

Marketing in a Recession

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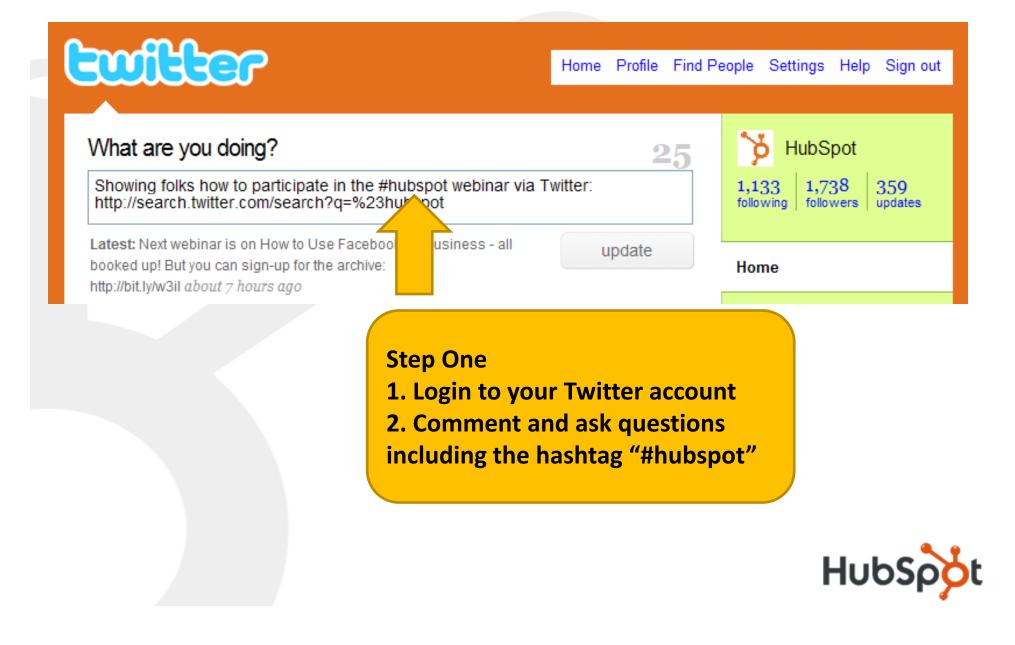




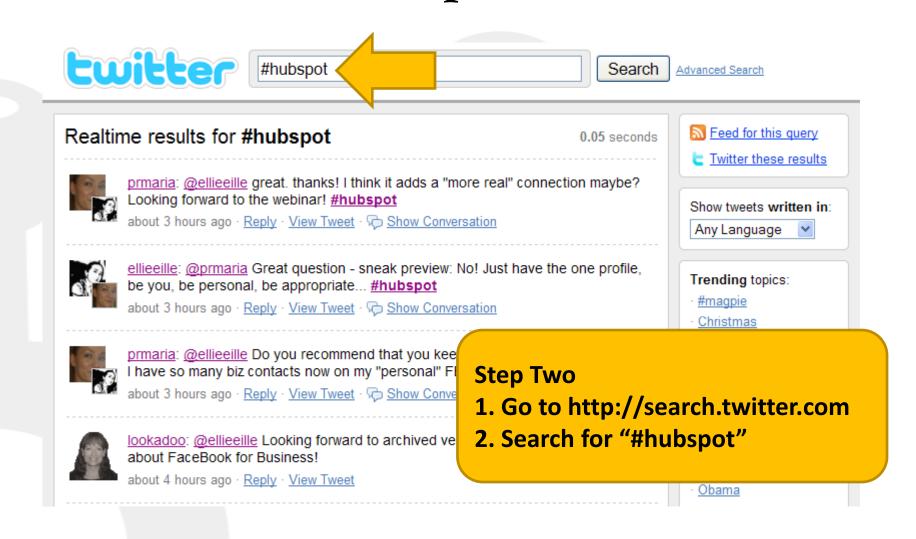
Ellie Mirman Inbound Marketing Manager HubSpot

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How to Participate on Twitter



