

## TROUBLESHOOTING GUIDE

<i>PROBLEM</i>	<i>CAUSE</i>	<i>SOLUTION</i>
Unit does not work	No power at the receptacle.	Check fuse or circuit breaker.
	Incorrect voltage.	Check with meter.
Poor cooling performance	Wrong function mode selected.	Set in correct function mode.
	Condenser air exhaust or intake blocked.	Clear all objects from air grills, move away from wall.
Unit operates but is not cooling	Compressor has not yet started.	Wait 3 — 5 minutes for time delay to elapse.
	Temperature selection incorrectly set.	Adjust temperature setting.
	Loose V-belts.	Check V-belt tension.
	Phase reversal.	Reverse phase.
Compressor stops running after a short time	Voltage is insufficient.	Correct input power.
	Unit is plugged into an extension cord.	Remove extension cord.
Water is leaking	Drain tube clogged.	Remove blockage.
	Unit left out in rain.	Remove excess water.
Unit making noise	Unit is not level.	Make sure operating surface is level.
	Loose mounts	Check motor mounts.
Unit works but is not cooling the room enough.	The BTU load in the room is greater than BTU rating.	Need more cooling. Add another PortaPac.