



# LetsGet net



## How To Create A “True Item Upsell”

A **“True Item Upsell”** is a popular way to get a customer to add more to a ticket. For instance, if someone orders a burger, you would want to upsell them to fries. This can be accomplished in these options by creating a “True Item Upsell” option set. It can be attached to multiple items and can upsell multiple items in one upsell set.


A **“True Item Upsell”** is shown on the second screen that comes up once a customer adds an item to the shopping cart:

**How would you like your Buffalo Chicken Finger Plate ?**

How many Buffalo Chicken Finger Plate would you like?   
(quantity also applies to options selected)

Comments:

\* Please order additional items through menu, or extra charges may be incurred at the restaurant.



**Add Appetizer**  
Would you like to add an appetizer to your meal?

- ☐ French Fries - Add \$2.99
- ☐ Onion Rings - Add \$3.99
- ☐ Garlic Bread - Add \$2.75
- ☐ Mozzarella Sticks - Add \$5.95

Take Out: 10/06/11 ASAP	
Available in 20 minutes	
1 Buffalo Chicken Finger Plate	\$8.95
Item Total	\$8.95
Discount	-0.90
SubTotal	\$8.05

Log into Letsget Web Portal

<https://admin.letsget.net/Private/Welcome.aspx>

If you need your login information again, please call 800-750-3947 or email [support@letsget.net](mailto:support@letsget.net)

1. From the side navigation menu select **Menus**. Then click **Menu Builder**.

The screenshot shows the LetsGet.net web portal interface. On the left is a side navigation menu with the following items: Accounts, Home, Franchises, Activation, Account, Locations & Menus, **Menus** (highlighted with a green arrow), Users & Passwords, and Price Sheets. The main content area is titled 'Nathan's Cafe (#4388) > Nathans Practice Restaurant (#3499)'. It features a table with columns 'Master Name' and 'In Use'. The table contains one row: 'Main Menu' with a checked 'In Use' box. To the right of the table are links: 'Edit', 'Menu Builder' (highlighted with a green arrow), 'Coupons', 'Images', 'Arrange', 'Copy', and 'Delete'. Below the table are buttons: 'Preview', 'Return to Locations', and 'Update In Use'.

2. Click **Options** next to the menu item you wish to add a True Item Upsell to

The screenshot shows the 'Select Options' page. At the top, there is a section titled 'Select Options' with a list of options: 'Appetizer Addons', 'Appetizer Cheeses', 'Appetizer Sauces', and 'Desert Toppings'. Below this list are three buttons: 'Add Selected Options', 'Add New Options', and 'Copy And Add Selected Options'. Below the buttons is a section titled 'Menu Items' with a table. The table has columns: 'Menu Item', 'Type', 'POS Modifiers', and 'Available Option Sets'. The table contains three rows: 'Lasagna Dinner', 'Lasagna Only', and 'Deluxe Spaghetti Dinner'. Each row has a checkbox in the 'Menu Item' column, a 'Type' column, a 'POS Modifiers' column, and an 'Available Option Sets' column. The 'Available Option Sets' column contains links: 'Edit', 'Options' (highlighted with a green arrow), 'New Option Set', 'Up', and 'Down'. Below the table is a section titled 'Menu Item Filter:' with a text input field.

3. Click on the blue **Add New Options** button.

**Select Options**

Select Options

Appetizer Addons  
Appetizer Cheeses  
Appetizer Sauces  
Desert Toppings

Add Selected Options Add New Options Copy And Add Selected Options

4. Create the Option as follows:

- a. **Option Set Name** = what you want to name the option. Ex: Extra Bacon, Add Side Salad, etc.
- b. **Instructions** = the text the person placing the order will see. Ex: "Would you like some fries to go with your burger?"
- c. **Min** = the minimum number they have to order
- d. **Max** = the maximum number they have to order
- e. **Included** = how many come free with the item
- f. Check the box for **True Item Upsell**
- g. **Option** = the option's name. Ex: Add-on Baked Beans
- h. **Menu Item** = use the drop-down list to select the appropriate menu item
- i. Click the blue **Save** button

Nathan's Cafe (#4388) > Nathans Practice Restaurant (#3499) > Main Menu (#2587) > Lasagna Dinner (#451992)

**Add Options for Lasagna Dinner**

**Option Set Text:**

Option Set Name > Add Garlic Bread [Set All Options for 'Hold the' Behavior](#)

Instructions > Would you like to add an order of garlic bread?

How many choices? Min > 1 Max > 10 Included > 0

Save as default ☒ [Revert All to Default](#)

**Option Set Settings:**

True Item Upsell ☒ Display in dropdown ☐ Option Can Be Doubled ☐

Option Can Be Split ☐

Option	Std	Default	Menu
		Out Of Stock	Item
Add-on Garlic bread	<input type="checkbox"/>	<input type="checkbox"/>	Appetizers - Half Pound Garlic Bread

[Add Row](#)

Cancel Save

5. This Upsell Option has now been added to your Menu Item *and* is available to add to any other Menu Items.

**Add Garlic Bread** [Edit](#) [Images](#) [POS Options](#) [Delete](#) [Remove](#)

Instructions: Would you like to add an order of garlic bread?

Min Choices: 1 Max Choices: 10 Included Choices: 0 Split Option: ☐ Doubles Option: ☐

Option	Std	Default Out Of Stock	Menu Item
Add-on Garlic bread	<input type="checkbox"/>	<input type="checkbox"/>	Half Pound Garlic Bread(\$3.49)

Now when someone orders that item from your Let's Get online menu they will see that Upsell Option you just created. Ex:

How many **Lasagna Dinner** would you like?   
(quantity also applies to options selected)

Comments:

\* Please order additional items through menu, or extra charges may be incurred at the restaurant.

**Add Garlic Bread**  
Would you like to add an order of garlic bread?

☐ Add-on Garlic bread - Add \$3.49

[Remove from Order](#) [Next](#)

6. To add your new Upsell Option to other Menu Items simply check the box next to the appropriate **Menu Item(s)**. Next, from the drop-down list next to **Use Option Set select** your option then click on **Use Option Set**.

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	Menu Item	Sized	No	Required Chicken / Beef Sauce	
<input type="checkbox"/>	Gyro Fest Pizza	Sized	No	Pizza Sauces, Pizza Cheeses, Pizza Toppings, Required Onions Or Jalapenos, Required Chicken Pizza Sauce	<a href="#">Edit</a>
<input checked="" type="checkbox"/>	Deluxe Works Pizza	Sized	No	Pizza Sauces, Pizza Cheeses, Pizza Toppings, Required Onions Or Jalapenos, Required Chicken Pizza Sauce	<a href="#">Edit</a>
<input checked="" type="checkbox"/>	Chicken Pizza	Sized	No	Pizza Sauces, Pizza Cheeses, Pizza Toppings, Required Onions Or Jalapenos, Required Chicken Pizza Sauce	<a href="#">Edit</a>

For each selected menu item: [Combine into Sized Menu Item](#) [Copy](#)  [Move To](#)

[Use Option Set](#)  [Delete](#)

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