How to Participate on Twitter

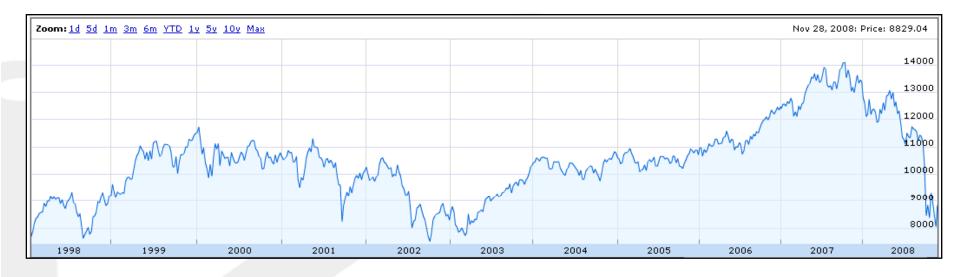


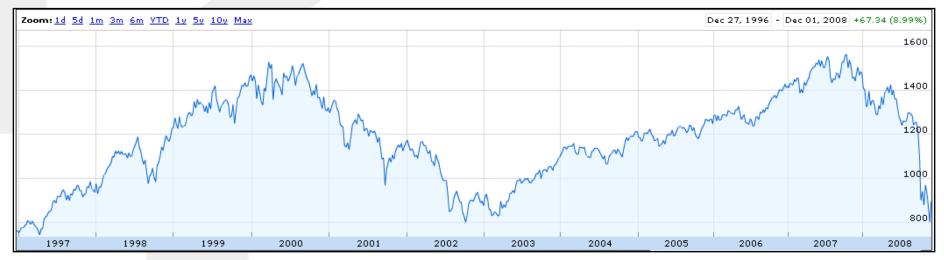






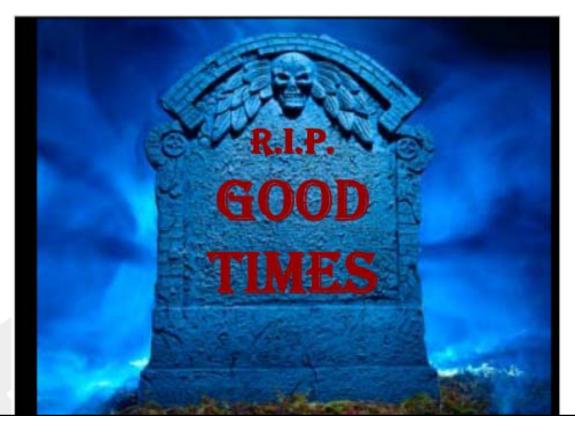
Stock Market







Recession



Sequoia Capital on startups and the economic downturn

from eldon, 1 month ago

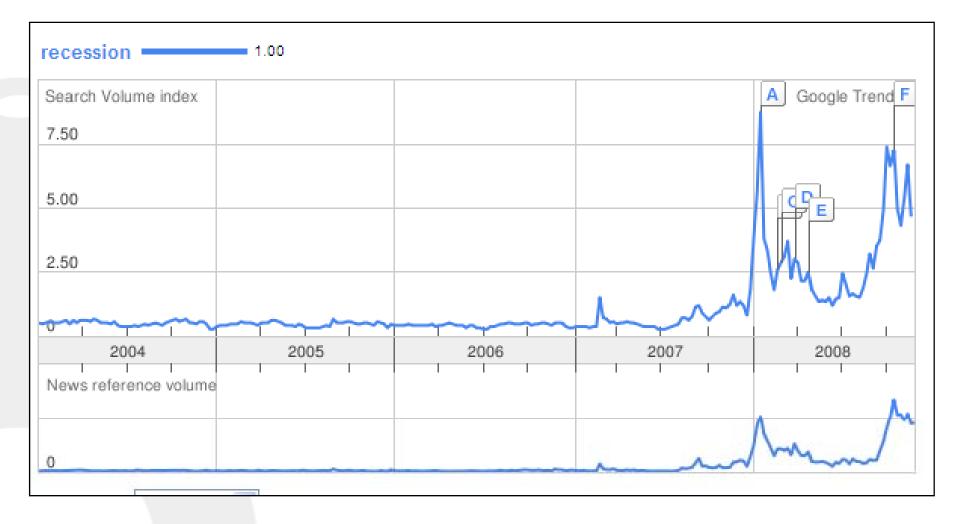
Add as contact

409913 views | 45 comments | 340 favorites | 633 embeds (Stats)

Desc: Sequoia Capital recently made a presentation to its port (...more)

