



New GSX Solutions for Critical Sametime 9 Audio and Video Call Monitoring Now Available

Proactive monitoring helps assure an uninterrupted Sametime 9 user experience

BOSTON — March 9, 2015 — [GSX Solutions](http://www.gsx.com) [www.gsx.com]—the global leader in proactive, consolidated monitoring and reporting of enterprise collaboration environments, including IBM [Domino](#), [Sametime](#) & [Traveler](#), BlackBerry Enterprise Server ([BES](#)) and Microsoft unified collaboration platforms—today announced the release of the latest GSX Monitor & Analyzer with support for critical Sametime 9 audio and video calls. The new release provides proactive monitoring and analysis to help ensure an uninterrupted, unified user experience with instant messaging, online meetings, voice, video and data. A 60-day trial of GSX Monitor & Analyzer for IBM Sametime is now available at <http://www.gsx.com/products/gsx-monitor-analyzer-for-sametime>

GSX provides proactive alerts that help Sametime 9 administrators provide a continuous, high-quality user experience. GSX Monitor & Analyzer features for Sametime 9 include:

- Real-time monitoring with end-user simulation, of the Sametime main capabilities such as instant messaging, online meetings and audio/video calls testing the connection to the VMCU and the video manager,
- Real-time troubleshooting of the Sametime environment based on uptime and alert configuration
- A consolidated view of all servers,
- Instant **Trend** and **forecast** reports on system, usage & Infrastructure Statistics such as Cluster and server availability, access time, network availability

"Real-time social communications have become critical in today's business environment, especially the audio and video components," said Antoine Leboyer, CEO of GSX. "With our proactive monitoring of the Sametime 9 environment, administrators can address issues before they impact the user experience."

"We are very excited about our continued work with GSX," said Fernando Salazar, Distinguished Engineer, Director of Product Management for IBM Social Communications. "Adding proactive monitoring and analysis of Sametime 9 not only benefits the hundreds of IBM and GSX joint customers, it is a new opportunity to drive market confidence for including real-time business communications as a critical component to any organization's system of engagement."

GSX Monitor & Analyzer for IBM Sametime now available

You can start a free trial of GSX Monitor & Analyzer for IBM Sametime at <http://www.gsx.com/products/gsx-monitor-analyzer-for-sametime>, where you can also view videos or request a demo. For more information on GSX solutions and partner opportunities, please visit [gsx.com](http://www.gsx.com).

About GSX Solutions

GSX Solutions monitors collaboration projects and hundreds of million mailboxes worldwide. Whether on-premises, in the cloud, or hybrid, GSX is the global leader in proactive, consolidated analysis and management of enterprise collaboration and messaging environments, including IBM [Domino](#), [Sametime](#) & [Traveler](#), BlackBerry Enterprise Server ([BES](#)) and Microsoft unified collaboration platforms. For more product information and partner opportunities, please visit www.gsx.com.

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