



## X-STAND DRIVERS and SOFTWARE UPDATES

Version 1.0 Date 11/21/2003

Download 2KPatch.exe from the [ftp.xploretech.com](http://ftp.xploretech.com) site to anywhere on the iX104 unit harddrive.

Please make sure the iX104 is undocked from either the XStand or XDock..

To Start installation double click the 2KPatch.exe file.

There will be several prompts during this process. All update will take approx. 20 minutes to complete.

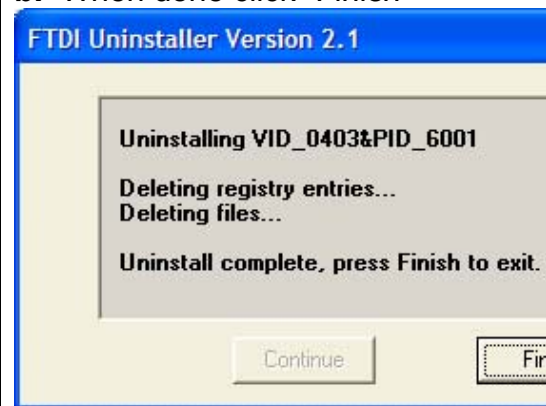
### SECTION 1

#### 1. When prompted to uninstall the FTDI driver

a. Click "Continue"



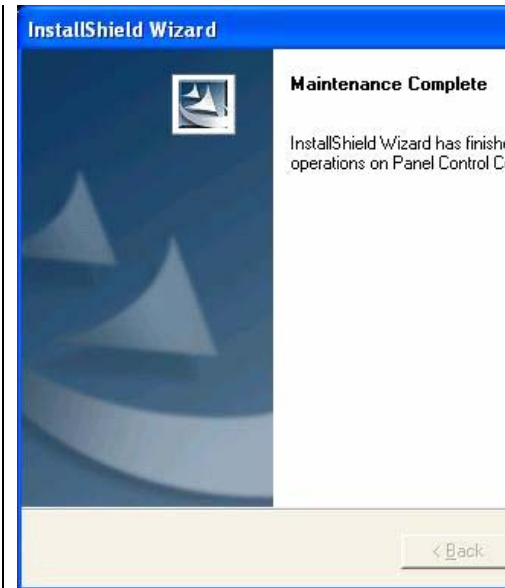
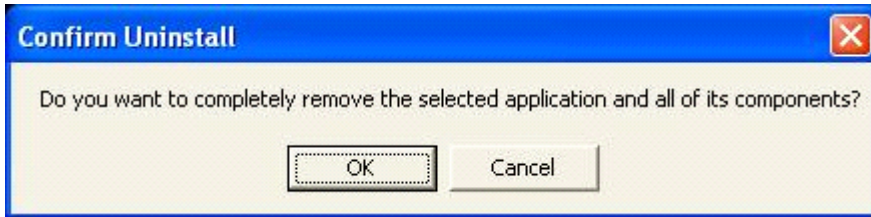
b. When done click "Finish"



#### 2. When Prompted to Remove Software

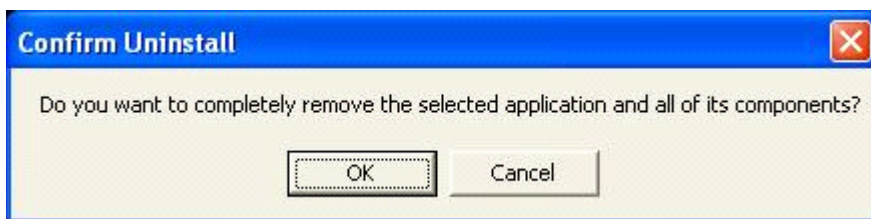
a. Click "OK"

b. Click "Finish"



OR

a. Click "OK"



b. Check "Don't display this message" "Reboot"



