![GSX logo — www.gsx.com]

GSX Kick-Start Install
Make your applications rock solid

Leverage GSX Solutions' proven expertise to keep your business communications flowing.

GSX Monitor & Analyzer: the solution you need to make your **Messaging and Collaboration** applications over perform.

GSX Monitor & Analyzer allows you to monitor, alert and receive valuable statistics on the **Quality of Service** (QoS) and performance of components that really matter in your infrastructure. **Fully agentless**, GSX acts as a **Robot User**, sitting on a virtual machine or any laptop to automatically discover, display, **troubleshoot** and **report** on the health of your collaborative environment.

This turn-key service package is designed for a fast and efficient implementation of **GSX Monitor & Analyzer**. Our experts will fully review your Messaging and Collaboration platforms to install and configure **GSX Monitor & Analyzer** for optimal performance.

You need technical expertise during you monitoring project development phase? Get direct access to GSX Solutions' experts to fasten and secure your deployments.

Our technical advisors help you:

▶ Choose the right approach regarding feature implementations.

▶ Optimize and provide detailed insights on how to match your technical and functional needs.

What keeps you up at night!

▶ Get a full installation of GSX Monitor & Analyzer in line with your internal policy

▶ Audit the Quality of Service and performance delivered by your Messaging and Collaboration applications

▶ Pinpoint uptime, latency, availability of the applications from an end-user perspective

▶ Report on the health of your environment tracking KPIs and SLAs

Download a free trial at www.gsx.com

Kickoff	Installation	Configuration
Define needs	*Make it work*	*Design your setup*

Kickoff
Define needs

Benefits

Define expectations and requirements to install and configure the tool properly.

▶ How is the monitoring currently achieved?

▶ What teams are currently involved in the monitoring, troubleshooting, reporting?

▶ How to integrate the tool with other systems already in place?

▶ Who needs to view and access data from the solution?

Deliverables

▶ 1 hour discussion led by GSX experts

▶ Needs and internal process definition

Installation
Make it work

Benefits

Fully install of GSX Monitor & Analyzer to manage your entire messaging and collaboration environment.

▶ Review the list of prerequisites

▶ Make sure all prerequisites are performed correctly

▶ Install the solution and any additional requested tools (Remote UI, MoniPing, WebEnabler)

Deliverables

▶ List of installation and configuration steps

▶ Architecture diagram of the installation and setup of GSX products

Configuration
Design your setup

Benefits

Make GSX Monitor & Analyzer fully operational and set up to monitor and report on the collaboration environment.

▶ Automatic discovery of the infrastructure

▶ Configuration of servers and services

▶ Creation of templates for homogeneous configuration throughout the environment

▶ Customization of the dashboard for optimal visualization of the real-time health of the environment

▶ Configuration of end-users scenarios to be monitored

▶ Evaluation of the performance thresholds

▶ Configuration of the reporting based on historical data

Deliverables

▶ List of configuration steps

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