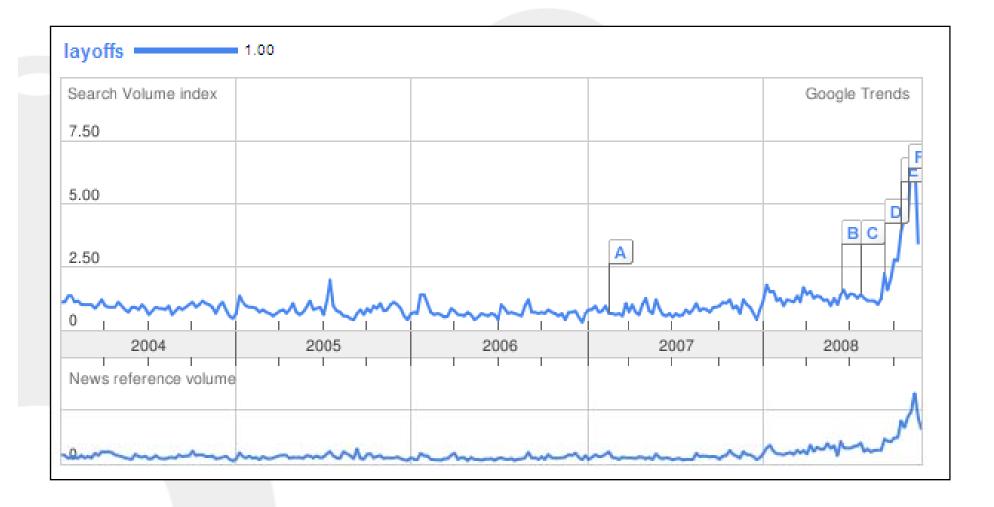


Recession



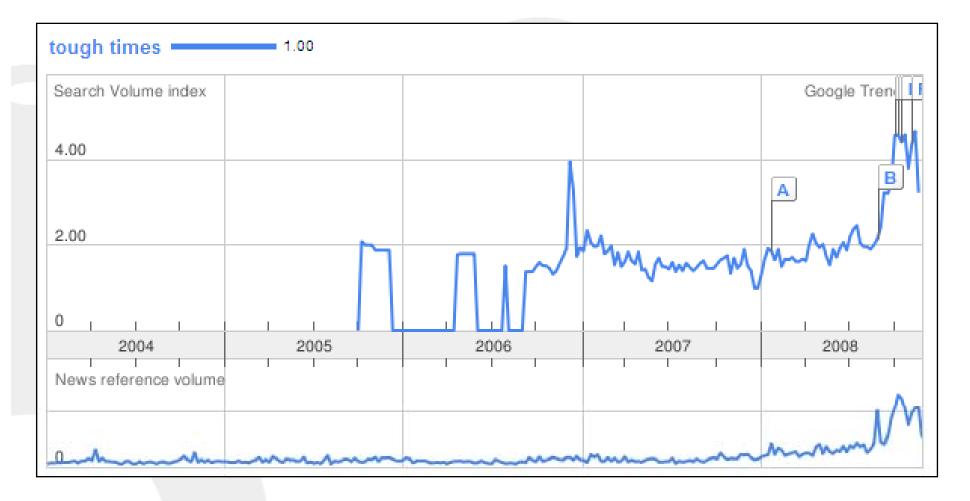


Layoffs





Tough Times





Challenges & Opportunities

BudgetUse Brain,CutsNot Budget

Longer Sales Cycles

Cheap Lead Nurturing

Lower Lead Close Rates

Generate More Leads



Outbound Marketing



Inbound Marketing





Rethinking Marketing

Outbound Marketing

- Telemarketing
- Trade shows
- Direct mail
- Email blasts
- Print ads
- TV/radio ads

Interruption



Inbound Marketing

- SEO / SEM
- Blogging
- Social Media
- RSS
- Free tools/trials
- Public Relations





HubSp

Budget vs. Brains







Outbound vs. Inbound Marketing

- 1. Find a "targeted" list
- 2. Call, email, mail the list
- 3. Most of them (97%) have no interest
- 4. Those that have interest need to be qualified, and sold on your company
 - Lots of time, effort and money wasted on uninterested prospects

- 1. Do inbound marketing
- 2. Attract people to your business
- 3. Qualify out those that are interested, but not a fit for you (50%)
- 4. Engage with those that are interested and a fit

Don't waste time, effort, money on uninterested prospects HubS

Outbound Marketing

- 1. Find a "targeted" list
- 2. Call, email, mail the list
- 3. Most of them (97%) have no interest
- 4. Those that have interest need to be qualified, and sold on your company

- 10,000 people on list
- Mail, email, call at cost of ~\$5+ each
- \$50,000 investment
- 300 respond to this outbound marketing
- 200 are qualified leads
- Cost per lead = \$250



Inbound Marketing

- 1. Do inbound marketing
- 2. Attract people to your business
- 3. Qualify out those that are interested, but not a fit for you (50%)
- 4. Engage with those that are interested and a fit

- Software + tools ~\$4K
- Invest 25% of your time for 3 months
- 400 people download your ebook
- 200 are qualified leads
- Cost per lead = \$20
- Cost including time @ \$75K per year = \$45
 per lead
 HubSo

Outbound vs. Inbound Marketing

	Outbound Marketing	Inbound Marketing
Cash Cost	\$50,000	\$4,000
Cash Cost per Lead	\$250	\$20
Time Investment	25 Hours	10-15 Hours / Week
Total Cost per Lead	\$255	\$45



Budget (Outbound) vs. Brains (Inbound)



Outbound Marketing Rich, Lazy, Boring, Inefficient



Inbound Marketing

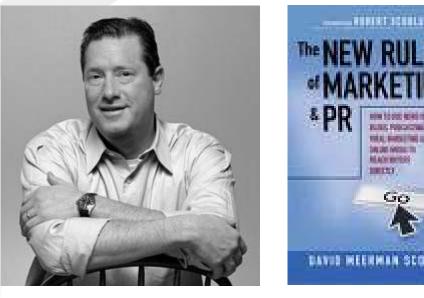
Cheap, Creative, Exciting Efficient & Effective HubSpot

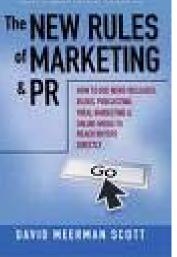
Examples of Cost-Effective Inbound Marketing



Be Your Own Media

"Think like a publisher" -- David Meerman Scott







What to Publish?

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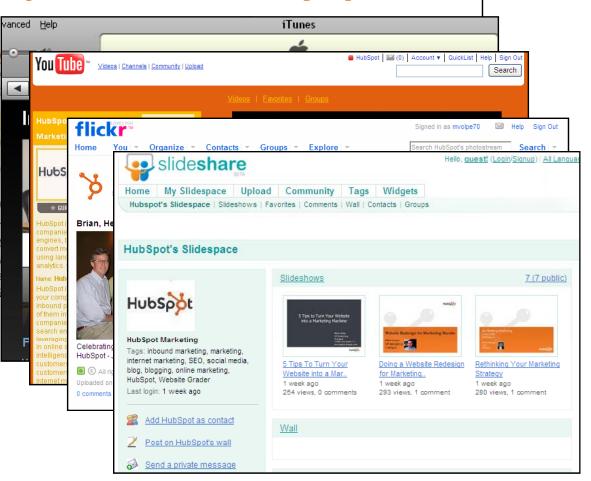
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HubSpot's Inbound Internet Marketing Blog

- Blog
- Podcast
- Videos
- Photos
- Presentations
- eBooks
- News Releases





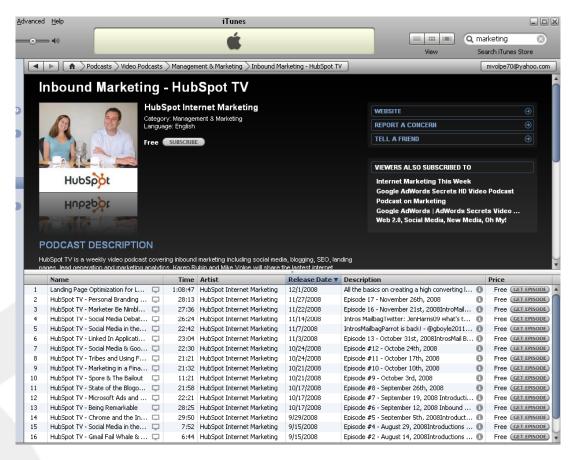
Where to Publish?