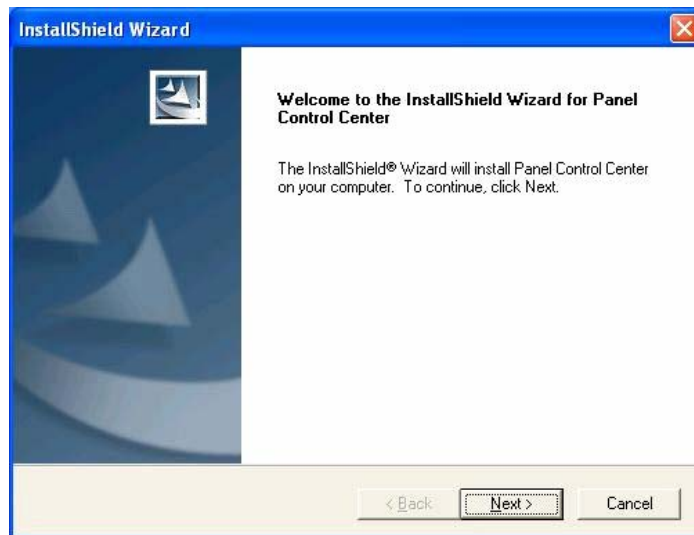
c. Select "**No, I will Restart my Computer later**"  
And Click "**Finish**"



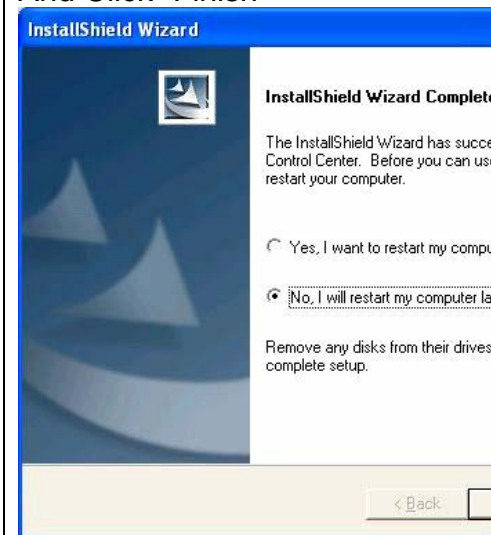
**3. Unit will Reboot.**

#### **4. When Prompted to Install Software**

**a. Click “Next”**



**b. Select “No, I will Restart my Computer” And Click “Finish”**



**The iX104 will Reboot for the last time**

**The iX104 unit can now be DOCKED**

Dock the unit onto the X-Stand that has the AC Adapter plug into the AC adapter spot on the back of the unit. If the X-Stand does not have power it will not turn

on. The first time docking the unit will take a few minutes. Windows will start scanning for new hardware.

If after a few minutes, Windows does not automatically request new drivers for the *USB Serial device* driver, go to Section 3 of this document for installation instructions.

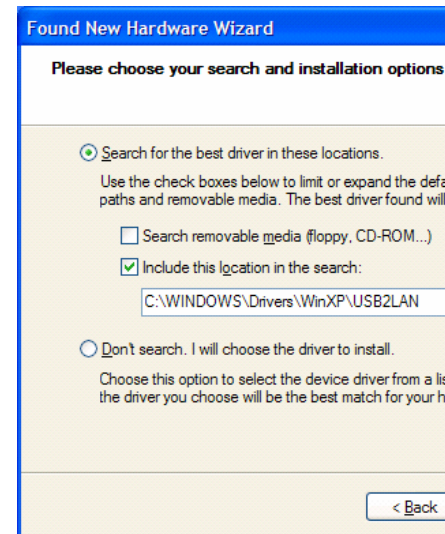
## SECTION 2

### 1. If prompted for the AX88172 driver:

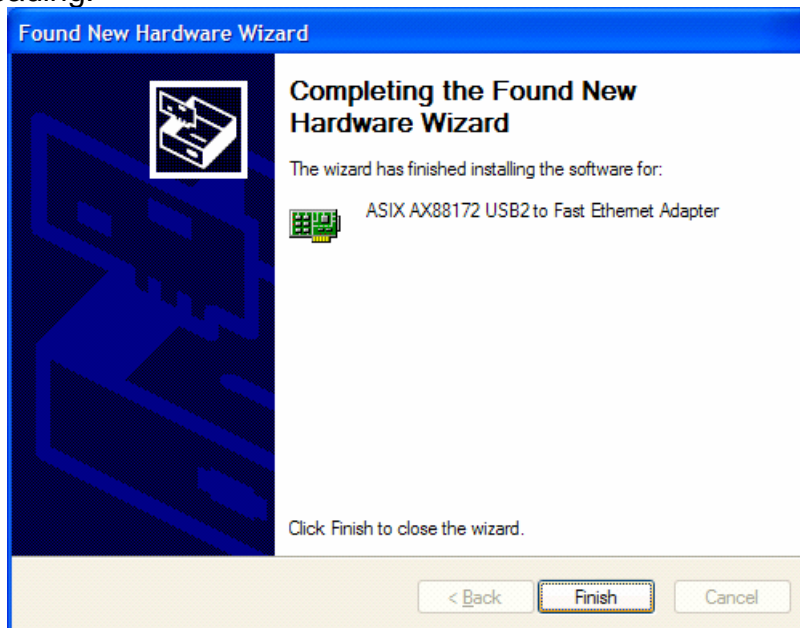
a. Select the *"Install from a list or specific location (Advanced)"* and click Next.



