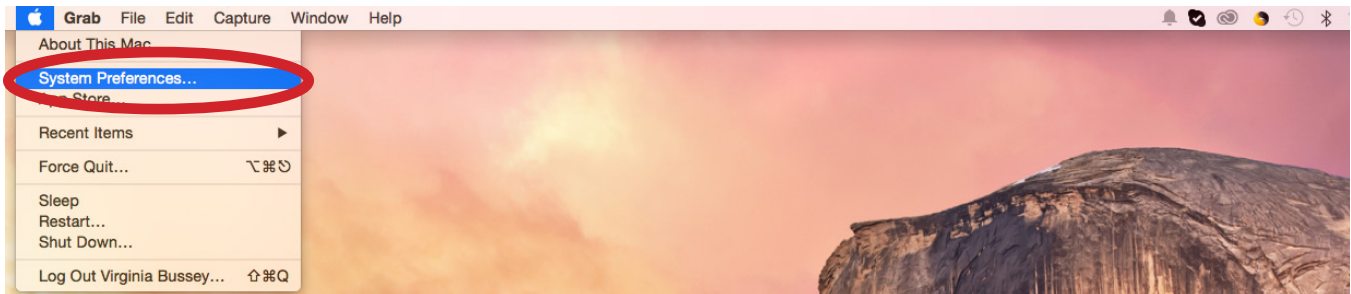


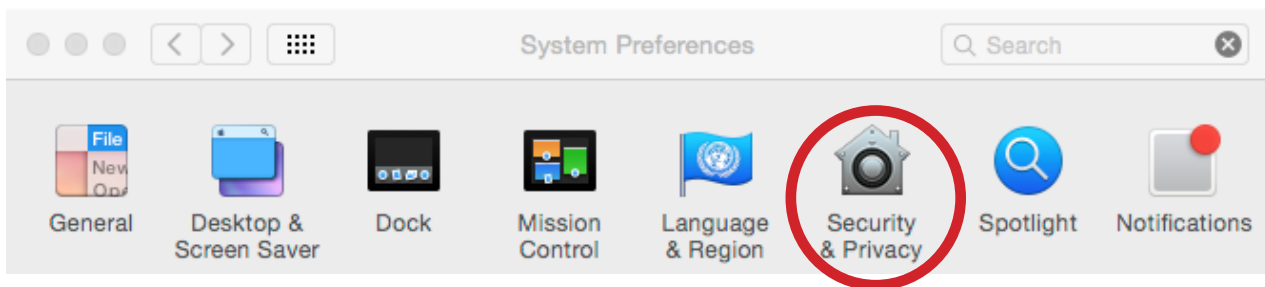
# How to Install Dawson Diagnostic Wizard

