

# SECURITY SPOTLIGHT

An Informational Guide for Securitas USA Clients and Employees

July 2010

Securitas Security Services USA, Inc.

Number 76

## Securitas Delivers Unrivaled Training

Companies that provide good training for their employees typically spend three percent of their total payroll dollars on training. Great companies spend four percent or more. Securitas devotes approximately five percent of payroll to training and development. And that gives Securitas the competitive edge.

Securitas is committed to providing unrivaled training and development opportunities for security officers, supervisors and managers. Securitas employees have access to two outstanding resources that are key to delivering them—the Securitas Online Academy and SCPD.

#### The Securitas Online Academy

The Securitas Online Academy helps reinforce Securitas USA's position as the industry leader in providing exceptional and reliable security services. It is a one-stop learning management system (LMS) for locating and managing training and development resources. It is the ideal solution for meeting training compliance issues, matching or exceeding industry and regulatory standards and providing site-specific training.

The Securitas Online Academy utilizes a robust platform that:

• Helps security officers monitor their own progress and achieve career goals



- Allows managers to assign, monitor and measure training for their clients and their business needs
- Automatically produces comprehensive, real-time training reports that show clients the up-to-the-moment status of training and compliance on their sites
- Delivers and tracks consistent and standardized training across multiple sites
- Makes customized learning content and curricula available to any-sized client—from individual sites to multi-regional facilities and for any client-specific need



In security, tracking and certification of training are critical. The Securitas Online Academy delivers both, plus a lot more. Powerful reporting tools allow clients and managers to set site-specific learning objectives, and then measure, track and assess performance as needed. And the LMS link to the Securitas Client Portal gives clients direct access to view training catalogs and security officer's progress toward their curricula goals.

#### SCD...SPC...SCP... What?



SCPD. You have likely seen this acronym on training materials and other company publications. But do you know what the letters stand for? And, more importantly, do you know what SCPD does? (Disclosure: *Security Spotlight* is produced by SCPD.)

The Securitas Center for Professional Development (SCPD) is an award-winning team of professional course developers dedicated to designing and deploying unsurpassed security training programs. SCPD creates materials exclusively for Securitas in a variety of platforms—from innovative e-learning curricula to exceptional classroom programs—many of which qualify for continuing education university (CEU) and ASIS credits.

In addition to creating proprietary security learning programs, SCPD manages the Securitas Online Academy. Because our LMS is designed to support training and development needs company wide, Security officers, their managers and clients can participate in structuring measurable learning plans that may include:

- Certification programs in the fundamentals of security and advanced-level skills
- Specialized training programs in specific markets, such as High-Rise, Gated Community, or Petrochemical Facility security
- Customized curricula that are site specific, employee specific, and compliant with local, state and federal regulations

With the support of the Securitas Online Academy and a centralized team of professionals at SCPD, Securitas security officers, supervisors and managers can receive a world-class education in security. Officers who want more information about training opportunities, or how to access the Online Academy should contact management.

### Advance Your Security Career



....

Taking advantage of the SCPD advanced training programs can open a multitude of career opportunities in the security field. For most security officers, completing all three levels of the Advanced Certification Training (ACT) program is the first step on the journey to enhanced learning and career development.

Security officers who want to take the next step up to supervision should check out the SCPD Certified Security Supervisor Program. It consists of four modules, each with e-learning and instructor-led components.

These are just two programs available on the LMS that can help officers sharpen fundamental security skills and prepare for an advanced career in security. SCPD produces a complete catalog that is available in print or online.

Ask your manager for more information about training opportunities. You've already started your security career—what's your next step?

This guide is for informational purposes only and does not contain Securitas USA's complete policy and procedures. For more information, contact your Securitas USA supervisor or account manager.

