# Salesforce - MS Dynamics C5 Data Integration Solution

## FEATURES

| | Light | Standard | Advanced |
|---|---|---|---|
| Pre-configured Integration with Accounts/Customers (bidirectional), Products and Pricelist | ✓ | ✓ | ✓ |
| Additionally pre-configured Integration with Booked Invoices and Payments | | ✓ | ✓ |
| Possibility to integrate all other objects (Dealer or the RapidiOnline Team does set-up) | | ✓ | ✓ |
| Access to configuration application (Customer can do set-up) | | | ✓ |
| Event triggered updates (requires additional set-up) | | | ✓ |
| Scheduled updates | Once per day | Hourly* | Every 5 min.* |

## PRICING

| Monthly fee ** (incl. maintenance & support) | Light | Standard | Advanced |
|---|---|---|---|
| Small volume (1-10 salesforce.com users) | FREE | 150 EUR | 300 EUR |
| Small volume *** | FREE | 200 EUR | 400 EUR |
| Medium volume *** | FREE | 300 EUR | 600 EUR |
| Large volume *** | 300 EUR | 400 EUR | 800 EUR |
| Unlimited volume *** | 450 EUR | 600 EUR | 1.200 EUR |
| Start-up package  (recommended) | | | |
| For a one time fee we configure the integration including mapping of objects/tables as specified by you. **** | 600 EUR | 1.200 EUR | 1.200 EUR |

## SYSTEMS SUPPORTED

✓ **Salesforce.com**

  » Professional, Enterprise & Unlimited Edition

✓ **MS Dynamics C5**

  » MS Dynamics C5 2008

  » MS Dynamics C5 4.0

  » Earlier Versions also supported

Both MS-SQL Server and Native database options are supported.

## REQUIREMENTS

» If you use the Native database, you need ODBC access  in your MS Dynamics C5 license.

Prices are end-user prices, exclusive VAT.

* Requires that transfer is optimised to only transfer changes.

** Minimum 12 months subscription.

*** Determination of volume: When starting a new service, the volume category (small, medium, large or unlimited) is determined based on information from the customer on the expected average total number of records updated per day and the size of the data. In general the small volume allows up to 100 records updated per day, medium volume allows up to 250 records updated per day, large volume allows up to 1000 records updated per day and the unlimited volume allows unlimited records updated per day. However, exceptions may be made – please ask us. The categorization of volume will be revised periodically.

**** Objects/tables mapping must be supplied by you in advance (maximum 10 objects). You must supply access to Test systems (Salesforce.com account) and you are responsible for testing the integration after the set-up.

Specification and prices are subject to changes without prior notice (valid from July 2010).

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