An End-to-End IT Operating Model for Business-Driven IT®

Project Management Methodology
- Project Initiation
  - Plan
  - Budgeting
  - Strategy
- Project Planning
  - Design
  - Risk
  - Resource
- Project Execution
  - Build
  - Test
  - Deploy
  - Test
  - Train
  - Deploy
  - Test
- Project Closure
  - Approve
  - Release
  - Change
  - Resource
  - Quality
  - Plan

Service Strategy
- Plan
  - Business Goals
  - Objectives

Service Design
- Build
  - Build
  - Test
  - Train
  - Deploy

Service Transition
- Run
  - Service Level
  - Continual
  - Service
  - Portfolio

Service Operations
- Continual
  - Customer
  - Account
  - Service
  - Portfolio

Continual Service Improvement
- Project
  - Portfolio
  - Change
  - Resource

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