b. Click *"Browse"* to c:\windows\dr



c. Click *"OK"*, *"Next"*, and *"Finish"* after the drivers finished loading.

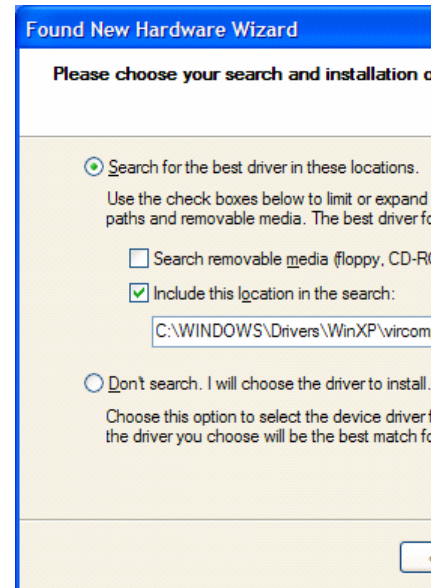


## 2. When prompted for the **USB Serial Converter**.

a. Select the “*Install from a list or specific location (Advanced)*” and click Next.



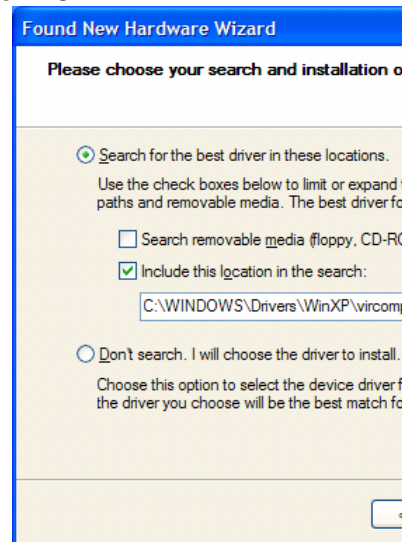
b. “Browse” to the c:\windows\drivers



c. Click “OK”



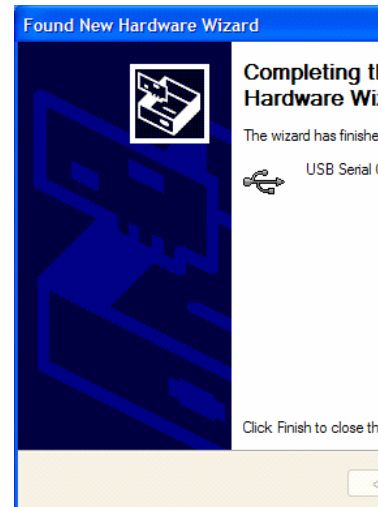
d. Click “OK”



e. Click “Continue Anyway” when prompted.

f. When Completed Click “Finish”





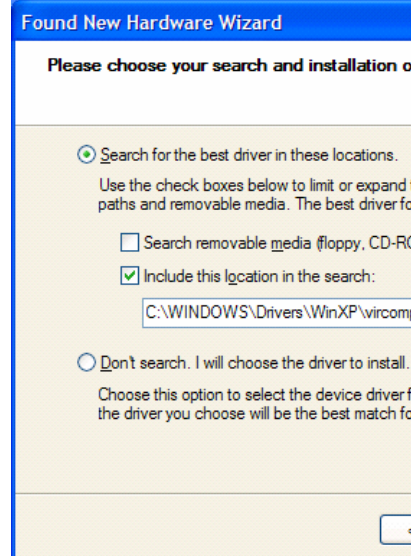
### 3. When Prompted for USB Serial Port.

a. Select the *“Install from a list or specific location (Advanced)”* and click Next.