## A. Edit Your Mac System Preferences

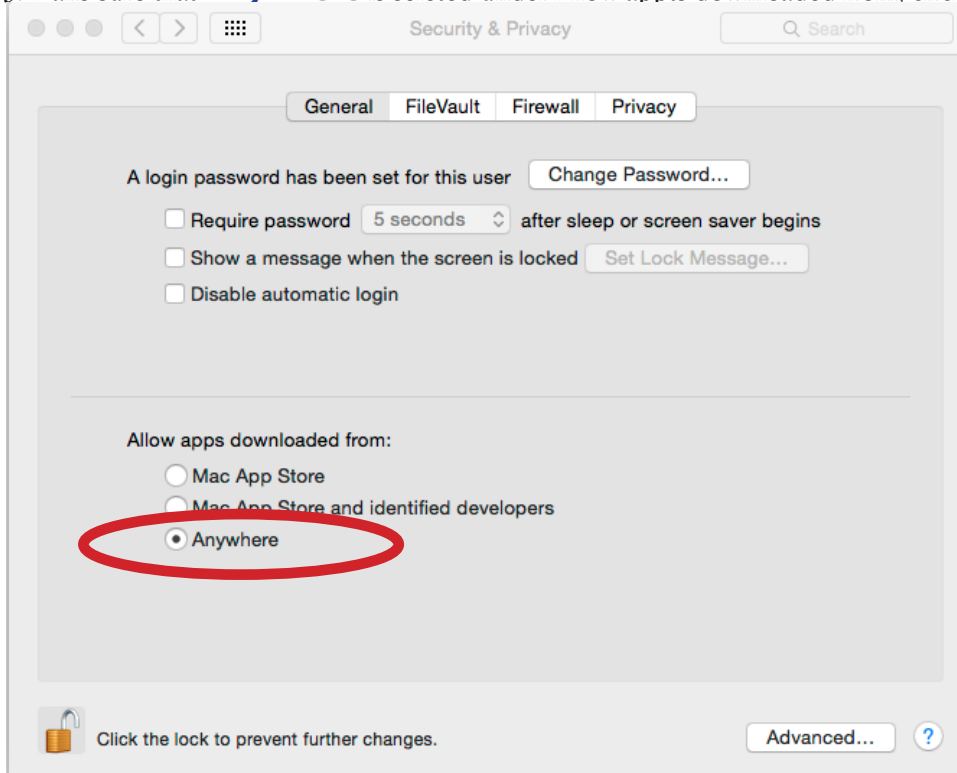
1. Open your Mac System **Preferences** under the apple menu, circled in red below.



2. Select **Security & Privacy**, circled in red below.



3. Make sure that **Anywhere** is selected under Allow apps downloaded from, circled in red below.



**!** If the above screen looked grayed out, make sure the lock at the bottom of the window is unlocked. If it is locked, click on the lock. You will then be prompted to enter in your computer password. Repeat step 3.

4. Once selected, you will be prompted with another window. Select **allow**.

## B. Open Firefox Browser

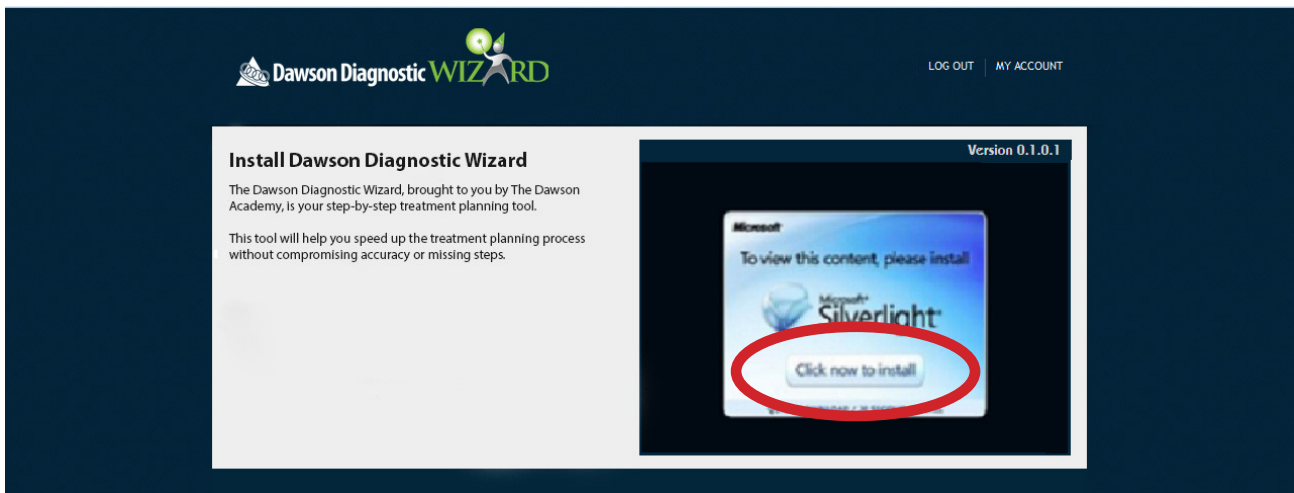
If you do not have this browser, you can download it at <https://www.mozilla.org/en-US/firefox/new/>

## C. Accept cookies in Firefox

## D. Download Microsoft Silverlight

4. In Firefox, log in to <http://dawsonwizard.com/Login>. Enter the username & password provided to you for your Dawson Diagnostic Wizard. Note: this is different than your username & password for The Dawson Academy website.

