

**BACKUP
 INSURANCE**

Onsite backup is great but many situations, such as theft, fire, tape failure or hard drive failure, can cause onsite backups to fail. Online backup, to an offsite facility, provides an important disaster recovery insurance policy, ensuring that critical data is recoverable when you need.

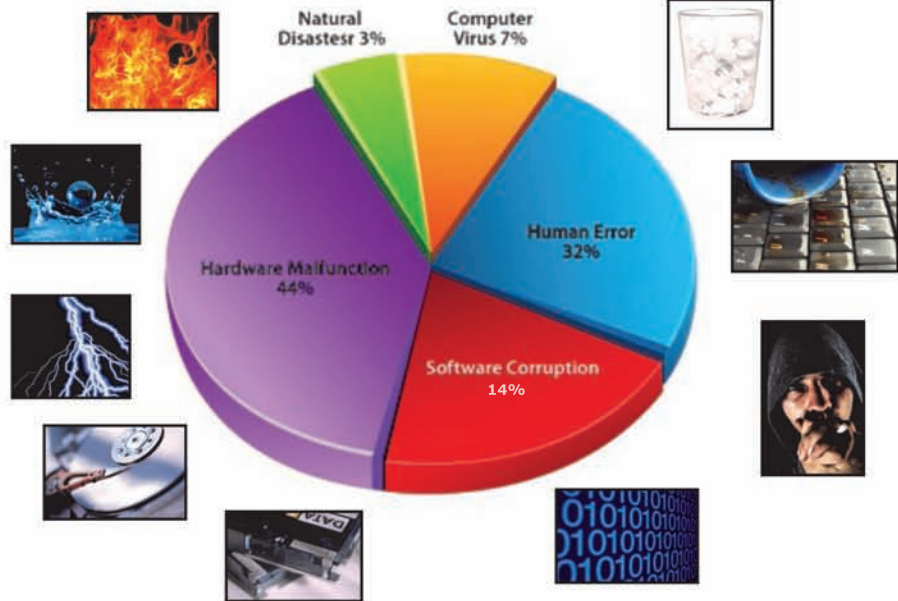
**OFFSITE BACKUP
 FOR CRITICAL DATA**

Offsite backup provides an extra level of security, ensuring that critical data can be recovered when it is needed most.

**AUTOMATICALLY
 MONITORED**

Vigilix DR is automatically monitored and predefined corrective actions are taken to ensure backups are succeeding. If, despite all automated corrective actions, the backup continues to fail, an alert is triggered with notification that issues are causing the failure.

Causes of Data Loss



Things That Only Happen To Other People:

- An employee deletes the wrong folder or file.
- Someone "Saves" a new file over an old one...on accident.
- The hard drive just quit working one day.
- An old file folder was deleted to make space on the hard drive before you realized it had operational reports from last year.
- The back up tapes failed to run yesterday?...last week?... Last month?
- The USB external hard drive disappeared.
- A disgruntle employee removed more than their personal items when they left (like your back office server).

What is at risk?

- Your data
- Your customers
- Your money
- Your business

Stop Guessing And Start Knowing

**PCI COMPLIANT
REMOTE MONITORING**

Built specifically for POS Support Providers, Vigilix provides out-of-the box capabilities for remote monitoring of POS application and hardware.

PROACTIVE ALERTS

Proactive alerts allow support technicians to resolve issues before they become problems that impact your business.

SYSTEM MONITORING

Access to system information and system changes puts technicians in a better position to diagnose and resolve issues more efficiently.



How much is it worth? You do the math.

$$P \times C \times T = R\$$$

P = Probability of an event (see graph on front page for %).

C = Cost of downtime a day (productivity and revenue).

T = Time your system is down (# of days).

R\$ = Financial risk or potential financial impact.

Example: 32% x \$10,000 x 4 = \$12,800

Probability = 32%

Cost = \$10,000 a day

Time = 4 days

Risk = \$12,800



Based on these numbers there is a \$12,800 annual assumption of risk by not implementing a disaster recovery plan.

Why take the risk? Vigilix DR is designed specifically for point of sale systems. Don't be fooled by cheap lowest common denominator offerings that offer no support and make money off selling advertising.

System Information

SAS 70 Type II Certified Data Center with geographical redundancy.

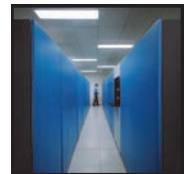
Fault Tolerant N+1 Data Center.

256/128-bit encryption and compression.

No unencrypted data is transferred.

All data is stored securely in an encrypted format.

In-File Delta technology



The Vigilix Remote Agent and Vigilix DR must have access to the internet, either directly or through a proxy. Access to the Vigilix web-based Dashboard requires an Internet connection and Internet Explorer 5.5 or higher.

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