Approved Auto Repair

Addison Auto Center
Facility ratings 2014

	JAN	FEB	MAR	1st Q	APR	MAY	JUN	2nd Q	JUL	AUG	SEP	3rd Q	OCT	NOV	DEC	4th Q
No of cards returned to AAA	**4**	**3**	**13**	**20**	**6**	**1**	**6**	**13**	**0**	**7**	**1**	**8**	**2**	**10**	**5**	**17**
Approval Rating - %	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**#DIV/0!**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**	**100.0**
% Rating Excellent	75.00	100.00	100.00	95.00	100.00	100.00	100.00	100.00		100.00	0.00	87.50	100.00	100.00	80.00	94.12
# Rating Excellent	3	3	13	19	6	1	6	13	0	7	0	7	2	10	4	16
% Rating Good	25.00	0.00	0.00	5.00	0.00	0.00	0.00	0.00		0.00	100.00	12.50	0.00	0.00	20.00	5.88
# Rating Good	1	0	0	1	0	0	0	0	0	0	1	1	0	0	1	1
% Rating Fair	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% Rating Poor	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Poor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# No Opinion	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

YTD
58
100.0
94.83
55
5.17
3
0.00
0
0.00
0
0