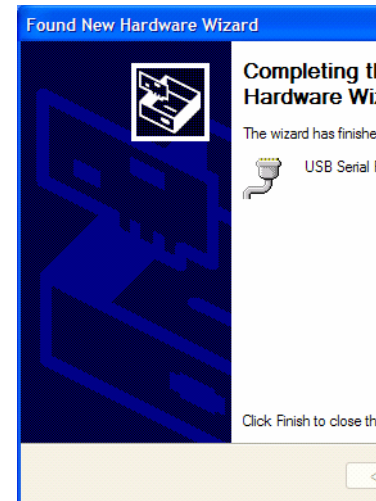


c. Click *“Continue Anyway”* when prompted.

b. Verify that the location search is *“C:\Windows\Drivers\WinXP\vircom”*. Click *“Next”*.




d. When Completed Click *“Finish”*

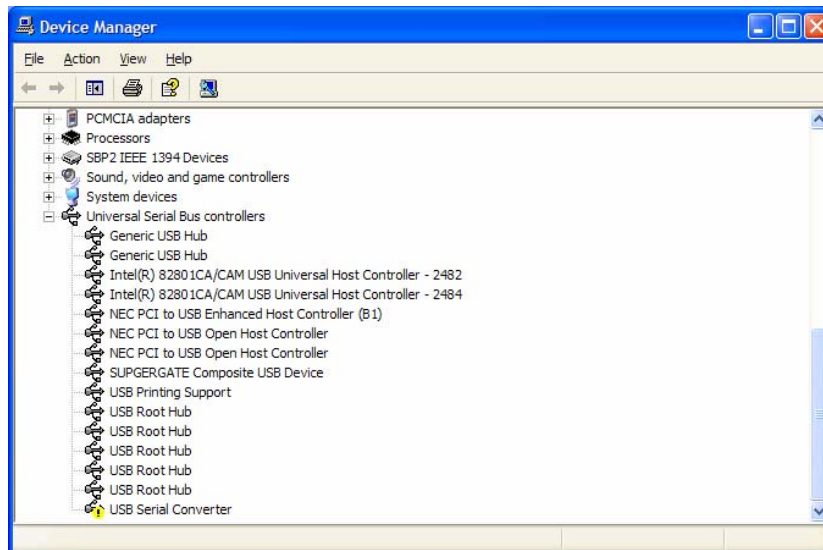


### SECTION 3

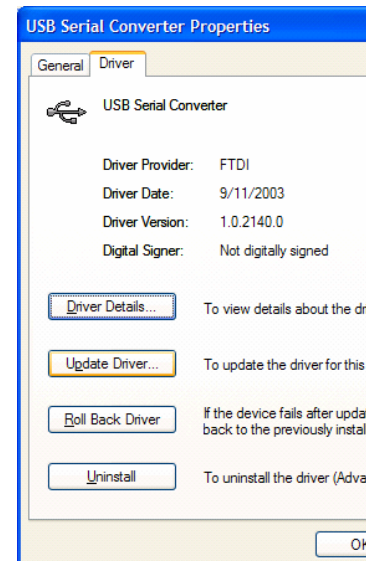
If there were no prompts for installation of serial port or serial converters:

1. Go to Device Manager. (Start, Control Panel, System, Hardware tab, Device Manager)
2. Check for  by USB Serial Converter. Like below picture

a. Double Click “USB Serial Converter” and Click on Driver Tab.

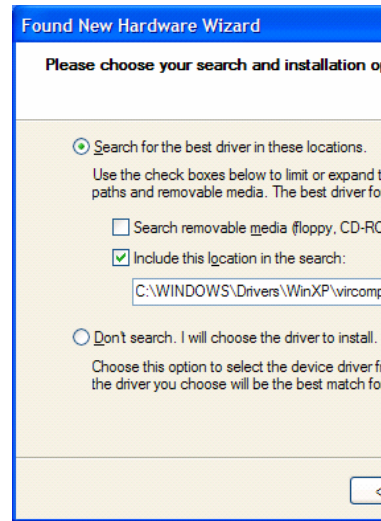
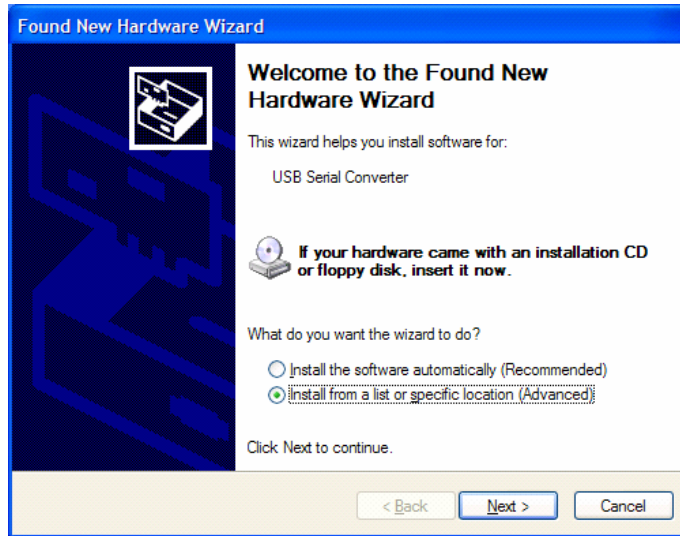


