

Properties of Quartz

- Quartz surfaces are nonporous and therefore stain resistant.
 - Quartz surfaces are scratch resistant due to the hardness of quartz.
 - Quartz surfaces are composed of natural minerals, pigments and binders. There may be slight variances in colour, shade and particle structure. Pooling of particles are not considered defective.
 - Joints and seams are visible and noticeable through touch. Slight variations are to be expected in surface joint seam width and height alignment.
 - Seam placement is determined by LATITUDE. Customer input may be considered but LATITUDE must approve any seam location requests.
 - Quartz surfaces are susceptible to thermal shock. Always use trivets.
 - Quartz surfaces can chip with force especially around the sink (for undermount sinks) and along the edge. Although a 1/8" top radius is now standard procedure for eased edges, this kind of chipping is not covered under warranty.
 - There is a tolerance of 1/8" or less for gaps between the countertop and wall or gable.
 - Dark colours will show seams (including seams in 1 1/2", 2" and 3" edges or "lamination seams") more than lighter colours.
- Silestone:
- o ZEN and LIFE series colours reveal a very noticeable surface and lamination seam.
 - o Leather texture shows daily living more than polished Silestone. It marks and shows finger prints (especially in dark colours). Scrub lightly with a light abrasive cleaner and a Scotch Brite pad®.
- Colour may have slight variations.