

GSX Solutions supports Business Continuity for Mission Critical BES12 deployments

GSX will offer Monitoring & Reporting Solution for the New BES12 Cross-Platform EMM Solution by BlackBerry

BOSTON – Nov. 13, 2014 [GSX Solutions \[www.gsx.com\]](http://www.gsx.com), the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including BlackBerry Enterprise Service (BES), [Microsoft Exchange](#), [Office 365](#), [Microsoft Lync](#), [Microsoft SharePoint](#), and [IBM Notes](#), today announced a strategic reseller agreement with BlackBerry to offer GSX Monitor & Analyzer as an advanced monitoring option to current and future BES clients, including those upgrading to BES12. As a compliment to their BES12 implementation, Enterprises may now purchase the GSX Monitor & Analyzer monitoring solution for BES12, directly from BlackBerry or a BlackBerry authorized Value-Added-Reseller (VAR).

GSX monitors the BlackBerry experience and associated BES key usage to ensure business continuity, including messaging environments (Exchange, Domino), shared data (SharePoint) and enterprise instant messaging (Lync, Sametime).

The latest GSX Monitor & Analyzer release provides real-time monitoring to quickly identify communication issues between servers and devices across multiple platforms before they even impact users.

"Mobility in the enterprise has gone from simply providing end users with a phone, to making messaging and critical business applications available anywhere. Nomad usage has exploded as mobile devices have evolved to become the primary conduit of enterprise data access. The availability and performance of these underlying infrastructures are now critical for companies' day-to-day business," commented Antoine Leboyer, CEO of GSX. "BES12 is a foundation for collaboration in many major enterprises."

"Our customers depend on BlackBerry to keep their businesses running. Our partnership with GSX Solutions allows us to extend Monitoring solutions for BES deployments to help enterprises ensure their systems are running optimally," said Peter Ng, Senior Director of Global Alliances and Business Development, BlackBerry. "We are happy to be able to offer this solution to our customers through our reseller agreement with GSX Solutions."

The GSX robot user's enhanced real-time monitoring of BES environments collects user-simulation metrics to proactively monitor the performance and availability of servers, services and clusters. It monitors critical users and sends alerts of any unusual activity, thereby helping to manage the health of the entire mobile infrastructure with extensive analysis and reporting, including utilization forecasts for capacity planning.

For more information on GSX solutions and partner opportunities, please visit gsx.com.

About GSX Solutions

GSX Solutions monitors collaboration projects and hundreds of millions mailboxes worldwide. Whether on-premises, in the cloud or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including Microsoft Exchange, Office 365, SharePoint, Lync, BlackBerry Enterprise Server and IBM Notes. GSX Solutions is a Microsoft Systems Center Alliance Partner and a Microsoft Silver Partner on Messaging and Server platform competencies. For more product information and partner opportunities, please visit www.gsx.com.

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