

DIAGNOSTIC FORM FOR:

# DRIVABILITY



9577 BERGER ROAD, COLUMBIA, MD 21046

PHONE: 410-381-2700

[WWW.BRITISHAMERICANAUTO.COM](http://WWW.BRITISHAMERICANAUTO.COM)

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_ RO#: \_\_\_\_\_



Please check all applicable boxes and fully describe the condition that applies to your vehicle.

## 1. THIS IS THE PROBLEM

- Hard starting
    - Engine cranks
    - No crank
  - Idle is rough
  - Idle is high
  - Idle fluctuates
  - Engine hesitates or stumbles
  - Engine backfires or makes popping noise
  - Engine misfires or skips
  - Poor MPG
    - \_\_\_\_\_ MPG before \_\_\_\_\_ MPG now
  - Other, please describe \_\_\_\_\_
- 

## CHECK ENGINE LIGHT IS ON

- Check engine light is on
- Check engine light was on during the past month
- Check engine light goes on and off

What was the last service performed on the car?  
\_\_\_\_\_

Has the check engine light been on before?  
 Yes  No  
If so when? (Date) \_\_\_\_\_

Additional Information:

## 2. IT OCCURS AS FOLLOWS

- The problem occurs:
- Always
  - Sometimes (once or twice a week)
  - Rarely (once or twice a month)
  - Just started
  - Has happened since the car was new

- Engine temperature:
- Cold
  - While warming up
  - Normal operating temperature
  - Hot
  - All of the above

- The outside temperature was:
- Cold
  - Warm
  - Hot
  - Humid or raining
  - Other, please describe \_\_\_\_\_
- 

- Driving conditions
- Accelerating
    - Hard  Medium  Light
  - Decelerating
  - Cruising
  - Cornering