

# Desktop Alerts

desktop alert messages for critical notifications  
and fast message cut-through

With a Desktop Alert, your important updates will stand out and get noticed. Give managers details of a new acquisition as soon as it's official, or let staff know the CFO has resigned before they hear it on the news.

Certain emergency or mission-critical messages need high cut-through. Desktop Alerts give you the ability to send a message to your target audience and get their attention fast – something which is difficult to do via email. Measuring cut-through is simple, you can access reporting features showing who has read the message and/ or followed links to further information.

## FEATURES

- Alert appears with 'read now', 'read later' options
- Immediate full display of the desktop alert message can be specified by the administrator
- Size, position and prominence of the message alert window can be preset for each message
- "Acknowledgement" buttons for communications compliance reporting
- Real-time reports to determine who has seen the full message and/or clicked through
- Customize with graphics

*The Alert channel also includes:*

**SnapRSVP** 

a multi-option invitation in the guise of a desktop alert for maximizing attendance

**SnapVideo** 

a targeted alert that delivers video to employees' desktops



## Testimonials...

*'Internal Communications' best kept secret.'*

Simply-Communicate.com

*'We no longer have to totally rely on the traditional and over used methods of interacting with our audience (i.e. email.) We are now bringing to life our messages and programs in a creative, engaging and fun way for all.'*

Vodafone Group Services

*'Attention grabbing employee communications.'*

Communitelligence.com

*'We used to struggle to get people to read and reply to emails. Now using SnapComms, we get a much higher response rate in a much shorter timeframe.'*

Wintec

*'Easy to use with great flexibility and no complicated network setups required.'*

Freedom Healthcare

*'Never before have we needed to get information out to our people as quickly and effectively. SnapComms Tools is allowing us to do that in a way that engages and involves our staff.'*

TVNZ

## Clients include

Arcadis  
ASB Bank  
Baystate Health  
BP Group of Companies  
Canadian Pacific Railway  
Cox Communications  
Herman Miller  
Ingersoll Rand  
National Grid/ComEd  
Starwood Vacation Ownership  
Time Warner Cable  
Virgin Mobile  
Vodafone

For a more complete list of companies and testimonials please visit [www.SnapComms.com](http://www.SnapComms.com)

## SnapComms Overview

In 2002, a frustrated intranet manager decided to find a better way to communicate with employees, and SnapComms was born.

Using SnapComms software, authorized administrators can send key content directly to targeted employees' computers in a variety of ways. Set display, targeting and expiry options, publish and then track audience's views, click-throughs and/or responses.

Optimized specifically for internal communications. SnapComms showcases messages and content in ways that employees can't miss and provides real-time measurement of activity and message cut through.

SnapComms offers a flexible menu of six channels on a single platform:

### SCREENSAVERS



Screensaver

### TICKER BARS



Ticker



RSS

### ALERTS



Alert



RSVP



Video

### INTERACTIVE



Forum



Blog



Helpdesk



Q&A

### QUIZ/SURVEYS



Poll



Quiz

### NEWSLETTERS



Newsletter

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