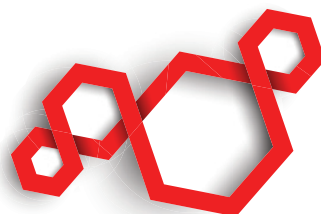


FIELD MANAGEMENT ECOSYSTEM EVOLUTION

WHITE PAPER



www.ServicePower.com



ServicePower
Innovating Field Service

FIELD MANAGEMENT ECOSYSTEM EVOLUTION

The field management ecosystem must evolve in such a way as to allow job providers to capture as much work as possible, in the least costly way, while providing productivity tools to its field resources, and ensuring exceptional services to its end consumers.

Research as shown the best way to do this is through execution of a mix resource strategy.

ServicePower provides the only global, field management software solution to members of the field management ecosystem (like job providers, end consumers and field resources) which enables a tightly delivered, enhanced service process experience utilizing mixed resource pools.

Our clients- job providers- use our ServiceScheduling, ServiceOperations and ServiceMarket products to manage employees and third parties, including contracted and non-contracted, open market resources, seamlessly.

Through our ServiceBroker connection point, clients may mix their own employed field resources, contracted third parties or the open contractor market through a singular integration to its CRM or WMS application layer. ServiceBroker enables utilization of any or many of the 3 resource pools, through an additional logic layer that governs search order and



ranking. The end result allows clients to select the most appropriate, least costly resource which can provide the timeliest services to its customer's, either in the B2B or B2C space.

Additionally, real time job status information is available from all resource pools. Additional products like mobile dispatch and asset tracking provide clients with robust resource management information.

ServiceStats, our business intelligence engine provides the analytics layer that clients require to manage costs, fraud, and part usage, turn around time, and employee efficiency, in an integrated fashion.

ServicePower also manages its own contractor networks with which it provides completely outsourced service and installation solutions to clients.

ServicePower is the only global, industry agnostic platform that offers a solution that encompasses all possible resource pools, in a seamless integration.

Contact info@servicepower.com for more information about how ServicePower is enabling change within the field management industry!

ServicePower offers a wide range of planning, forecasting and analysis tools, consulting services and scheduling products.

Contact ServicePower to find out how our Scheduling and Business Intelligence products help you decrease the cost of lost time. www.servicepower.com

About ServicePower

ServicePower Technologies Plc (AIM: SVR), is the only company that provides a complete global, mobile, field management platform enabling clients to mix labor channels, utilizing employed, contracted resources, and on demand resources while controlling all elements of the field service lifecycle, from planning, to execution to analysis. We offer a range of integrated software products and services that are used by some of the leading manufacturers, third party administration, insurance, and telecommunications companies, world wide.

For more information, email us at info@servicepower.com

US Offices:

1650 Tyson's Blvd., #925, McLean, VA 20190

Tel: 703.437.2610

2961 W. MacArthur Blvd., Suite 212, Santa Ana, CA 92704

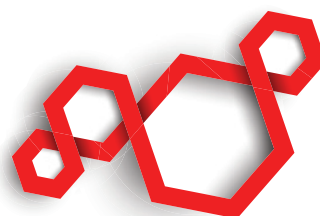
Tel: 714.428.0010

EU Office:

Petersgate House, St Petersgate, Stockport. SK1 1HE

Tel: 011 44 161 476 2277

www.ServicePower.com



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