

HOW HORUS EMPLOYS GSX MONITOR & ANALYZER TO MANAGE HIGHLY DISTRIBUTED ENVIRONMENTS AT FEDERAL AGENCIES

HORUS Technology Solutions, Inc.

About Horus

HORUS Technology Solutions, Inc. (www.horusts.com) specializes in enterprise office automation and collaboration solutions, including Microsoft SharePoint and .NET technologies. Headquartered near Washington DC, HORUS engages with federal agencies, including the Department of Homeland Security, the Department of Health & Human Services, and the Department of Treasury.

Fully agentless solution acts as a virtual user to alert administrators in real time of potential user impacts

The Challenge

Most federal agencies operate in highly distributed environments that can be a challenge to monitor and maintain. They need a way to identify and troubleshoot issues before users complain or even notice, especially given latency issues in distributed SharePoint environments. Horus also has to provide a flexible architecture that meets strict government security standards, on top of Microsoft best practices and general industry standards.

How GSX answers the challenges

HORUS had used the Avepoint tool, but found it to be buggy and not comprehensive enough. **GSX Monitor & Analyzer** would have provided them with a centralized console that collects information from multiple locations, enabling them to track actual end user experiences.

“ I haven’t seen anything in the marketplace that monitors the user experience proactively like GSX”

Mehdi Bousaidi,
HORUS Partner and
Solution Architect

The Results

A compelling feature for HORUS is that the fully agentless **GSX Monitor & Analyzer** acts as a Robot User, sitting on a virtual machine or any laptop to automatically discover, display, troubleshoot and report on the health of an agency’s environment. It operates as a virtual user, alerting administrators in real time to potential user impacts.

For government agencies where security is paramount, HORUS likewise found GSX to be the solution of choice in moving to flexible architectures with agile development styles. It is critical for HORUS to keep their mean-time-to-repair as low as possible, and GSX is helping them to do just that at the Los Alamos National Laboratory, the Treasury Department, and other locations. At the Treasury Department, for example, HORUS has implemented self-imposed SLAs to proactive attack emerging issues.

“I expect GSX revenues to double next year, and we are very excited to be using GSX for our new line of business as we move towards a managed services line.”

For more information:

Please visit www.gsx.com, where the resource center contains case studies, podcasts, white papers, webinars and more. A free trial version of **GSX Monitor & Analyzer** is also available for download.



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