

# Internal Gift Card Program Set Up

## **INI Settings**

INI settings exist for Gift Card processing. The following lines should be found in PROFITS.INI at ALL TERMINALS in your POS system, and the appropriate selection made for each setting.

[GCSystem] ;0=none,1 = Profits, 2 = Mercury GCSystem=2

Note that these changes can be anywhere in the INI file, but as a default should be after:

[GCSystem] section has two which flags which control the internal Gift Card system.

#### AutoGenerateID=0

This controls whether or not a new customer gets a gift card number. The number they get is the CustID, an auto-number maintained in the CUSTOMER table. The account balance starts with \$0.

#### AllowNegativeBalance=1

This allows a gift card balance to go negative up to the overage amount for gift cards. A card with a negative balance can not be over tendered.



Menu: Main Menu									
Tap <u>e</u> Options Coupon <u>N</u> ew	Pricing <u>G</u> rou	p Spe <u>c</u>	Si <u>z</u> e	Туре	A <u>d</u> don	Calc	<u>S</u> ave	Save As	E <u>x</u> it
- Menu Specialty Maintenance	Crown	Eposialty							
Name: User Input 7	Group	specialty							
Labou User Input C User InpuGift Card? X	D Extras	O \$5	🖲 User Inp	out 🔿	0				
Desc: Variable Price?									
Default?	Gift Cards	O \$10	0	0	0				
Auto Add?	0	O \$25	0	0	0				
Label Color:	0	O \$50	0	0	0				
Tape Label: Gift Card	1			_					
Sales Other St Prnt:	O Del Charge	0	0	0	0				
Tax Exp. V Type: Prnt: V	Scroll Group	0	0	0	0				
Dispatch Label? Prnt:	Addons	Hal	f g	icroll Spec	x-times Addon	Scroll Addor	l Qty	O Wt	iend to Tape
Qty Variance pricing for addons?							_		
2nd Item Special Pricing Applies?		_							
Addon Value Factor w/o charge: 0									
Catg IS Qty Forced Addon Msg									
1 • 0 2 • 0 3 • 0				Γ					
Pre-Assigned Addons Pre-Assigns? Additional Allowed?									
Report Pre-assigned as a sale item? Apply Inventory usage to items?									
OK Move Clear									

### Menu.exe (Menu Painter) Changes for Gift Cards

Gift cards can and should now be sold as menu items instead of cash receipts. Any number of Gift Card pre-set values and/or user defined values can be created. To facilitate this, 2 new fields have been added to Specialty definition:

- Gift Card? sets the specialty to gift card and triggers the appropriate Profits.exe interaction in live operation (note – Tape in Menu.exe/Menu Painter does NOT emulate functionality at this time).
- Variable Price Identifies whether a Gift Card will be pre-set priced using the Pricing panel in Menu Painter or will require user input for an amount when sold (note – this does NOT support open item non-gift card menu items at this time).
- A button with Gift Card? Selected but with a ZERO price will perform a balance inquiry automatically.

### Payment Method Setup for Gift Cards

The Payment Method for Gift Cards MUST be set to a TYPE of GIFT CARD using the drop down box in the back office setup form.

<u>Note:</u> With release 178 it is NO LONGER necessary to look up a customer prior to accepting a Gift Card payment. This type of payment now provides an automatic form.



-8	Order Type	es and Station Flo	WS											_		-	x
	Order Type	Description		Туре		Seq	Tax able	- Table ? Req	Comp on ? Coll	Prt on Coll	Nam Rec	ie Cu 1? Lo	ist ok	No Paye Assig	; ;e jn?	Act?	
	Walk-In	Walkin		Carryout	•	0	₹		<b>v</b>		Г	None	•	R		V.	
	DriveThru	DriveThru		Drive-Thr	•	1	₹		<b>v</b>		Г	None	•			N.	
	Phone In	Phone-in and Pick	(-up	Carryout	T	2	ব	Г	▼		Г	Phone	•	R		Ā	
	Carry Out	Carry Out		Carryout	•	3	ব	Г	•		Г	None	•	R		R	
	Delivery	Delivery		Delivery	•	4	ব	Г	Г		Г	Phone	•	N		V.	•
Sta	ation Flow f	or Order Type:	Station	s Prin	nter	s		Actu	al Time	:  [	0	Defa	ult	Time:			
	o:																1 A I
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### Order Type & Station flow for Gift Cards

A new print function is supported for Gift Cards labeled "Gift Card". This function will automatically print a receipt show a cardholder their updated balance if printed at the conclusion of a transaction. Note that the same print out will ALSO show loyalty point balances.



### **Gift Card Operations**

• New Scan GC on sale (Internal cards MUST be 8 digit numeric)

	, GIIC CAPU INIOPH	lation		
Ρ	lease Sca	n Card		
A	dd To The	Card A V	alue Of \$1	0.00
	Manual Entru			
ſ	Card Number			
ľ				
	7	8	9	
				ок
	4	5	6	
	1	2	3	Cancel
	Clear	0	Cancel	

• Open amount/user defined amount at sale





• New Scan GC on using GC as payment – It is no longer necessary to go through a customer look up to use a gift card as payment. Simply go to the "Collect" screen and select the Gift Card payment type you have defined.

Scan Card	ł:		
🖷 Gift Card Inform	mation		
Please Sca	n Card		
– Manual Entry			
Card Numbe	r		
	Í .		
7	8	9	
			ОК
4	5	6	
1	2	3	Cancel
Clear	0	Cancel	
		·	

#### Result:

NEW Order										
Walk-	In(1)	l	New Order		Collect F	unds ——				
	(0)	GIFT CARE	)		Paymen	it Method:	Gi	ft Card	•	Ŕ
1 <sup>Cok</sup>	e			1.25				77		To Menu
1 <sup>Slic</sup>	e of Pizza			1.50	AC	ссние хр. р.с.		~~~		
1 Col	e			1.25		Acct.Name:	\$50.00			
1 <sup>Slic</sup>	e of Pizza			1.50	7	8	9	\$20	.25	Exact
					4	5	6	\$10	.10	Tender
					1	2	3	\$5	.05	Foreign
					Clear	0	.00	\$1	.01	No Sale
Delv	: \$0	.00 Sul	btotal:	\$5.50	Delete Paymen	t	Su	ıbtotal:	5.50 A	ssigned Payee:
Tip	: \$0.	.00	Tax:	\$0.39			A	ht	Ar	nt Paid: 0.00
Discount	: \$0.	.00 T	OTAL:	\$5.89			Gra	tuity	0.00 A	nt Due: E on
								Tip:	0.00	5.89
Edit	Сору	PrtDelv	Prt Cust	PgUp				Tax:	0.39	mount: 0.00
Clear	Delete	Split	Prt Prep	Pg Dn				Total:	5.89	Change: 0.00
								Link	Drawer	1 07/03/07 08:20am



• New dialog if a GC is part tendered and then remainder of check is OVER tendered.



 If a sale amount exceeds a gift card balance, the scanned card will be used in full and the remaining balance due displayed

	Partial Payment.
B	alance Due: \$45.77
	OK

 If the secondary payment is greater than the balance due, the following dialog box will appear





#### **Balance Inquiry:**

Touch the zero priced gift card button defined in menu painter (see above):

Please Scan Card	
Please Scan Card	
- Manual Entry	
Card Number	
7 8 9	
ок	
4 5 6	
1 2 3 Cancel	

#### Scan the card as requested:



This display shows the customer:

- Gift card balance
- Points balance on any and all valid awards