

## Chronic Care Services

*Your consent is requested*

### **The Chronic Care Management service:**

Medicare's new program provides help in coordinating your healthcare. Your provider has chosen to partner with CareSync to give you and your providers convenient access to your health information and to 24/7 services to help with your care coordination needs. The service is available to patients who have been diagnosed with two (2) or more chronic conditions that are expected to last at least twelve (12) months and place your health at significant risk.

### **CareSync's Health Assistants will:**

- Work with your doctor and family to create the best, most complete Care Plan for you and make sure your doctors have easy, electronic access to it at all times
- Help you complete and understand your complete medication, condition, and allergy lists
- Assure you receive timely preventative care services and help with urgent healthcare needs
- Schedule your routine appointments and identify questions you want to ask your doctors
- Manage your care among all your doctors and specialists, and help you move through transitions in the system
- Help you connect with programs and get resources that help you manage your health needs better
- Be available to you 24/7 by phone, email, and messaging to help you

### **The CareSync application will provide:**

- The most recent medical records from your active providers and your complete Care Plan
- Interactive tools to plan your visits, track medications and measurements, and report progress toward your health goals.
- Access to your complete Provider access to your medical information at any time. A monthly update to your active providers that includes your updated Health Summary, Care Plan, and Health Timeline so they have a correct list of medications, allergies, conditions, and recent visits.
- Free family and caregiver accounts, if you choose to share your health information
- Access to the application by web and mobile devices.
- Your medical data in CareSync forever, even if you discontinue the CCM service.

### **To get started, simply agree to the following:**

- [Chosen provider's name from the invitation (not editable)] will provide CCM Services.
- Your medical information will be gathered and shared with your active providers as part of care coordination.
- Only one provider can sponsor CCM Services during a thirty (30)-day period. Any changes must be made in writing to CareSync, are effective at the end of that calendar month, and will be confirmed via the CareSync application.
- Depending on your primary insurance plan and supplemental coverage, you may be billed for a portion of CCM Services (up to 20%, or \$8 per month). The CCM service is provided by Health Assistants who will coordinate care between you, your providers, and your other caregivers, so it does not include a face-to-face meeting with the Provider.

### **Signature of Individual (or Legal Representative)**

First Name: \_\_\_\_\_ MI: \_\_\_\_ Last Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Authority of Legal Rep:  Self  Power of Attorney  Parent of Minor  Other (please specify): \_\_\_\_\_