We don't need no stinkin' TV network.



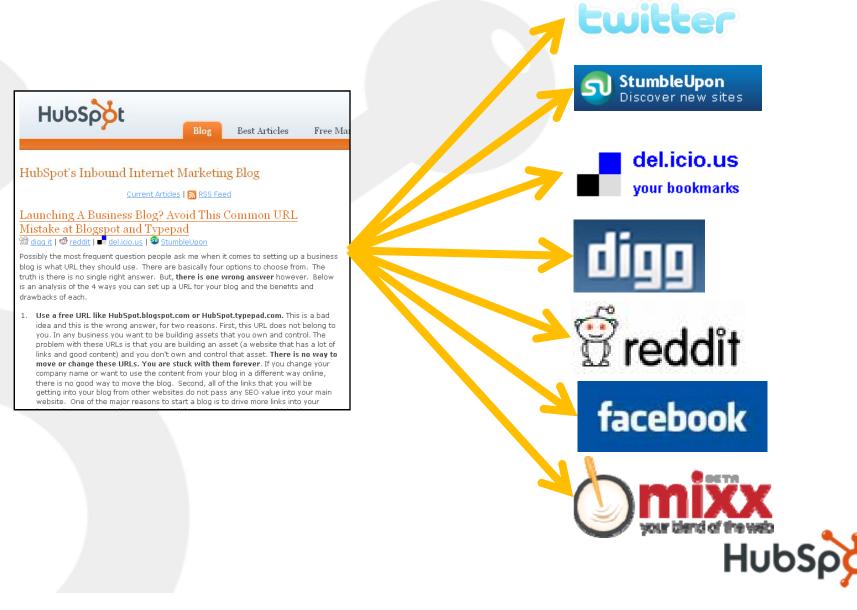
2,000 downloads to date www.HubSpot.tv



Promote Your Content



Promote Your Content

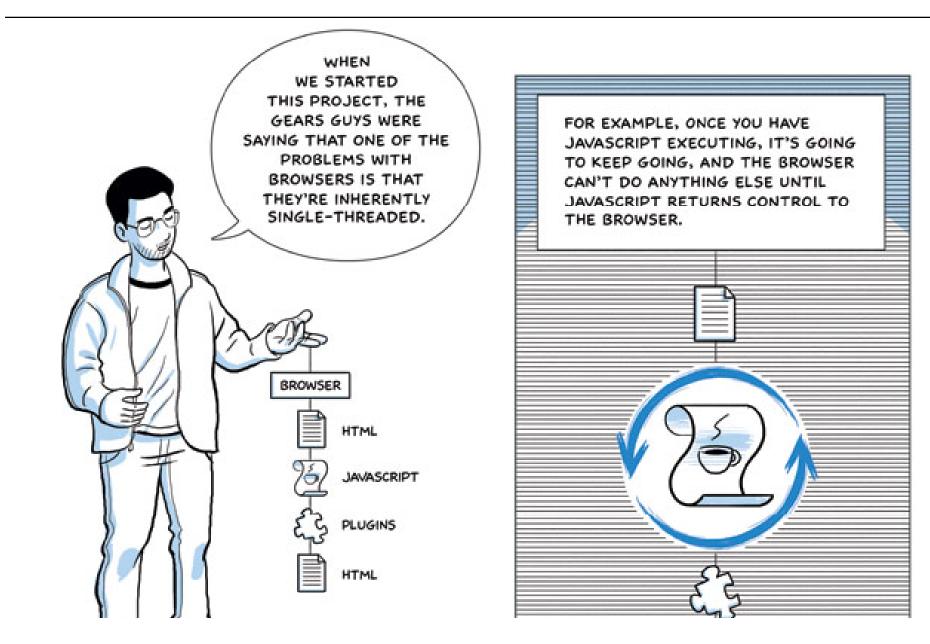


Promote Flattering Content





Rethink Content



What Content Do You Have?

- Content to match buyer phase and concerns
- Do you have content targeted to buyers in today's economy?



Blog

1320 enew tendrover court

BRITAIN is going blog crary, creating a

staggering \$5,000 new online diaries every day, according to a snady. Blogs are websites or part of a website that someone can use to air their views on a chosen topic. This can take the form of

a rant about politics or just an expression of everyday frustrations with life. The word blog is a shortened form of

"weblog". And even allowing for the fact that many "bloggers' are serial bloggers creating three or four new sites a weekit still means around 20,000 people a day are joining the trend. The figures were produced by website lastminute.com.

