

Continuum RMM *Mobile Care*

An Agent For Every Endpoint







Smartphones and tablets continue to flood the workplace, and businesses are racing to appropriately regulate and manage these mobile devices. As an MSP, you need to arm your portfolio with a solution that keeps your clients happy – and keeps you in control.

Continuum RMM *Mobile Care* is the fastest and most comprehensive way to configure devices for enterprise use and secure corporate data on various mobile devices, all from a single screen. The offering is powered by IBM MaaS360, the market-leading enterprise *Mobile Care* solution, and combines a powerful set of features to meet the agile deployment needs of an increasingly sophisticated SMB market.

As with all Continuum RMM features, the solution is directly supported by our Network Operations Center technicians – and offers monthly billing with no annual contract to help you stay flexible and maximize your margins.



Mobile Care Features

-  **Centralized Management**
Continuum RMM *Mobile Care* provides a unified mobile device management console for smartphones and tablets with centralized policy and control across multiple platforms.
-  **Proactive Security**
Our solution provides dynamic, end-to-end security and compliance management capabilities to continuously monitor devices and take action.
-  **Rapid Enrollment**
Mobile Care streamlines the set up and device enrollment process, to make life simple for both you and your clients.
-  **Streamlined Support**
Mobile Care allows you to easily diagnose and resolve device, user or application issues in real-time from a web-based portal – offering complete IT visibility and control, and ensuring optimum mobile user productivity.
-  **Monitoring and Reporting**
Mobility Intelligence™ (MI) dashboards deliver an interactive, graphical summary of your mobile device management operations and compliance – allowing you to report in real-time across all of your clients.
-  **Integrate Mobile Devices with Enterprise Systems**
With the Cloud Extender, enterprise system integration is easy and straightforward –without the need for on-premise servers or network reconfigurations.

Core Mobile Care Features

- SMS, email or URL over-the-air (OTA) device enrollment
- Configure email, calendar, contacts, Wi-Fi and VPN profiles over-the-air (OTA)
- Instant discovery of devices accessing enterprise systems
- Create custom groups for granular management
- Initiate individual or bulk device enrollments
- Corporate directory integration
- Integration with Microsoft Exchange, Lotus Notes, and Microsoft Office 365
- Leverage existing Active Directory/LDAP and Certificate Authorities
- Send messages to devices
- Update configuration settings in real time
- Integrated smart search capabilities across any attribute
- Approve or quarantine new mobile devices on the network
- Passcode and encryption enforcement with configurable quality, length, and duration
- Implement real-time compliance rules with automated actions
- Detailed hardware and software inventory reports
- Configuration and vulnerability details
- Compliance reporting
- Certificate management
- Customizable watch lists to track and receive alerts
- Enable geo-fencing rules to enforce location-based compliance
- Detect and restrict jailbroken and rooted devices
- Remotely locate, lock and wipe lost or stolen devices (full or selective)

- Reset forgotten passwords
- Privacy settings block collection of personally identifiable information

Advanced Mobility Management Bundle

Protects enterprise applications with full containerization, and provides simplified access to real-time mobility intelligence for expense management.

- Core Mobile Care
- Mobile Application Management
- Mobile Expense Management

Secure Productivity Suite Bundle

A robust and advanced data loss prevention solution that allows employees to securely access corporate data while preserving the mobile experience on their personal devices.

- Secure Mail
- Secure Browser
- Mobile Application Management
- Mobile Application Security

Mobile Enterprise Gateway Bundle

Enables simple and secure access to behind-the-firewall business resources, without requiring changes to your network, firewall security configuration, or device VPN.

- Mobile Enterprise Gateway for Secure Browser
- Mobile Enterprise Gateway for Docs
- Mobile Enterprise Gateway for Apps

What Our Partners Think

The addition of IBM MaaS360 to the Continuum RMM platform delivers unprecedented advantages to MSPs. See what one of our partners is doing with *Mobile Care* and how it's helped him grow his business.



"The Continuum/IBM MaaS360 solution has allowed us to add a new managed service that we can deploy quickly, and increases the speed of our services delivery. It's profitable, it's fast and it fulfills a great need for our clients - what else would you want from a service? There was less of a learning curve internally to use the Mobile Care solution because it was already integrated with Continuum. Our techs were already familiar with it; it was simply an enhancement to the Continuum portal."

Marcial Velez, CEO of Xperteks