5. If you do not have Silverlight installed on your computer, you will see the following screen. Click **Click Now to Install**, circled in red below.

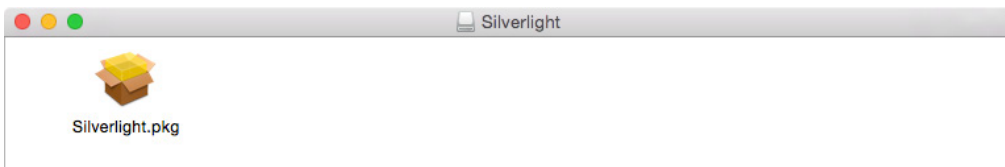


If you do not see this and instead see:



- a. "Activate Silverlight," click on the text **activate silverlight** and then skip to step E
- b. The image at step D.9, then no actions are required. Simply skip to step E.

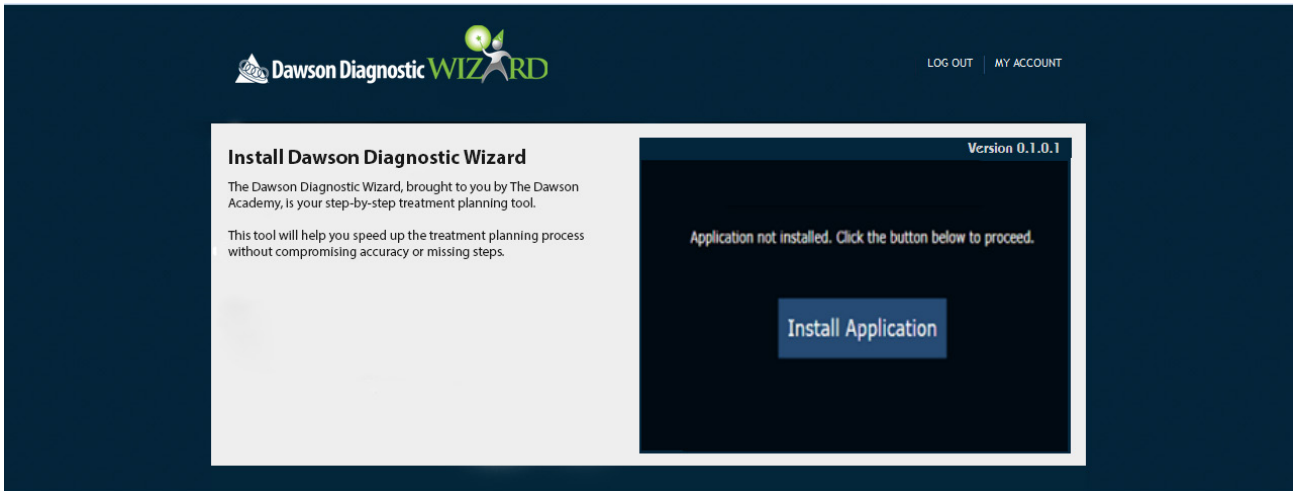
6. Open your Downloads folder, found in the finder. Double click on the **Silverlight.dmg** file. You should then see the window below open.



7. Double click on the box to open and install. Follow the guided instructions until installation is complete.

8. Once Silverlight has completely installed, exit out of Firefox. Make sure you not only close the Firefox window, but quit the program by going into the Firefox menu, as you did in step C.1. and selected **Quit**.

