

Zedi AccessTM

TROUBLESHOOTING

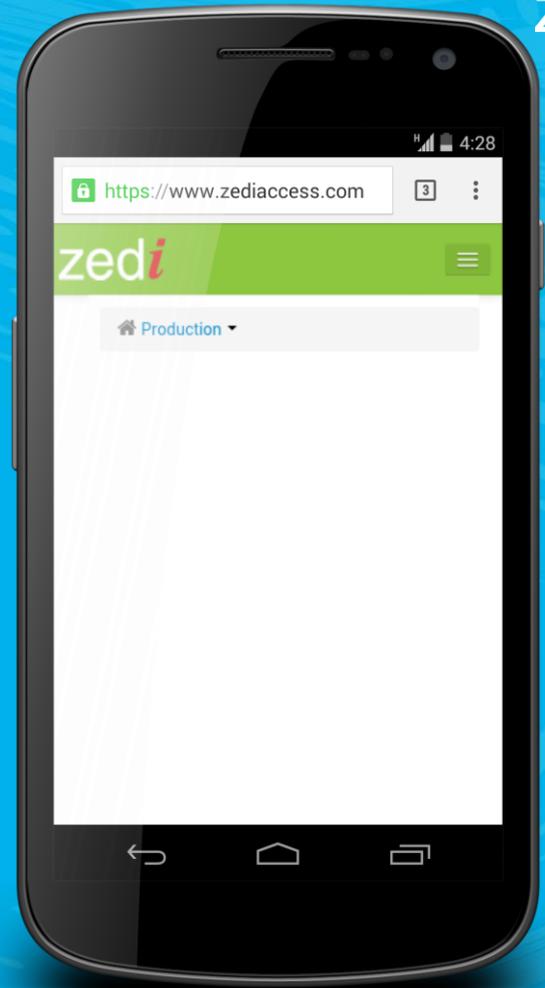
How to View Your Wells and Locations
on Your Smart Phone & Save That
Location for Future Viewing

The Issue:

There are no locations appearing on your smart phone within Zedi Access

Solution:

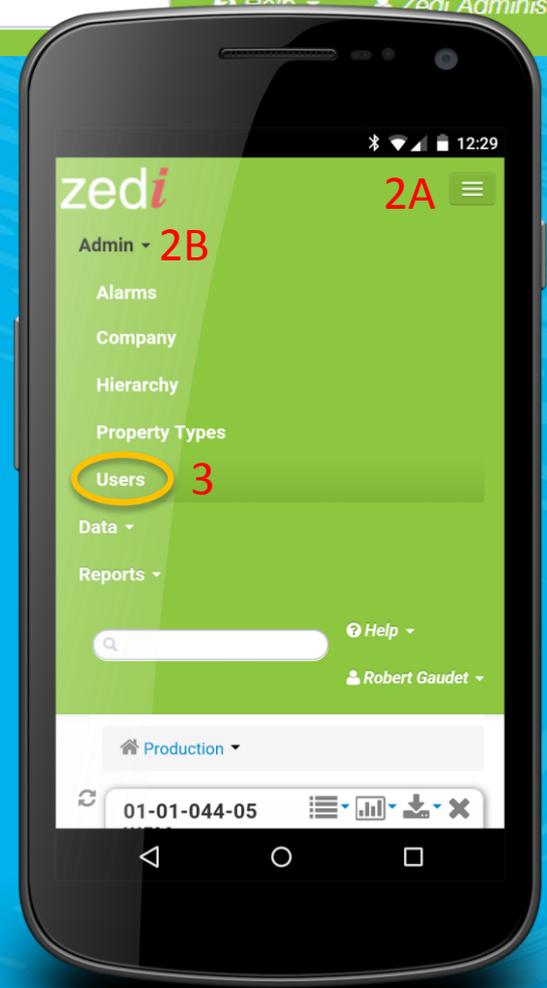
- 1) Set up your phone to 'Remember Locations'
- 2) Select the locations that you would like to see on your mobile device



