

## GSX Assures Around-the-Clock Performance for Microsoft Exchange and SharePoint

New GSX Monitor & Analyzer cuts user problems and complaints by up to 70 percent

Orchard Park, NY – April 26, 2012 — <u>GSX Solutions</u> [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including <u>Microsoft Exchange</u>, <u>Microsoft SharePoint</u>, BlackBerry Enterprise Server (<u>BES</u>) and <u>Lotus Notes</u>, today announced that its latest release of GSX Monitor & Analyzer assures around-the-clock availability and performance for Exchange 2010 and SharePoint. The new release provides pinpoint alerts that enable Exchange and SharePoint administrators to head off emerging issues before they impact the business and dramatically reduce user complaints.

"Pilot deployments of our new Monitor & Analyzer release were found to cut Microsoft Exchange performance complaints by up to 70 percent," said Antoine Leboyer, CEO of GSX. "Exchange monitoring and reporting can still be done manually if you have the expertise, but why go through such an arduous, repetitive process when GSX can now do it for you, automatically? By continually interacting with your system as a user, GSX automatically alerts you to emerging issues before they impact the line of business."

Key features of GSX Monitor & Analyzer for Exchange and SharePoint include:

- A new Overview console that automatically discovers and detects your entire
  Exchange environment in a consolidated view.
- Proactive monitoring of Database Availability Groups (DAGs) and CAS Arrays to ensure high system availability.
- Easily manage disk space using customizable threshold and escalation parameters.
- Automatically monitor critical Exchange Windows Services for each role.
- Enhanced capacity planning with trends and forecasts on mail flow, database size and availability, and protocol availability.

- Anticipate Exchange storage issues with the metrics you need for capacity problems and SLA management.
- Full integration with Microsoft's System Center Operations Manager (SCOM).

## New SharePoint features include:

- Support for all SharePoint versions including WSS 3.0 and SharePoint Foundation 2010
- The ability to retrieve SQL aliases
- Support for distributed SQL server backends
- New SharePoint graph and proactive alerts on web services.

## GSX Monitor & Analyzer for Exchange and SharePoint available for immediate download

The new GSX Monitor & Analyzer for Exchange and SharePoint is now available, more information is available here: <a href="http://www.gsx.com/products/gsx-monitor-analyzer-for-exchange-sharepoint?&t=78240">http://www.gsx.com/products/gsx-monitor-analyzer-for-exchange-sharepoint?&t=78240</a>. GSX Monitor and GSX Analyzer may be purchased separately. For more information on GSX solutions and partner opportunities, please visit gsx.com.

## **About GSX Solutions**

GSX Solutions is the global leader in proactive, consolidated monitoring, analysis, and management of enterprise collaboration and messaging environments, including Lotus Domino, Microsoft Exchange, SharePoint and BlackBerry Enterprise Server, as well as LDAP and SMTP ports, and any URL. GSX Solutions is Microsoft Systems Center Alliance Partner, Microsoft Silver Partner and a BlackBerry Alliance Elite Partner, providing automated server maintenance for Domino and Windows-based servers. Monitoring millions of mailboxes for over 600 global enterprises, GSX is headquartered in Geneva, Switzerland, with R&D in Nice, France, and offices in the UK and the US. For more information, please visit www.gsx.com.

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