Zedi AccessTM TROUBLESHOOTING

Assigning Web Permissions for Users or Groups

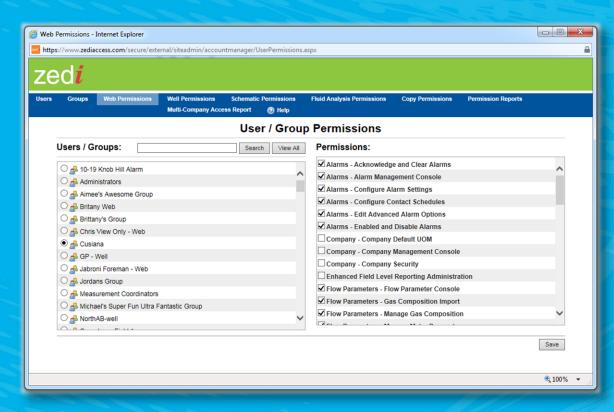
Zedi Access[™]

Web Permissions determine a user/groups ability to use the various Zedi Access tools.

Eg: The ability to update flow parameters

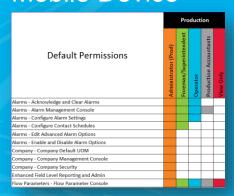
In this Video:

- Where to Access Web Permissions
- What the Permissions Do
- Who should have access to these tools
- Required permissions for active users



Two Web Permission Reference Tools:

Downloadable Documents for Access at the Office or on Your Mobile Device



Web Permissions Document:

- Recommended Levels of Permissions
- Required Permissions for New Users
- Note: Without certain web permissions set for users they will have difficulty accessing their account

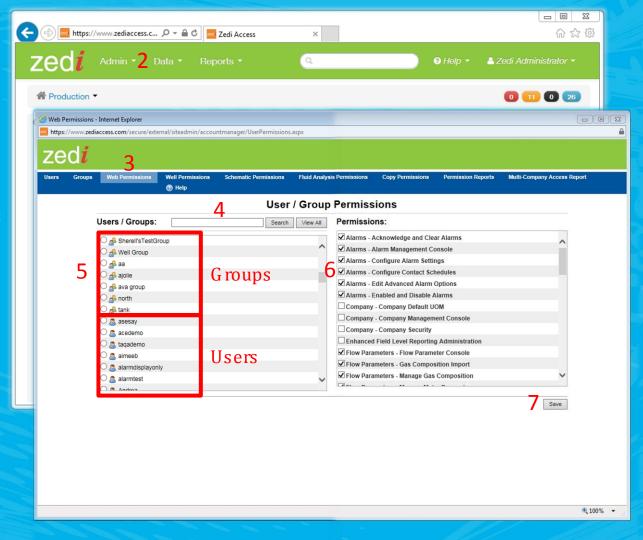
Web Permission Name Required Steps to finding this functionality What it does in Zedi Access: 1) Options icon on the Well Site Alarms - Acknowledge and Display Clear Alarms 2) Alarms Function: User can This Permissions requires: acknowledge an alarm from · Alarms - Alarm Management the current alarm screen Console Alarms - Alarm Management 1) Options icon on the Well Site Console Display Operator 2) Alarms User can open the alarm 3) Alarm History Tab manager console, see current alarms and alarm history Alarms - Configure Alarm 1) Options icon on the Well Site Display 2) Alarms User can change the specific 3) Configure Alarms Tab alarm settings for wells. Requires: The user will also need the · Alarms - Alarm Management applicable well permission

Understanding Web Permissions Document:

- What the individual permissions do
- Job types requiring specific permissions
- Where the features are found in Zedi Access
- Assigning permissions to groups

Steps to Access Web Permissions

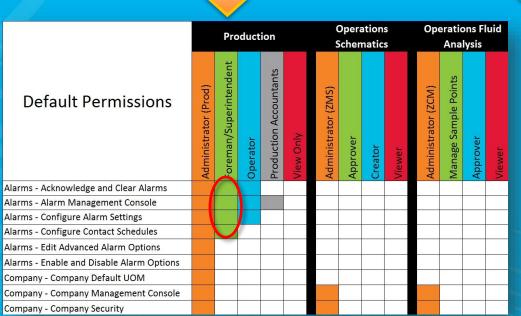
- 1. Log into Zedi Access
- 2. Select the Admin and then Users from tab
- 3. Select the Web Permissions tab in the new window.
- 4. Search by username/group or select from the View All button
- 5. Choose your user/group
- 6. Check the permission boxes
- 7. Save



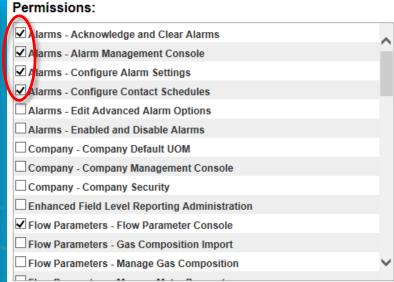
Selecting the Right Web Permissions

Our recommended Levels of Permissions

In the Web Permissions document, you will find suggested permissions for specific job types, such as Foreman. If the box is highlighted in that job types color, in Zedi Access in the Web Permissions page, you will want to select the corresponding boxes in the list.



Foreman



Required Web Permissions

There are two permissions that allow Zedi Access Users or Groups to log into their Zedi Access accounts. These two functions are: General Web Login and User Administration Account Management Console.

To grant these functions, you can find them on the Web Permissions page.

Required Permissions

General - Web Login *REQUIRED*

Users can log into Zedi Access

User Administration - Account Management Console *REQUIRED*

 Allows a user to access their account management console for email or text message updates and other personal account information.

Understanding Web Permissions

What They Do and Where The Tools are Found in Zedi Access

For further details as to what each individual Web Permission does, the Understanding Web Permissions document breaks each permission down into 3 parts:

- What the permission does
- What job type requires this permission
- The steps to access this tool in Zedi Access and where it can be found

า	Web Permission Name What it does	Required by:	S teps to finding this functionality in Zedi Access:
	Alarms - Acknowledge and Clear Alarms	Operator	 Options icon on the Well Site Display Alarms
ā	Function: User can acknowledge an alarm from the current alarm screen		This Permissions requires: • Alarms - Alarm Management Console
	Alarms - Alarm Management Console	Operator	 Options icon on the Well Site Display Alarms Alarm History Tab
	User can open the alarm manager console, see current alarms and alarm history		
	Alarms - Configure Alarm Settings	Operator	 Options icon on the Well Site Display Alarms Configure Alarms Tab Requires: Alarms - Alarm Management Console
	User can change the specific alarm settings for wells.		
	The user will also need the applicable well permission		

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Still having issues?

Contact our Customer Care Team:

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