

# Tech Support Worksheet

Tech Support  
Technifold USA  
Main Office Fax: 973-383-7981



Date: \_\_\_\_\_

Your Name: \_\_\_\_\_

Job Title: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact Phone: \_\_\_\_\_

## Check Items That Apply and Answer Pertinent Questions Below

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Fiber Cracking    | <input type="checkbox"/> Inconsistent Score Register | <input type="checkbox"/> Curved score, cut or perf |
| <input type="checkbox"/> Lead Edge Nicking | <input type="checkbox"/> Ripped Sheets               |  |

Type and Make of Machine (e.g. Stahl folder, Muller Stitcher)

Paper Weight or Caliper:

What Crease setting is being used?

What Perf or Cutting Blade are you using?

What Nylon Anvil is being used?

Did the problem just start or is it ongoing?

## List any other pertinent details or info that could help:

Once completed, hit the **Submit by Email** button above to email it directly to us or Print the form and **FAX to 973-383-7981**