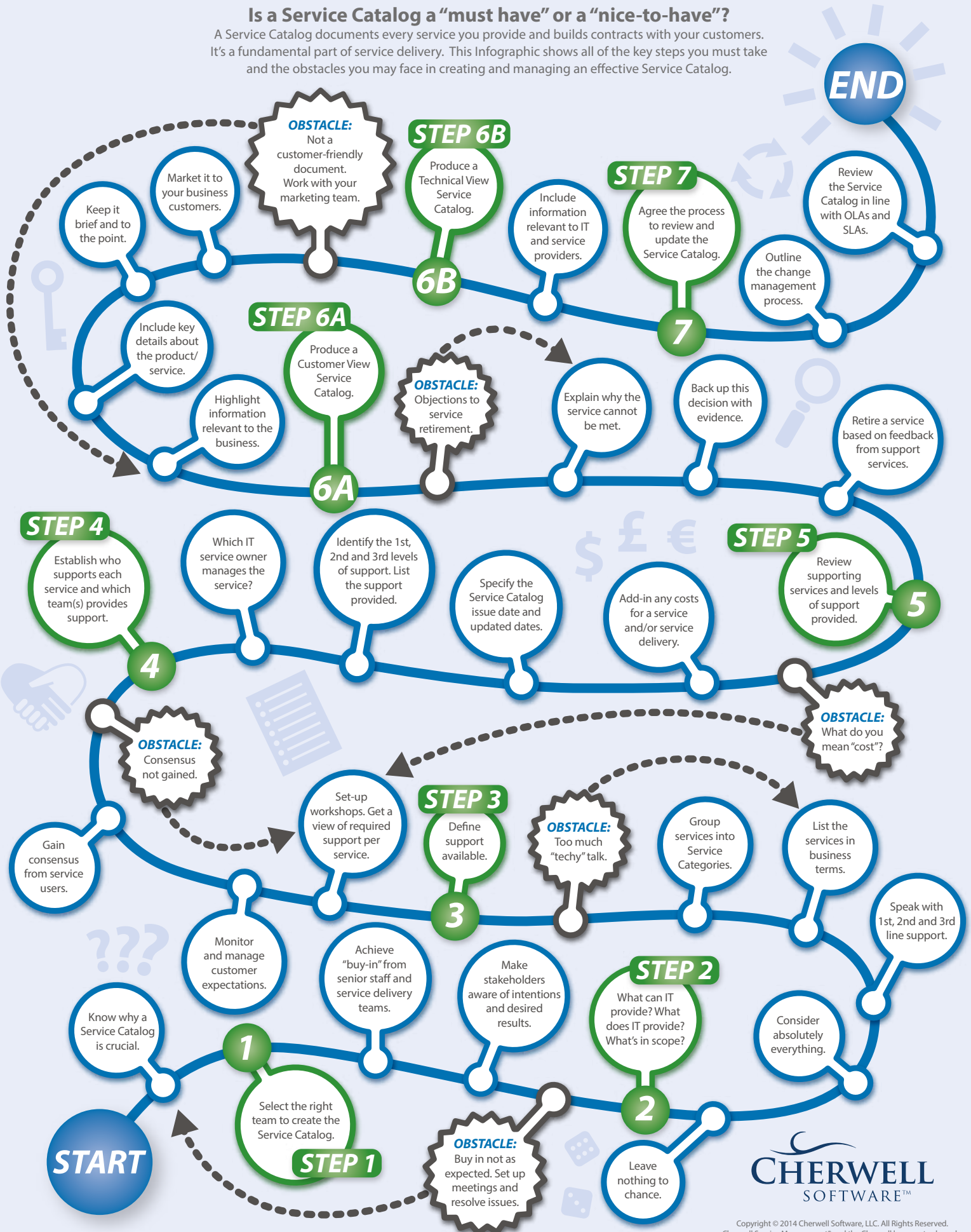


7 Steps to Creating an Effective ITSM Service Catalog

Is a Service Catalog a "must have" or a "nice-to-have"?

A Service Catalog documents every service you provide and builds contracts with your customers. It's a fundamental part of service delivery. This Infographic shows all of the key steps you must take and the obstacles you may face in creating and managing an effective Service Catalog.



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