Community Health Centers’ Response to the Changing Paradigm

October 30, 2013
Community Health Centers

- PCMH Certification
- Health Information Technology (HIT) infrastructure
- Integrated Health Delivery Model.
  - Factoring of social determinants of care into models and measurements with appropriate risk adjustment. Integrated models to address care coordination and inclusion of behavioral, mental and dental health.
- Payment Reform. New payment models, including adjustments for health center populations.
- Engaged Patients. Patients mobilized and fully engaged in health home concept.
- Aligned Measurement and Reporting Systems
It is about transformation of both primary care & public health

- Managing health of a population through time and across all settings
- Performance measurement & improvement
- Documenting costs and generating improved savings and quality
System Transformation: The Health Center Quality Journey

- Outputs vs. Outcomes
- Life Cycle clinical measurement developed with field experts
- State based improvement network pilot
- Accreditation begins
- National partner: JCAHO
- Measuring Patient Experience (PEERS)

1980’s

- BCRR Table V

1991

- Response to measles outbreak
- State based improvement network expands
- HIT: Immunization Registry (CASA)
- National Partners: JCAHO – CDC

1995 - 2001

- Response to DHHS Initiative
- Evidenced based Care, Improvement & Learning model
- State based improvement network expands
- HIT: Registry expands
- AHRQ Evaluation
- National/Local public private partnership expansion
- Measuring Staff Experience

1999 - 2005

- Response to State/Nat’l Health Reform
- State based improvement network re-introduced
- Coach Infrastructure re-invigorated
- HIT: Integration with
- Meaningful Use, data warehousing
- UDS expands & transparent
- PCMH Accreditation/Recognition
- New partners: CMS, Kaiser CB, QI Organizations

2009 - 2016

- New Transformation Design

Fall 2013
PCMH In A Nutshell

• **Access & outreach:** Invite individuals into primary care practice
  • Target high risk populations such as adolescents
• **Sort them out:** risk assessment and continuity with their provider
  • Routine sexual health history and assessment
• **Provide Best Care:** evidenced based comprehensive care
  • HIV, Hep C & STI screening and follow up
• **Involve them:** self management and engagement
  • Collaboration and support for goal setting: sexual health
• **Keep track of them:** care coordination, tracking & outreach
  • Partnering with public health
• **Keep improving:** performance measurement & improvement
  • Assessing practice performance on sexual health metrics
Managing high cost complex patients (uninsured) over time and across organizations

- Wellness and prevention for all patients
- Social determinants of health
- Engaged and Strong Workforce
- Patient; Family and Community Centeredness
Testing and Visits:
- $10 - $17  Screening (HIV, HEP)
- $300 - $500  Confirmatory Test
- Medical Visits
- Co-Morbidities (HEP, HIV, STD, Behavioral Health)

Managed Care Contracts: N codes
- HIV Prep Basic Regimen Truvada  55154-0008-25
- HIV Prep Exp Regimen W/Kaletra  55154-0008-35
- HIV Prep Exp Regimen W/Viracept  55154-0008-45

The 340B price
- Truvada is $468.22 per bottle of 30.
- An annual course or therapy under the PrEP guidelines (1 cap per day) would be $5618.64
## HIV and Hepatitis

<table>
<thead>
<tr>
<th>Number of CHCs with at least 50 HIV patients</th>
<th>Number of CHCs with at least 50 Hep patients</th>
<th>Number of CHCs with any Ryan White Part C Funds</th>
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<tbody>
<tr>
<td>259</td>
<td>350</td>
<td>158</td>
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The Transformation of Primary Care

- Engage Patients
- Support Staff
- Optimize Your Care Team
- Implement Advanced Access
- Understand Your Quality
- Compel the Journey
- Empanel Your Patients
- Use Lean Enterprise
- Adopt & Optimize Clinical Information Systems
- Support Planned Care Through Economic Facility Design
- Use Technology to Support Care Delivery
- Implement a Robust Quality Improvement Process

Health System
- Self-Management Support
- Delivery System Support
- Clinical Information Systems
- Decision Support

Multidisciplinary Team

CSI Solutions