Many celebrities already use blogs to keep in touch with fans or to just say what they think Barbers Streisand regularly airs

20,000 a day start a blog her political views. Moby communicates via his online diary, BBC political editor Nick Robinson has a blog on the Beeb's website and actor Sir Ian McKellen kept a two-year Internet record during the

filming of The Lord Of The Rings. Industry experts say the trend is growing fast, although a realistic figure for the number of active blogs in Britain is

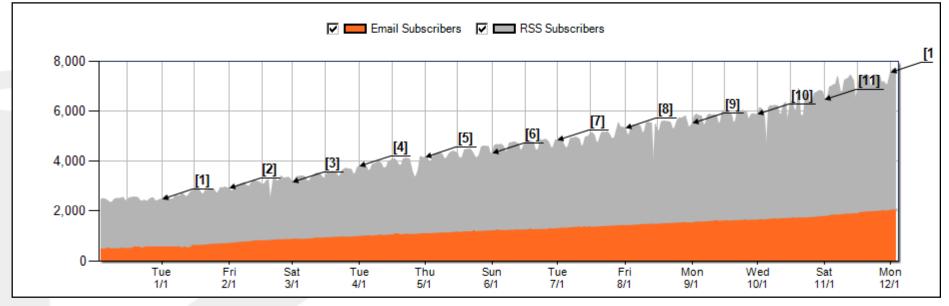
300,000, with about 20million worldwide. Man Loney, of ZDNet magazine, said many people set up blogs but stop after a

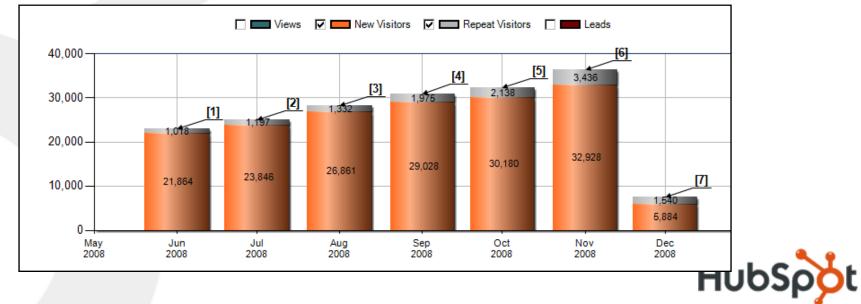
few weeks.

'The blogs are still counted as a statistic even though they are dormant or used only occasionally,' he explained.



Blog





Tips You Might Not Know

- Start <u>before</u> you have a product
- Start <u>before</u> you have a website
- Start <u>before</u> you have anything
- All you need: a rough market and some ideas
- A blog can launch a company



Biggest Blogging Mistake Don't use a "free" URL from a blog service

- HubSpot.blogspot.com NO!
- HubSpot.typepad.com NO!
- HubSpot.wordpress.com NO!
- Blog.HubSpot.com Yes
- HubSpot.com/Blog Yes
- SmallBusinessHub.com Yes



Blog as Lead Nurturing

- No spam filters on RSS
- RSS follows to new jobs, email doesn't
- People can comment
- Build a relationship with your company
- Easily shared content
- Side benefits
 - Social media performance
 - SEO performance



Q&A / Discussion Forums



Participate in Q&A

- FacebookDiscussions
- Yahoo! Answers
- LinkedIn
 Q&A and
 Discussions



Q&A / Discussion Forums

- Short, thoughtful answers
- Links to (your) blog and tools
- First answers are better
- Long term, long tail strategy





25% of SEO = On Page (Visible)

- Page Title 🥖 Internet Marketing Software Windows Internet Explorer
- URL

http://www.hubspot.com/internet-marketing-software/tabid/7074/Default.aspx

H1,H2,H3 tags

Ö

HubSpot Internet Marketing Software

- Page Text <
 - Bold

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	Products Marketing Tip	os Blog Demo	
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25% of SEO = On Page (Invisible)

Description

Internet Marketing Software HubSpot

HubSpot Internet Marketing Software - Get more website visitors, capture more visitors as leads and convert more leads into sales using SEO, PPC, ... www.hubspot.com/ - 31k - Cached - Similar pages

Keywords

Meta Keywords : internet marketing software, internet marketing, marketing, hubspot