b. Click on “UPDATE Driver” Button



c. Select the “Install from a list or specific location (Advanced)” and click Next.

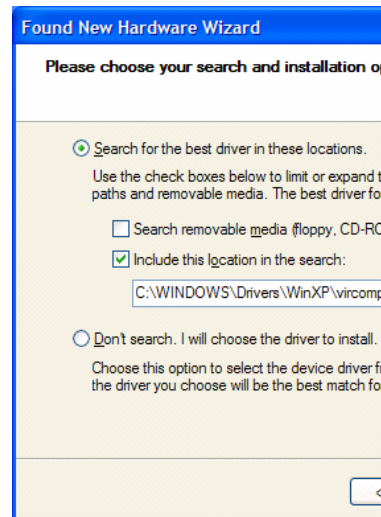
d. “Browse” to the c:\windows\drivers



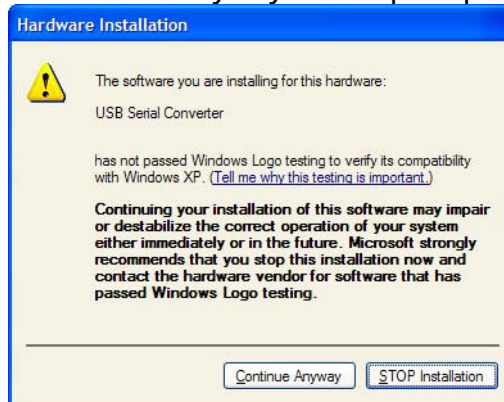
e. Click "OK"



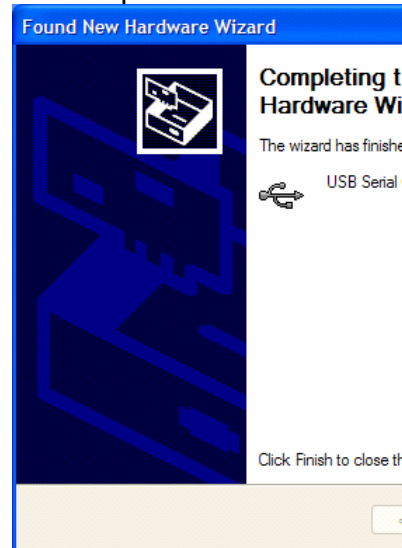
f. Click "Next"



g. Click "Continue Anyway" when prompted.



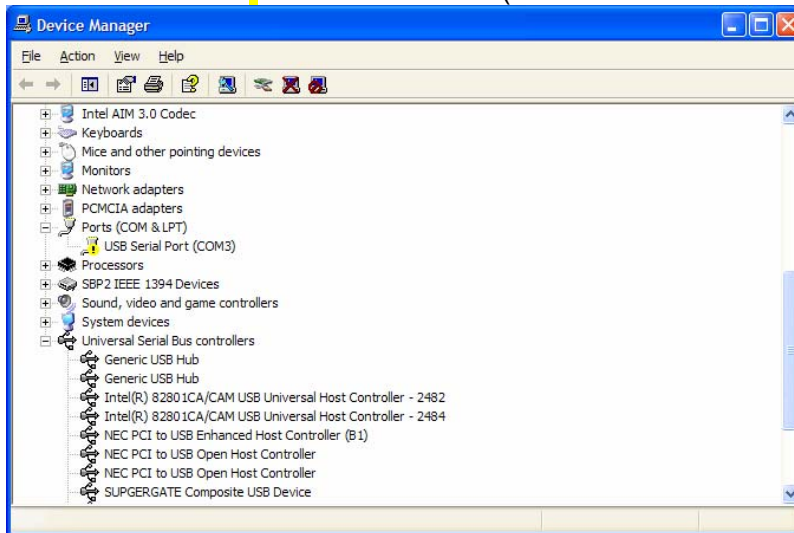
h. When Completed Click "Finish"



