

A BRIEF PAUSE

WHERE WE STAND AND WHAT WE STAND FOR

Approaching our 20th anniversary, it's not a bad idea to **hit the pause button and reflect** on where we've been, where we are and **where we are going** as a company. This **infographic** is a visual representation of relevant (and a little random) **reflection...**

OUR PEOPLE

250+ **PEOPLE WORK HERE TODAY SERVING THREE ANCHOR CLIENTS**

ENGAGED AND HAPPY PEOPLE

9 OUT OF 10 EMPLOYEES SELF REPORT AS... "ACTIVELY ENGAGED"

A MILESTONE AHEAD

1994 TO 2014 **20 YEARS & GOING STRONG**

WHY PEOPLE CALL US



"PEOPLE CALL US TO FEEL GOOD ABOUT THEIR TRAVEL PURCHASE DECISIONS AND ABOUT THEMSELVES"

THE VALUES THAT INSPIRE US



- ✓ ETHICAL
- ✓ DEPENDABLE
- ✓ EFFICIENT
- ✓ PASSIONATE ABOUT QUALITY

DIVERSITY WELCOMED



OUR CLIENTS ARE DIVERSE WITH UNIQUE NEEDS - THE SAME HOLDS TRUE OF OUR PEOPLE

THE ESSENCE OF WHAT WE DO

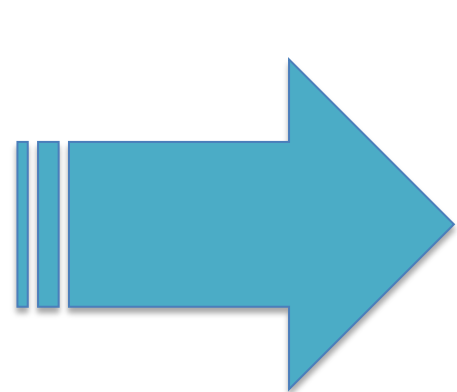
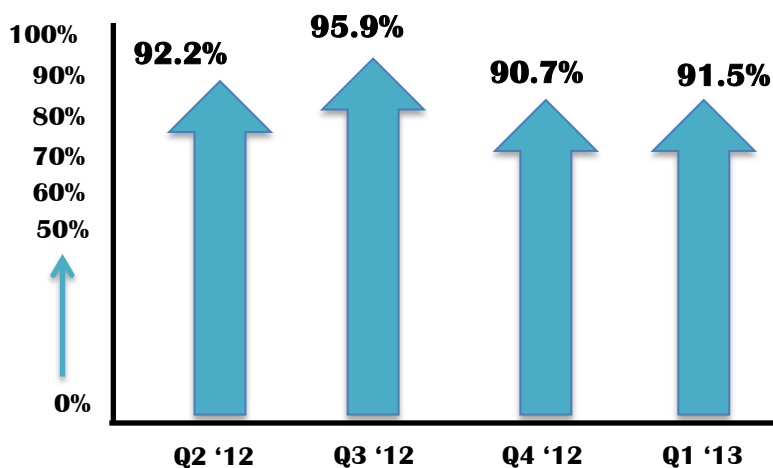
WE TALK A LOT & LISTEN TOO

2013 EST. CONTACTS - 1,000,000 +

WE LOVE TRAVEL & ARE TRAVEL EXPERTS

...OVER 50 COUNTRIES HAVE BEEN VISITED BY OUR TEAM MEMBERS

FLASH: TEAM QUALITY SCORES > 90%



1,000,000 +

POTENTIAL OPPORTUNITIES TO DIFFERENTIATE OUR COMPANY AND TO CONVEY THE ASSURANCE...

“we’re here to help you”



WE DON'T TAKE ANY OF THIS FOR GRANTED

At the heart of our identity is the phrase “we’re here to help you” which is articulated in our company promise and is in fact the essence of why we are here. It is not a slogan – It is a tagline that speaks about our company, but more importantly about the people that work here. Our Agents use the tagline “we’re here to help you” to communicate what we stand for and to convey a universally embraced assurance to people that are in need of assistance.

“We’re here to help you” is our promise that as a customer you will be completely satisfied, as a client we will help you grow your business, and as a company Trase Miller will be a great place to work.

