



Even Your Point-Of-Sale System Needs A Friendly Neighborhood Watchdog.

SOLVE PROBLEMS ON YOUR POINT-OF-SALE SYSTEM BEFORE THEY HAPPEN.

It happens – every POS system eventually runs into problems. Maybe the system failed to update inventory pricing. Maybe the printhead on your printer is broken. Maybe unauthorized software has been installed.

Do you ever wish someone could detect those problems *before they happen*?

Well now someone can. We offer an innovative new solution that keeps us up-to-date on what's happening with your POS system.

How does it work?

Our remote monitoring software tool is conveniently loaded onto your system to provide us with status updates. That means we'll be able to proactively resolve your problems before your need becomes critical. And it means you no longer have to lose valuable business due to system downtime.

We act as a watchdog for your company, protecting you from problems and threats. It's time to add some bite to your POS system.

JD Associates

A Division of Mander, Inc.

We know retail.

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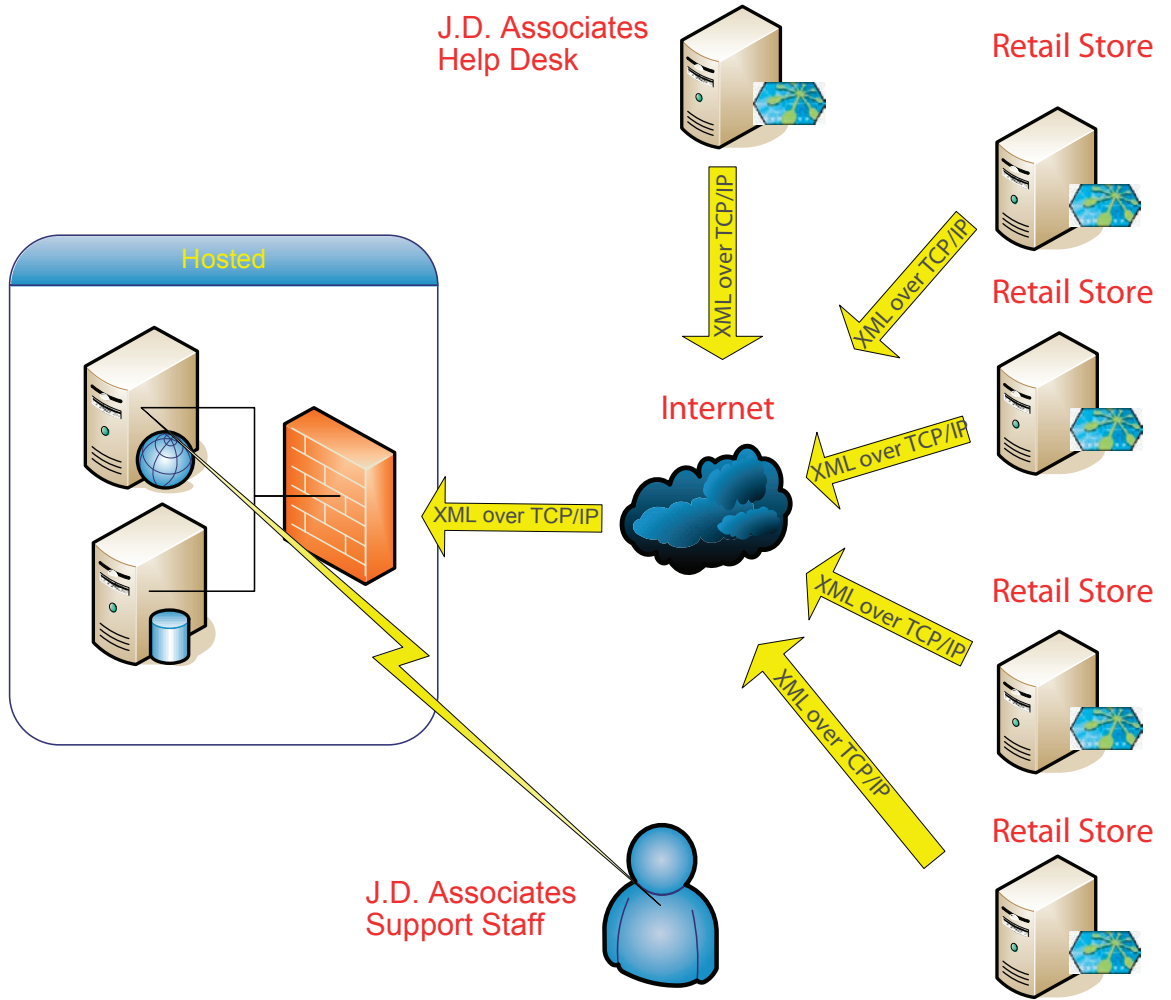
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The Virtual Technician Landscape

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Monitoring Capabilities

Windows OS Monitoring

- IP Settings or Change
- Registry Changes
- Disk Space
- Services
- Processes
- CPU Spikes
- Bandwidth Spikes
- Installed Software
- Internet connectivity
- System Restart

Retail Pro Specific

- Version Changes
- Archiving
- Data Transfers
- CC Batch Settlement
- Backups
- Retail Pro Polling-Daily
- Retail Pro Polling-Periodic

Responding to Events

Notification

- E-Mail
- Page
- Text Message

Corrective Action

- Restart Service
- Run Process
- Run Batch File
- Run VBScript
- Kill Process
- Reboot



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