Alt text on images

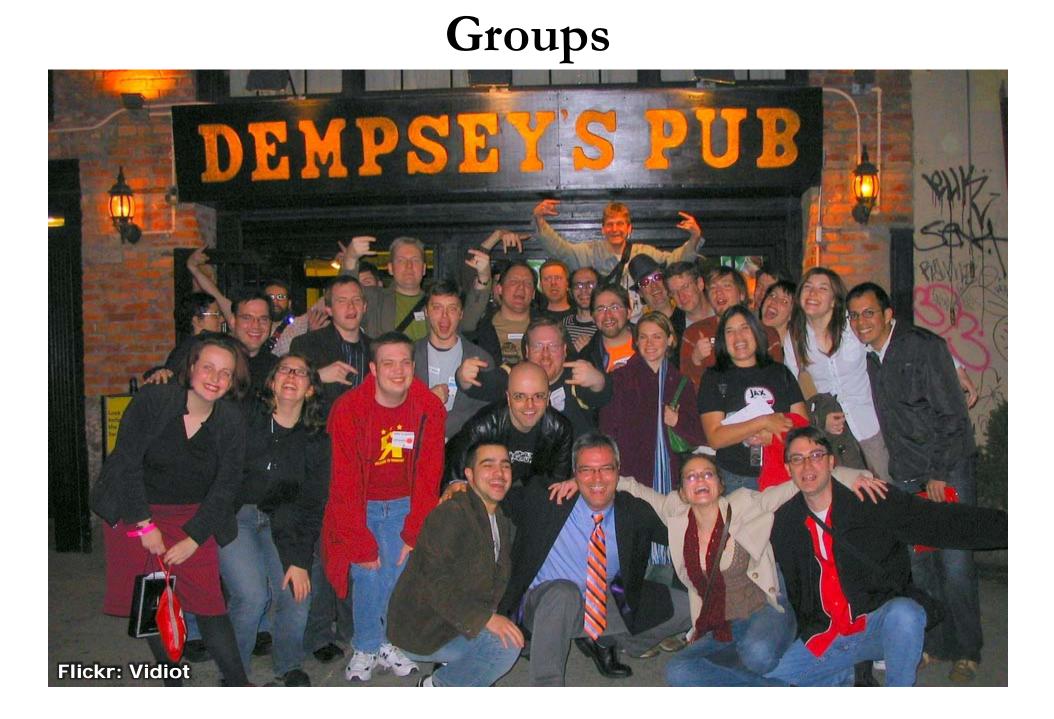




75% of SEO = Off Page

- Recommendations from friends
 - 1. "I know Mike Volpe"
 - 2. "Mike Volpe is a marketing expert"
 - 3. You trust the person saying this
- Links are online recommendations
 - 1. A link: <u>www.HubSpot.com</u>
 - 2. Anchor text: Internet Marketing
 - 3. Link is from a trusted website





Start Groups



14,000 Members #6 in search for "marketing"



2,100 Members



Build a Group

- Generic Title ("Pro Marketers")
- Invite employees, customers and friends
- Post on your blog, website, etc.
- Then it spreads virally (or, repeat the steps)

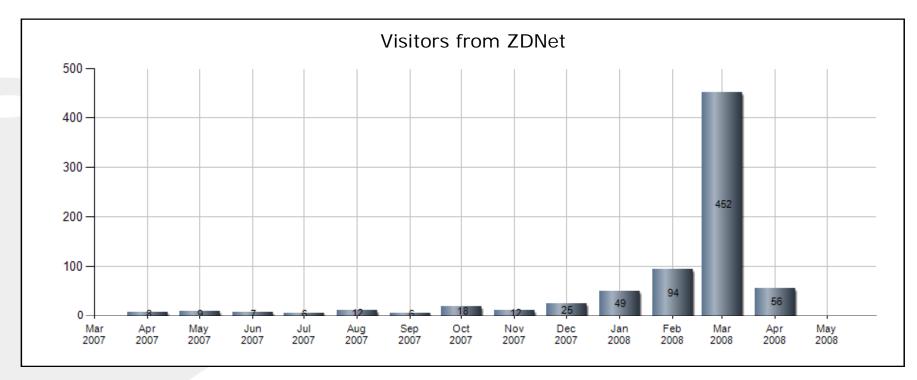


Manage a Group

- LinkedIn
 - Start discussions
 - Download email list, send newsletter
- Facebook
 - Start discussions
 - Upload photos, videos
 - Send updates
- Quality Content



Traffic, Leads and Customers



	Visitors	Leads	Customers
TechCrunch	5,289	754	12
ZDNet	834	72	3
Twitter	511	28	1



Internet Marketing Scorecard

Website Grader

A comprehensive measure of your website's effectiveness

Website		Website Grade ?	Google Page Rank ?	Traffic Rank ?	Blog Rank ?	Inbound Links ?	del.icio.us Bookmarks ?
www.hubspot.com	-	99	6	23,984	104,933	16,960	201
www.websitegrader.com		99	6	23,594	104,933	47,533	2,256
blog.hubspot.com	=	98	5	23,984	104,933	2,570	32
links.hubspot.com		96	5	23,984	Not Ranked	107	15
		Ø	0	0	0	0	Q
Compare Site:			Add				



Budget (Outbound) vs. Brains (Inbound)



Outbound Marketing Rich, Lazy, Boring, Inefficient



Inbound Marketing

Cheap, Creative, Exciting Efficient & Effective HubSpot

Priorities

- Cut cost per lead
- Cut low ROI programs
- Cut non-lead gen activities
- Improve lead quality
- Increase lead generation
- Focus on ROI measurement
- Use inbound marketing...



Recession Marketing Plan

- Buy HubSpot
- Buy "New Rules of Marketing & PR"
- Buy video camera
- Dedicate time to inbound marketing
- Cost: \$20/day for 2009



Thank You!

Learn more about HubSpot: http://www.hubspot.com/demo Become a Fan: http://facebook.hubspot.com