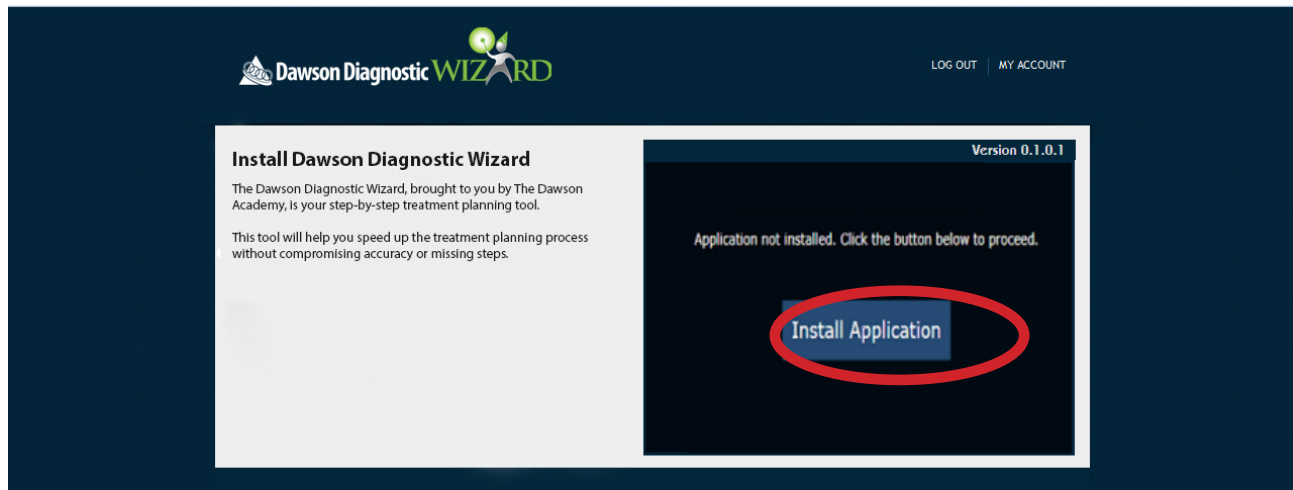
9. Open Firefox again and log in to <http://dawsonwizard.com/Login>. Your screen should look like the screen below.



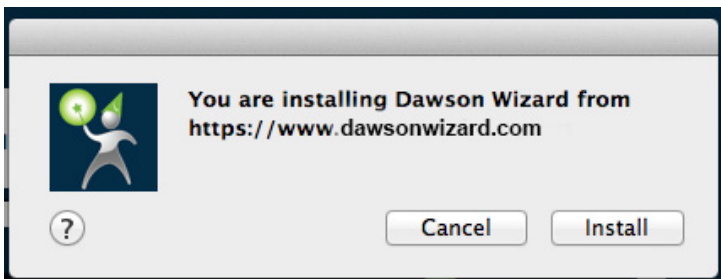
If you are still seeing the screen that you need to download silverlight, repeat steps D.5-9.

## F. Download the Dawson Diagnostic Wizard Software

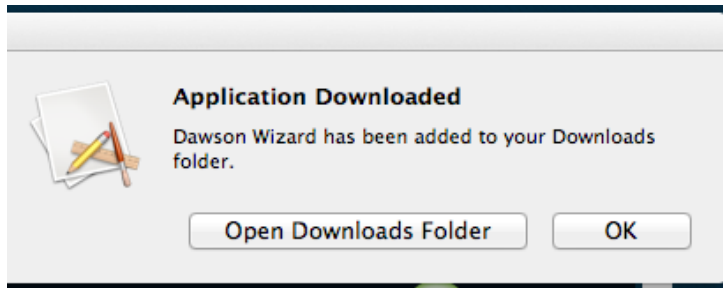
1. You should see the screen below. Click **Install Application**, circled in red.



2. Open your Downloads folder, found in the finder. Double click on the Dawson Diagnostic Wizard file. You should then see the window below to install. Select **Install**.



3. You should then see the window below. Click **Ok**.



4. Open your Downloads folder again, found in the finder. Double click on the Dawson Diagnostic Wizard program.

5. Once installation is complete, the program will begin. Use the same username and password as you used on the wizard website.

**Still need help? Contact support at 435-200-4131 or [support@dawsonwizard.com](mailto:support@dawsonwizard.com).**