STEP 1: Set Up Your Phone to 'Remember Locations'

To Get Started:

- 1) Log into Zedi Access on your mobile device or computer
- 2) Select Options, then the Admin drop down
- 3) Select Users

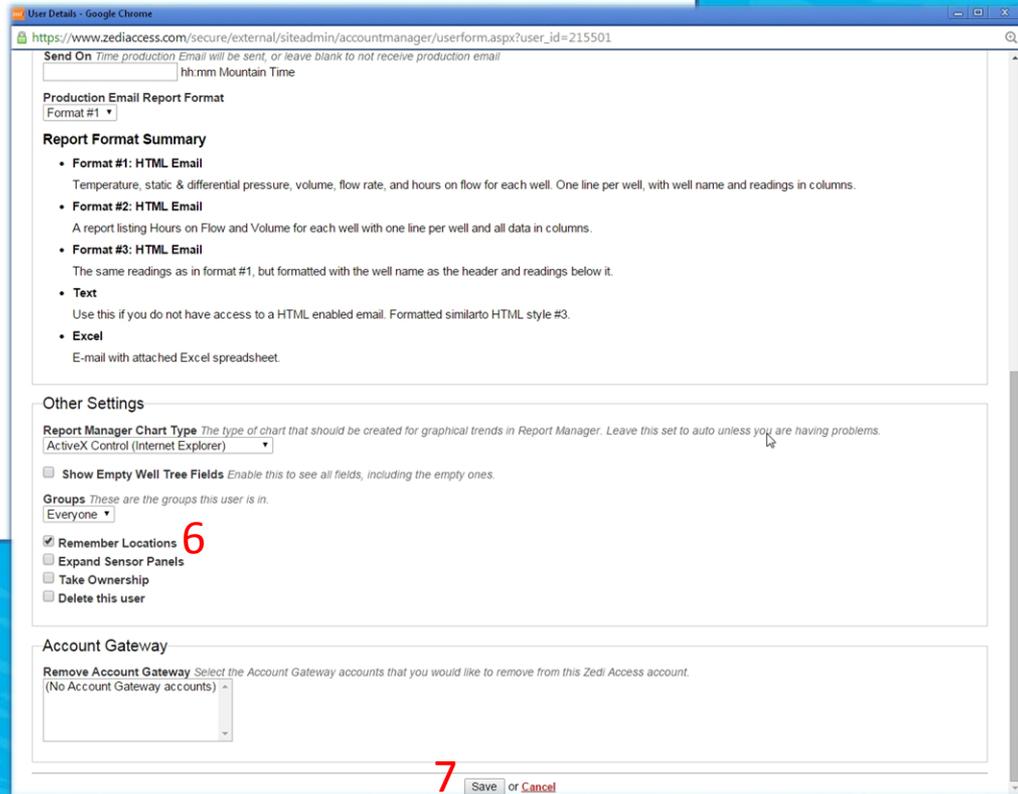
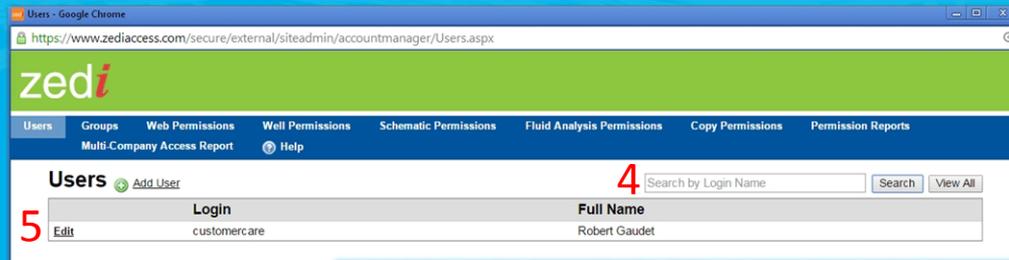


4) Under the 'Users' tab, search your username (or click view all to find it in the list)

