



## GSX Solutions Delivers Premium Support for BES12

*New GSX Monitor & Analyzer now available to reduce BES TCO—and benefits from latest BES EMM solutions*

Boston – Nov. 25, 2014 – [GSX Solutions](http://www.gsx.com) [www.gsx.com], the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including [Microsoft Exchange](#), Microsoft Lync, [Microsoft SharePoint](#), BlackBerry Enterprise Server ([BES](#)), and [IBM Applications](#), today announced the general availability of GSX Monitor & Analyzer with support for BES12 managed mobility. The new release provides proactive, end-to-end management of BES as an integral part of the overall enterprise messaging and collaboration infrastructure.

GSX Monitor & Analyzer features developed for BES12 provide:

- A real-time dashboard;
- BES12 System information (Disk, CPU, RAM);
- Monitoring and reporting on SQL availability and database size thresholds;
- Connection status to BWS (BlackBerry Web Service);
- Monitoring and reporting on Active Sync availability and configured end points;
- SRP connection status;
- Monitoring and reporting on critical Windows services on BES remote server.

The new version comes in both [freemium and premium editions](#). The premium edition includes:

- Advanced monitoring and troubleshooting on BES components;
- System, users, devices and ActiveSync BES statistics;
- Customizable real-time and periodic alert reports;
- Automated reports and forecasts on all statistics;
- SLA management with infrastructure bottleneck identification.

“We are delighted to announce support for BES12 with its new, scalable architecture and streamlined user experience,” said Antoine Leboyer, CEO of GSX. “Our agentless monitoring provides reports and alerts on BlackBerry service delivery and performance, to keep administrators two steps ahead of their end-users’ issues.”

### **GSX Monitor & Analyzer for BES12 available for immediate download**

Both the freemium and premium editions of the GSX with support for BES12 are available for immediate download at <http://web.gsx.com/monitoring-blackberry-enterprise-server>. For more information on GSX solutions and partner opportunities, please visit [gsx.com](http://gsx.com).

### **About GSX Solutions**

GSX Solutions monitors collaboration projects and hundreds of million mailboxes worldwide. Whether on-premises, in the cloud, or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including Microsoft Exchange, Office 365, SharePoint, Lync, BlackBerry Enterprise Server and IBM Notes. GSX Solutions is a Microsoft Systems Center Alliance Partner, and a Microsoft Silver Partner on Messaging and Server platform competencies. For more product information and partner opportunities, please visit [www.gsx.com](http://www.gsx.com).

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