted BlackBerry, to bring you a comprehensive 'anywhere, anytime' business infrastructure.

# Like a regular desktop PC, but better...

**Accessible Anywhere**

Flexibility is a quality that can pay dividends internally too. Many businesses are now increasing productivity and gaining valuable loyalty by providing flexible working arrangements, including working from home. Home workers can gain access to their working environment, network and applications instantly, without the need for expensive VPNs or providing everyone with laptops. Instead, hosted desktops make the 'anywhere' office a reality.

**Retain Control**

Customize your environments while also choosing whether your setup is open, fully secured or managed by your own IT administrators.

Your data is available at any time and can be downloaded or stored in any place you choose, giving you extra security .

**To Learn More**

Visit our website at <http://www.c3solns.com>. Or call our office at (713) 533.8066. You can speak to one of our representatives, arrange a personal consultation to discuss how hosted desktops can meet your requirements, or test drive a trial desktop to see the technology in action for yourself.