5) Select 'Edit' beside your account

6) Select the 'Remember locations' checkbox

7) Click Save



STEP 2:

Select the locations that you would like to see on your mobile device

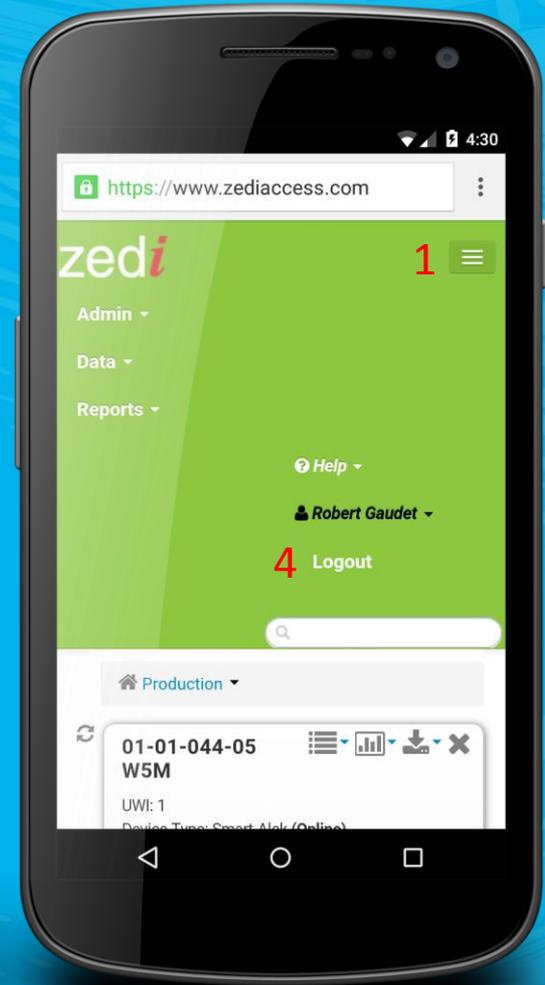
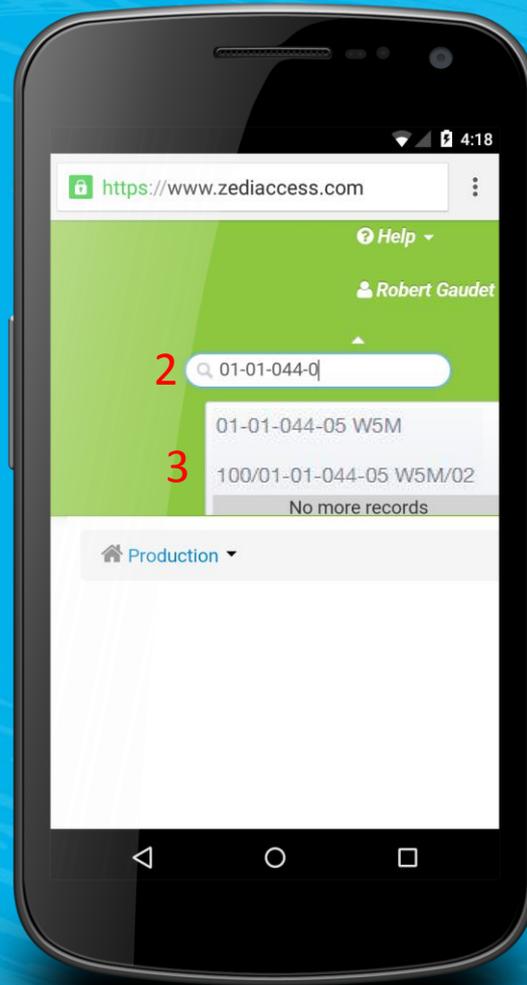
1) Select the Options drop down

2) Enter the LSD – Location identifier in the search bar

3) Select your locations

4) Logout

Next time you log into your mobile device, your locations will appear.



Zedi Access[™]

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Still having issues?

Contact our Customer Care Team:

Toll Free 1-866-732-6967

Email support@zedi.ca