Mike Volpe VP Inbound Marketing

Twitter: @mvolpe





Ellie Mirman Inbound Marketing Manager

Twitter: @ellieeille

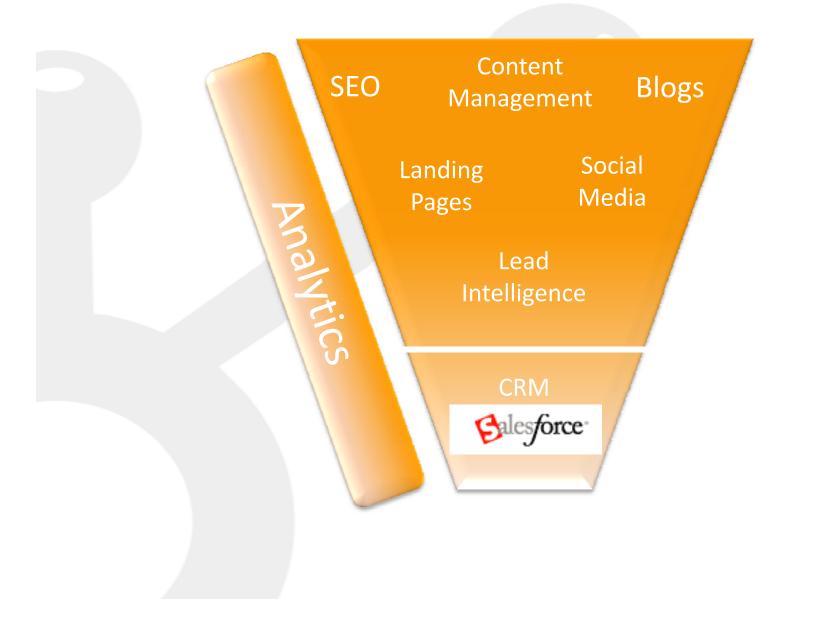




HubSpot

Inbound Marketing System

Inbound Marketing System





Getting Found: On-Page SEO

lubS	oot Sea	arch Marketing	Analyti			/ebsite					
Кеу	word Grader	Suggest Key	words	Website	Grader	Link Grader	Pag	ge Grader	BETA		
	word Grade	t rds are the best to u	se for your we	bsite					🖄 View Ki	eyword Sum	mary G
	You are savin	g approximately \$	10,995.89 p	er month	from your or	ganic search tra	affic			Show All	
			S Add K	leyword				s	how Competi	tors View 🔳	1
	Keyword				Relevance	Monthly Searches 👻	Difficulty	Actual Visits	hubspot rank ?	Cost Per Click	
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	omail markotir	g			3 -	41,000	65	0	100+	\$11.77	۵
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	internet-mark	eting-			4	29,000	60	0	7	\$5.77	۵ 🔍
		tin a			2 🕶	24,000	58	0	100+	\$3.95	
	affiliate marke	nung									

Keyword Grader

- Determine what keywords to optimize your pages around based on relevance, search volume, and how difficult it will be to rank on the first page of Google
- Identify critical long tail words (high conversion rates, low competition)
- Monitor your rank against competitors for each keyword/phrase
- Determine the specific page on your site that is ranking for each keyword(phrase) and how to make further improvements



Getting Found: Off-Page SEO

lubSpot	Search Marketing	Analy	tics Leads	Website				
Keyword Grader	Suggest Key	/words	Website Grader	Link Grader	Page Grader ^{BET}	A		
Link Grader								
34		24		800		38		
NEW LINKING DO	MAINS		INK GRADE™	TOTAL DOMAINS	LINKING TO YOU	AVERAGE LINA	GRADE™	
(IN THE LAST 30 I	DAYS)	FOR THE NE	W LINKING DOMAINS	8,036 LINKS FRO	DM DOMAINS	LOW		
Inbound Link	s Internal Lir	nks Oth	er			sea	rch links	Ge
DOMAIN			FRESHNESS 1	AVG. LINK GRADE**	TOTAL	LINKS	VISITS	LEAD
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www.ilove-web.c	:om 🖻		Yesterday	28		2	5	
d2161903.u44.co	snet.com 🖻		Yesterday	0		1	0	
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www.buyourwebs	services.net 🕫		3 days ago	17		1	1	
216.239.59.104 🖻	7		4 days ago	0		1	1	
www.morriscreati	ive.com ⊠		5 days ago	82		1	2	
pomoti.com 🖻			5 days ago	64		1	з	
www.w3cs.com e	2		5 days ago	19		1	1	
www.best-sites.c	co.uk 🖻		5 days ago	0		1	1	

Link Grader

- Identify opportunities to generate more return from your existing links
- Monitor your live inbound links and which inbound links are producing the most value for you
- Aggregate your competitors inbound links to discover new link building opportunities that you have not taken advantage of



Getting Found: SEO for Your Whole Site

Keyword	Grader Suggest			Link Grader		ader BETA		
		keyworas	Website Grader	Link Grader	Page Gr	aderocia		
Deee	Circuit a la la BETA	بماريحا المراجع						
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1/15	7	2.3		4,670		33	%	
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	Internet Marketing Co	mpany 🖻		14	4,782	270	255	:
	Keyword Tips 🖻			13	348	10	8	
	Top Search Engine Ra	nking 🖻		11	255	9	0	
	Strategic Internet Ma	rketing Tips 🖻		10	638	15	6	
	Internet Marketing eB a M ₪	ook: Tips to 1	'urn Your Website into	9	473	7	7	
	Organic vs. Paid Sean	ch 🖻		8	149	1	4	
	Social Bookmarking Si	tes 🖻		8	189	9	5	
	Makana Solutions Dou Mea d	bles Website	Traffic and Leads while	7	36	14	2	
	Vocio Increases Targe Using 🖻	eted Traffic ar	nd Leads to Website	6	14	9	0	
	Internet Marketing So	~		6	4,466	270	7	

Page Grader

- Analyze each page of your site to see which produce the most value for you (traffic, leads, ranked keywords, links)
- Automatically recommend improvements to optimize each page of your site



Getting Found: Blogosphere



Blogging

- Enable easy, natural process to consistently update content on your site, achieve more frequent search engine crawls, and improve authority
- Develop an audience of email and RSS subscribers
- Attract more inbound links ("link bait")
- Write keyword rich content to attract more high conversion rate traffic



