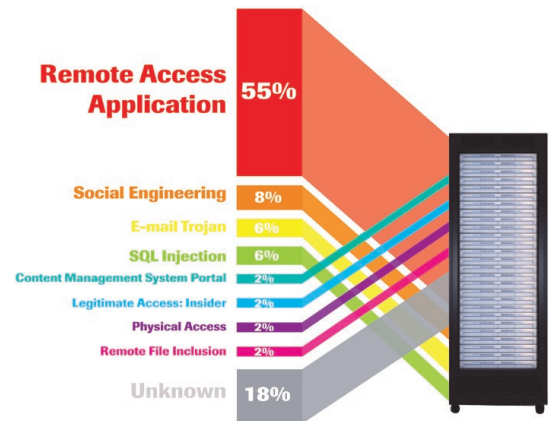
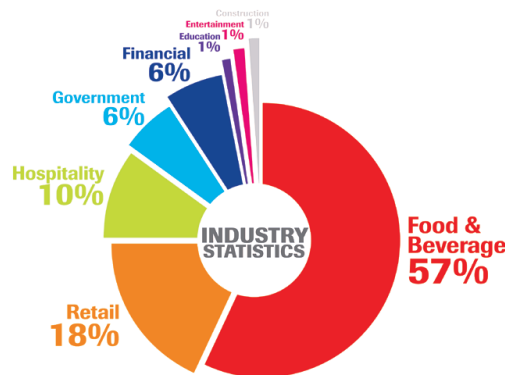




"Trustwave has determined that the installation of Vigilix Version 3.8 will not negatively impact a merchant's PCI compliance. Specifically, the method of remote access Vigilix Version 3.8 provides meets the PCI-DSS Requirements for two-factor authentication."

"Critical Vigilix alerts often require timely action to prevent potential business disruption. These alerts may occur at times when a customer location is unoccupied or no one is available to assist a support technician. Vigilix allows us to provide support in compliant way without disruption at the store or after hours when no one is there."

According to VISA, remote access is one of the top 3 vulnerabilities for point-of-sale systems.



Trustwave Security Report: Food & Beverage Breaches on the Rise Key report findings:

"In 63% of our investigations in which a method of entry could be determined, the attacker simply leveraged an available remote access application."

- **Third-party vendors continue to put companies at risk:** 88% of breaches resulting from insecure software code or lax security practices in the management of third-party technology.
- **Cybercriminals got fresh in 2010:** because in-transit credit card data is usually more recently created (more fresh) than stored data, 66% of investigations found the theft of data in transit.
- **A single organized crime syndicate** may be responsible for more than 30% of all 2010 data breaches.

Trustwave Global Security Report 2011
<https://www.trustwave.com/global-security-report.php>

Stop Guessing If You Are Compliant And Start Knowing.

PCI COMPLIANT

REMOTE MONITORING

Built specifically for POS Support Providers, Vigilix provides out of the box capabilities for remote monitoring of POS application and hardware.

PROACTIVE ALERTS

Proactive alerts allow support technicians to resolve issues before they become problems that impact your business.

SYSTEM MONITORING

Access to system information and system changes puts technicians in a better position to diagnose and resolve issues more efficiently.

Service Features and Benefits



JD Associates provides you with the following services:

Proactive monitoring and alerting for:

- POS applications issues
- POS environmental changes
- POS hardware issues

To protect our customers from issues that could:

- Have a financial impact (failed credit card batching)
- Negatively effect the customer experience
- Impact PCI Compliance

System Information

Stop Guessing If You Are Compliant And Start Knowing.

- Built-in Two Factor Authentication
- Outbound only communication
- Support Different Resolutions
- Remote Clipboard
- Remote Print
- Watch, Share or Control PC
- Remote Reboot
- Client Hardware Inventory
- Blank Client Screen
- Remote Command Prompt
- Support Different Color Depths
- Remote Registry
- Resize Windows
- Send Ctrl-Alt-Del
- Client Software Inventory
- Active Services & Tasks
- Audio Capabilities
- Multiple Controls Connect



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