

1

Install the Teradici PCoIP® Access Software

You can connect to the PCoIP Workstation Access Software using one of the following PCoIP clients:

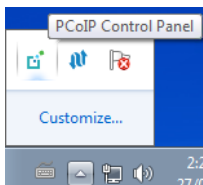
- [Teradici PCoIP Software Client](#), compatible on both Windows OS or Mac OS X.
- [Tera2 PCoIP Zero Client](#).

The PCoIP Access Software runs in the background on your workstation as a Windows service.

To install the PCoIP Access Software, follow these quick steps:

1. Log in as an administrator to the workstation on which you wish to install the software. Close all other open applications.
2. Copy the Workstation Access Software installer executable (**PCoIP_agent_release_installer_1.1.0.<xxx>.exe**) to your workstation.
3. Double-click the file or desktop icon to begin installation.
4. Click **Next** at the welcome screen to launch the installation wizard and follow the screen scripts.

Please allow a few minutes for the program to finish installation.



Once installed, the PCoIP Control Panel icon will be visible in your task bar's notification area as shown on the left.

NOTE: Evaluation software expires 30 days after the first client connection. To activate the software from the PCoIP Control Panel simply open the PCoIP Control Panel, click on the **Licensing** Tab, enter the 16-digit license key, and click on the **Activate** button.

2

Determine your IP address & FQDN

To connect to your workstation for the first time, you'll need to know its IP address or fully-qualified domain name (FQDN).

The installer wizard will automatically gather and display this information for you in a readme file. In case it doesn't, you can follow these instructions:

Displaying the Workstation's IP Address

Windows 8.1

1. On the workstation PC, press **[Windows key] + [R]**.
2. Type **cmd**, and then press **Enter**.
3. At the command prompt, type **ipconfig**.
4. Write down the IP address that displays in the **IPv4 Address** field.

Windows 7.0

1. On the workstation PC, click **Start > Run**.
2. Type **cmd**, and then press **Enter**.
3. At the command prompt, type **ipconfig**.
4. Write down the IP address that displays in the **IPv4 Address** field.

Displaying the Workstation's FQDN

Windows 8.1

1. Press **[Windows key]** on keyboard and type **System**.
2. Click on the **System** icon.
3. Write down the FQDN that displays in the **Full computer name** field.

Windows 7.0

1. Open run and type **sysdm.cpl** command.
2. Write down the FQDN that displays in the **Full computer name** field.

3

Connect from PCoIP Zero Client or Teradici Software Client

Connecting with Teradici PCoIP Software Client

1. On your local machine, double-click the **PCoIP Client** desktop icon to launch the application.
2. Enter the host IP address or fully-qualified domain name (FQDN) in the **Host Address** text box. Optional: In the **Connection Name** text box, enter a name for your connection. This field accepts any Unicode character.
3. Click **Next**.
4. At the next dialog box, enter the user name and password, ensure your domain is displayed in the Domain drop-down list, and then click **LOGIN**. Note: To select an alternate domain, specify it along with your user name (MyDomain\MyUserName).
5. Click the workstation name and then click **CONNECT**.

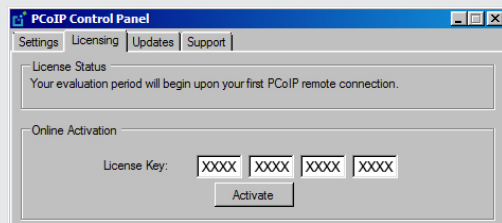
Connecting with Tera2 PCoIP Zero Client

Setting the client **Certificate Checking Mode**:

1. If you have not installed your own certificates, ensure that your zero client's security mode is not set to **Never connect to untrusted servers** before you connect.
2. From the zero client's On Screen Display (OSD), select **Options > User Settings - Certificate**.
3. Select "Warn before connecting to untrusted servers" or "Do not verify server identity certificates."
4. Click **Apply**, and then click **OK**.

Configuring the peer **Connection Type**:

1. Click **Options > Configuration > session**.
2. Select Connection type either **PCoIP Connection Manager** or **Auto Detect** and enter the workstation's FQDN or IP in the Server URL field.
3. Click **Apply**, click **OK**, click **Connect** and lastly click **Login**.



**TECHNICAL SPECIFICATIONS**

	HOST WORKSTATION	CLIENT
Supported operating systems	Windows 7 64-bit Windows 8.1 64-bit	Windows XP 32-bit Windows 7 32-bit, 64-bit Windows 8.1 64-bit Mac OS X 10.8 or later
Display resolution	Dual monitor, up to 2560 x 1600	

CONNECT WITH US

For support questions, troubleshooting, or help with the Teradici PCoIP Workstation Access Software, please contact the Teradici Support team.

SELF-SERVE

Ticket entry (upon registration) and Knowledge Base: techsupport.teradici.com

PCoIP Online Forum: communities.teradici.com

24x7 TECHNICAL SUPPORT

Toll-free within North America: + 1.844.600.3200

TIPS

- For those connecting remotely with VPN. To receive the best connection, use a UDP/IP Sec VPN tunnel.
- When connecting to a workstation without or disabled NVIDIA GRID API support, the PCoIP Access Software automatically disables Windows Aero during a remote connection to ensure the best possible performance, and then re-activates it at the end of the session.
- For information about managing certificates or any security warnings you may encounter, refer to the [User Guide](#).