Track Your Competitors

ubSpot Search Ma	arke	ting A	nalytics	Leads	Webs	ite				
Keyword Grader Sug	Igest	Keywords	Webs	site Grade	r Lir	nk Grader	Page Grade	er ^{BETA}		
Website Grader A comprehensive measure of yo	ur we	absite's effectiv	Google					Google	Keywords in	
Website		Website Grade	Page Rank	Traffic Rank	Blog Rank	Inbound Links	del.icio.us Bookmarks	Indexed Pages	Google Top 100	
			Page					Indexed		
Website blog.hubspot.com www.hubspot.com		Grade ?	Page Rank ?	Rank ?	Rank ?	Links ?	Bookmarks ?	Indexed Pages	100	
blog.hubspot.com		Grade ? 99	Page Rank ?	Rank ? 70,753	Rank ? 15,348	Links 2 10,785	Bookmarks	Indexed Pages ? 475	100 ? 316	
blog.hubspot.com www.hubspot.com		Grade 99 98	Page Rank ? 5	Rank ? 70,753 70,753	Rank	Links 10,785 12,264	Bookmarks 83 449	Indexed Pages ? 475 174	100 ? 316 41	



Lead Intelligence

Lead Summary	Activity Details	Forms Submitted Lead Detai	Geographic Details	Opportunity Details	
Peter Test C Hubspot Deaputa@hub CAMBRIDGE, 508 579 6987 Hubspot edit lead details]	<u>spot.com</u> MASSACHUSET ' (phone)	TS 02142		Activity Sun Most recent visit 54 min 10 visits since November Average of 13 page view 139 total page views 23 unique pages viewed 1 form submitted Found site via <u>Google Se</u>	utes ago r 30 vs per visit

- Track the full path of all of your leads through your web site
- Automatically develop more intelligence around each lead (number of visits, time on site, pages visited, comments written on blog, documents downloaded, information submitted via web forms created)
- Increase close rate through improved lead quality



Making Better Marketing Decisions



Analytics

Integrated reports in HubSpot software allow you to understand the effects of all your marketing activities so you can optimize your efforts and allocate your time and money towards the programs that generate the most leads and sales for your business



Actionable Marketing Insights

	DETA M		WHA	т's тн
🥥 Is it time to	write another blog article?			8
📌 The rank ha	s changed for 5 of your keywords.			8
KEYWORD		NEW RANK	CHANGE	
🕈 blog ma	rketing	39	+ 5	
🕈 internet	marketing for small business	2	+ 1	
🕈 inbound	marketing	1	+ 1	
	and marketing	27	+ 9	
🕈 search	marketing blog	12	+ 2	
Explore all	your keywords in <u>Keyword Grader</u> .			
🚨 You have 14	2 new leads!			Ş
🖄 Performance	update			\$
📌 The rank ha	s changed for 64 of your keywords.			\$
•	· ·····			10 L

HubFeed

 HubFeed "watches" your Internet marketing efforts and delivers highlights and actionable insights based on your data



HubSpot Methodology and Consulting

Sections

The Internet Marketing Methodology is comprised of three sections: (1) getting found by more visitors (top of the sales funnel), (2) converting more visitors to leads and customers (middle of the sales funnel), and (3) measurement and optimization.

Α.	Get Found by	Potential	Customers	[Grow	the To	op of the I	Funnel]

<u>I.</u>	Keyword Discovery
<u>II.</u>	On-Page SEO
III.	Off-Page SEO
IV.	Blogosphere
<u>V.</u>	Paid Search Advertising
VI.	Social Mediasphere

Convert More Visitors into Customers [Grow the Middle of the Funnel]

<u>I.</u>	Convert More Visitors to Leads
<u>II.</u>	Convert More Leads to Customer

5.	Measure	&	Optimize:	Marketing	Intelligence	

<u>I.</u>	Overall Marketing Effectiveness
<u>II.</u>	Competitors
III.	Top of the Sales Funnel
IV.	Middle of the Sales Funnel

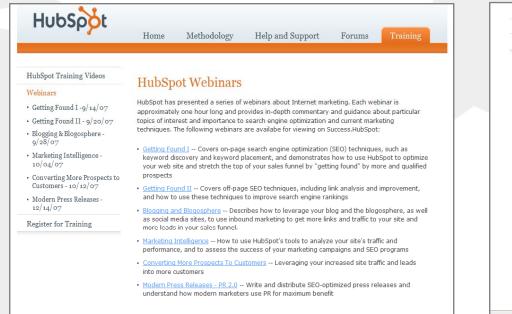
Like Video?

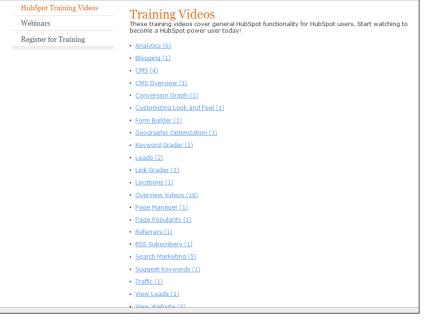
Watch webinars led by HubSpot leadership covering Keyword Discovery & On-Page SEO, Off-Page SEO, the Blogosphere, Optimizing the middle of the sales funnel, and Marketing Intelligence. Or, explore the Eurotionality 101 series to learn to use the HubSpot tools.

- Our Internet Marketing Consultants are experienced in all aspects of online marketing and specifically trained on HubSpot's products and methodologies
- Consulting sessions focus on these topics based on the specific needs of the client



HubSpot Training Materials and Resources







Thank You!

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