

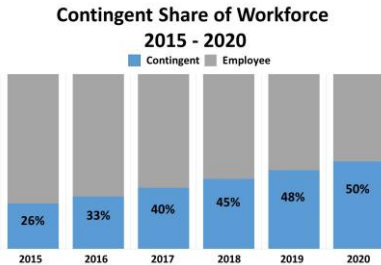


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Contingent Workforce Solutions for Technology Services

iTeam Inc. is the leading provider of contingent workforce solutions to distributed enterprises that are seeking to fill the three most common technology service workforce gaps – availability, skill, and geographical coverage.

Today more than one out of every four workers is part of the flexible workforce, and some industry analysts are predicting that the number will grow to over 50% by the year 2020.



But leveraging this workforce can have serious execution and compliance risks. If managing contingent resources to a desired outcome is not your core competency, the cost of poor execution can be significant. Non-compliance with labor laws and regulations can result in substantial penalties and liabilities.

However, big payoffs await those who can successfully deploy an extended workforce to perform their on-premise technology installation and support. New business opportunities may be approached without the constraint of internal workforce limitations. Contingent workforce solutions provide the agility to respond quickly to unexpected project demands and new initiatives. When strategically leveraged, substantial cost savings, profitability improvements, and increased market value can be realized.

But it must be done Correctly!

Unlike other approaches, iTeam’s contingent workforce solutions will manage the labor, own the execution, optimize the outcomes and delight your clients. Delivering a guaranteed result!

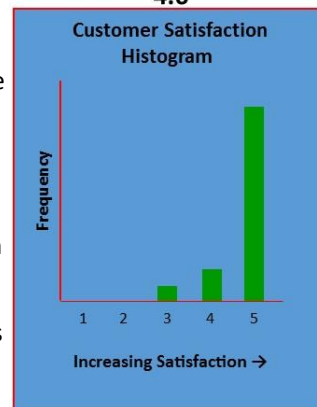
Our “secret sauce” is an advanced system of productization and structured management applied to the resource selection, work delivery process, and work product. We utilize a combination of proprietary software, knowledge bases, vetting techniques, and process optimization methods that offer enterprises a better way to utilize contingent labor to deliver on pre-



The results that our customers experience are extraordinary. Exception rates that are 10 times lower than traditional service delivery models. Over double the industry’s mean customer satisfaction rating.

iTeam’s contingent workforce solutions for technology services deliver extended workforces with optimal outcomes and are being used for VoIP, networking, lifecycle and audio/visual services by over 5,200 enterprises in the United State and Canada.

iTeam
Mean Customer Satisfaction
4.6



Outsource your workforce with guaranteed results!