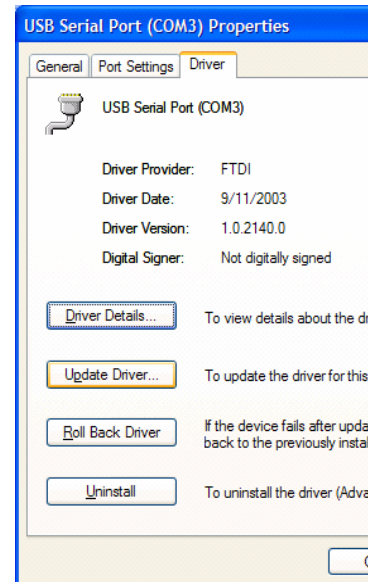


### 3. Go back to Device Manager. And check the USB Serial Port (Com....

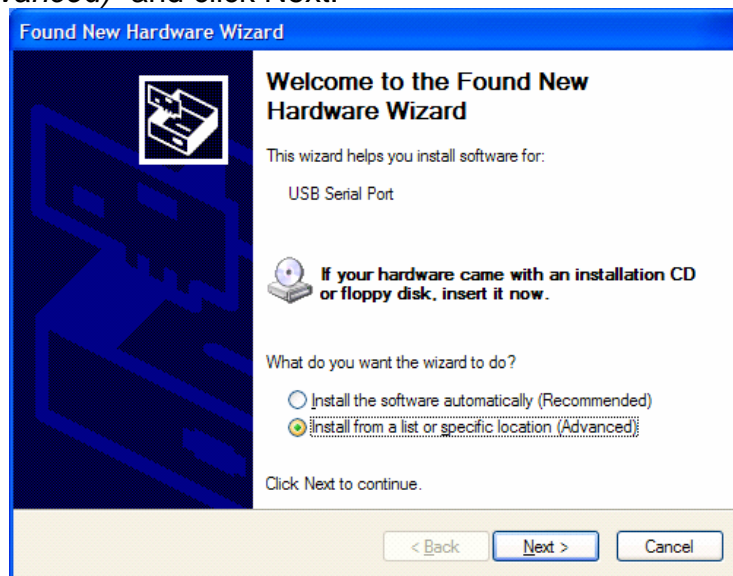
a. Double Click on **! USB Serial Port (COM....**



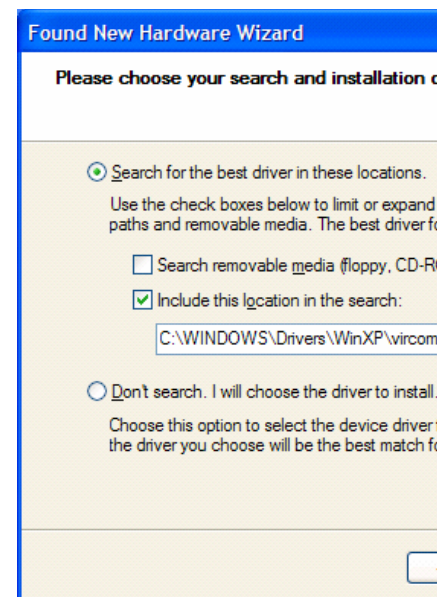
b. Click on “UPDATE Driver” Button



c. Select the “Install from a list or specific location (Advanced)” and click Next.

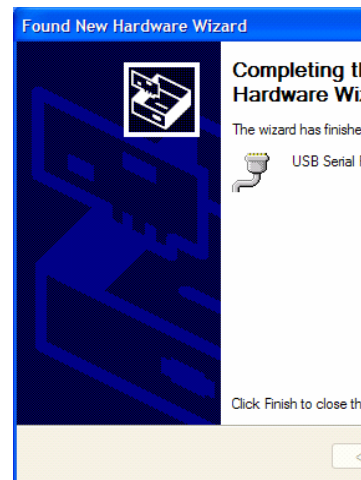


d. Click “Next .”



e. Click “Continue Anyway” when prompted.

f. When Completed Click “Finish”



**This concludes the Setup for the X-Stand or PRM .**

**If there are any additional question please contact customer support  
(512) 336-7797 x 222.**